# Public Service Commission of South Carolina
# Tariff Summary Sheet as of April 14, 2010

DeltaCom, Inc.

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2010-78 | 3/26/10 | 4/14/10 | 8 |
| Summary: The purpose of this filing is to add Myrtle Beach as an available locality for Simpli-T 3.0 Service, IVP, DVP, Simpli-Business T v.3, Simpli-Business PRI v.3, and IP Complete PRI. | | | |
| E2010-64 | 3/18/10 | 3/25/10 | 10 |
| Summary: The purpose of this filing is to:<br>·Increase Infinity Line Rates<br>·Increase SimpliVoice Line Rates<br>·Remove term discounts that were inadvertently omitted from previous filing<br>·Make minor text changes | | | |
| E2010-59 | 3/5/10 | 3/25/10 | 24 |
| Summary: The purpose of this filing is to:<br>·Add Simpli-Voice 2.0<br>·Grandfather Simplici-T Plus<br>·Make minor text changes | | | |
| E2010-56 | 2/26/10 | 3/25/10 | 11 |
| Summary: The purpose of this filing is to:<br>·Update T-Remote, Simplici-T Plus, Simplici-T 3.0 Service, Simpli-Business T, Simpli-Business PRI, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI v.3, and IP Complete PRI language by adding new long distance plan, Converged Minutes<br>·Update Simplici-T Plus, Simplici-T 3.0 Service, Simpli-Business T, Simpli-Business PRI, Simpli-Business T 2.0, Simpli-Business T v.3, and Simpli-Business PRI v.3 language by adding T_2500 as an eligible long distance plan<br>·Update Simplici-T Plus, Simplici-T 3.0, Simpli-Business PRI, and Simpli-Business PRI v.3 language to clarify that long distance service must be consistent between locations<br>·Make minor text changes | | | |
| E2009-399 | 11/20/09 | 12/3/09 | 7 |
| Summary: The purpose of this filing is to:<br>·Reduce Volume Level Discount percentages<br>·Eliminate charges for Secondary Service Charge, Line Connection Charge, Line/Account/Feature Charge, and PIC Change Charge | | | |
| E2009-295 | 9/30/09 | 10/12/09 | 30 |
| Summary: The purpose of this filing is to:<br>·Change the product name of IP Complete to IP Complete PRI<br>·Add information regarding toll free service for the following products: Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Business Reach, Simpli-Business T v.3 and IP Complete PRI<br>·Update Business Reach language for Simpli Analog lines and included two new eligible long distance plans<br>·Make minor text changes | | | |

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2009-239 | 8/17/09 | 8/31/09 | 9 |
| Summary: The purpose of this filing is to:<br>·Reduce the charge that may apply when requesting a move of service<br>·Add 45-day notice when requesting a move of service<br>·Make minor text changes | | | |
| E2009-233 | 8/7/09 | 8/14/09 | 4 |
| Summary: The purpose of this filing is to:<br>·Change the availability of the Business Reach credit for new customers<br>·Make a text change to the Simpli-Business PRI v.3 product language | | | |
| E2009-174 | 6/18/09 | 6/26/09 | 3 |
| Summary: The purpose of this filing is to remove localities Ashville and Hendersonville, which were added to IP Complete in error on 6/12/2009. In addition, Aiken, York, Beech Island, and North Augusta were added as available localities for IP Complete. | | | |
| E2009-169 | 6/12/09 | 6/19/09 | 19 |
| Summary: The purpose of this filing is to change the name of Business Direct to DeltaCom IP Complete. In addition, Ashville and Hendersonville were added as available localities for IP Direct. | | | |
| E2009-149 | 5/22/09 | 6/1/09 | 3 |
| Summary: The purpose of this filing is to remove extended wiring. | | | |
| E2009-137 | 5/18/09 | 5/26/09 | 7 |
| Summary: The purpose of this filing is to remove inside wire maintenance references. | | | |
| E2009-75 | 4/13/09 | 5/18/09 | 20 |
| Summary: The purpose of this filing is to:<br>·Notate Service mark products<br>·Introduce Business Direct service and rates<br>·Make minor text changes | | | |
| E2009-51 | 3/11/09 | 3/16/09 | 13 |
| Summary: The purpose of this filing is to:<br>·Update T-Remote product description<br>·Add Virtual Call Forwarding as an optional feature | | | |
| E2009-34 | 2/13/09 | 2/20/09 | 19 |
| Summary: The purpose of this filing is to:<br>·Introduce Simpli-Business PRI v.3 service and rates<br>·Grandfather Simpli-Business PRI and its rates | | | |
| E2009-14 | 1/21/09 | 2/3/09 | 30 |
| Summary: The purpose of this filing is to:<br>·Notate Service Mark products<br>·Introduce Simpli-Business T v.3 service and rates<br>·Introduce Business Allegiance service and rates<br>·Grandfather Simpli-Business T 2.0 and its rates<br>·Clarify that Business Reach is for new customers or existing customers adding a new location | | | |
| E2009-2 | 1/5/09 | 2/5/09 | 4 |
| Summary: The purpose of this filing is to correct the Effective Date from December 8, 2006, to December 8, 2008, on the Title Page (Page 1) and Page 108.27. These tariff pages were previously changed with a filing dated 12/3/2008; however, the effective date year was inadvertently not updated with that filing. | | | |

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2008-408 | 12/3/08 | 12/8/08 | 27 |
| Summary: The purpose of this filing is to:<br>·Notate Service Mark products<br>·Add language regarding the application of discounts<br>·Further clarify the computation of charges language<br>·Remove Frame Relay data product<br>·Introduce the Business Reach product and rates | | | |
| E2008-345 | 10/8/08 | 11/6/08 | 6 |
| Summary: The purpose of this filing is to:<br>·Add language to clarify the computation of charges<br>·Reduce Volume Level Discount Percentages | | | |
| E2008-302 | 9/24/08 | 10/14/08 | 8 |
| Summary: The purpose of this filing is to introduce Network Call Forwarding and its rates. | | | |
| E2008-235 | 8/11/08 | 9/19/08 | 5 |
| Summary: The purpose of this filing is to:<br>·Introduce the Special Bill Handling Fee | | | |
| E2008-139 | 6/23/08 | 7/1/08 | 9 |
| Summary: The purpose of this filing is to:<br>·Change the Select 100 Hunting Discounts by correcting the percentages. These were inadvertently changed in Transmittal 105<br>·Restructure the T1 Expedite Request Charge from a per day charge to a flat charge | | | |
| E2008-60 | 4/3/08 | 4/8/08 | 10 |
| Summary: The purpose of this filing is to:<br>·Clarify the availability of Area Calling<br>·Introduce Infinity ECS service and rates | | | |
| E2008-13 | 1/24/08 | 2/1/08 | 8 |
| Summary: The purpose of this filing is to:<br>·Reduce Volume Level Discount Percentages<br>·Reduce Select 100 Discount Percentages<br>·Remove the Select 100 free month of service language | | | |

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2007-141 | 8/30/07 | 9/5/07 | 8 |

Summary: The purpose of this filing is to:

·Revise the language regarding the Application of Service Call Charges

·Reduce the minimum period for the Service Call charge

·Restructure the pricing for the Service Call charge

·Due to an inadvertent error, the Account Maintenance Fee was incorrect in Section 4.1.1. This filing will correct the rate for this charge

| | | | |
|---|---|---|---|
| E2007-75 | 6/20/07 | 6/28/07 | 27 |

Summary: The purpose of this filing is to:

·Update Table of Contents

·Update and restructure Restoral Charges and associated language

·Update language and rates for General Application of Service Charges

·Update language and rates for Application of Line Connection Charges

·Update language and rates for Application of Line Change Charges

·Update language and rates for Application of Secondary Service Charges

·Update language and rates for Application of Service Call Charges

·Update language and rates for Application of Service Charge Exceptions

·Add a section for Service Changes

·Remove Customer Primes Equipment Maintenance language and rates from the tariff

| | | | |
|---|---|---|---|
| E2007-59 | 5/14/07 | 6/8/07 | 13 |

Summary: The purpose of this filing is to:

·Increase Rates for Infinity Lines

·Grandfather Large Corporate Contracts

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2007-48 | 4/20/07 | 5/14/07 | 8 |

Summary: The purpose of this filing is to:

·Update Language on Unity, Unity Plus, and DUNE Rural and Complete bundles

·Increase rates for Simpli-Voice services

| | | | |
|---|---|---|---|
| E2007-45 | 4/17/07 | 5/14/07 | 9 |

Summary: The purpose to increase the following rates:

·Expanded Calling Service for Unity, Unity Plus, and DUNE Service

·Rural Bundle Expanded Calling Service per line for Unity, Unity Plus, and DUNE service

·PRI ISDN and ANI and PRI Name and Call Transfer delivery for Unity and Unity Plus

·Optional B Channel Transfer and Name Delivery for Simplici-T PRI

| | | | |
|---|---|---|---|
| E2007-39 | 4/5/07 | 4/11/07 | 29 |

Summary: The purpose of this revision is to:

·Grandfather Simpli-Business T

·Update language in the Simpli-Business-T product description

·Add Simpli-Business T 2.0 as a new service

·Add Simpli-Business T 2.0 as a new eligible service for Simpli-Analog

·Change Schedule Areas from Rate Centers to Localities

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2007-10 | 3/8/07 | 3/12/07 | 18 |

Summary: The original Transmittal No. 98 was submitted manually to the Commission on March 6th, 2007. After speaking with a staffer, we have decided to remove original page 49.1 from this filing. We are resubmitting this replacement filing via the E-Tariff System.

In Transmittal No. 97, DeltaCom, Inc. submitted tariff revisions in which it increased rates by 10% for Integrated T products and clarified Integrated T options when multiple options exist for customers. Rates were tariffed by rounding the customer's charges up or down to the next whole dollar. However, these changes are being billed to our customers using "true rounding." Therefore, we are revising this tariff to reflect the charges customers will actually see on their billing statement. In order to correct the tariff filing, some charges will appear to be a reduction, although on the customer's billing statement, the changes will be an increase.

# LOCAL EXCHANGE SERVICE

DELTACOM, INC.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF SOUTH CAROLINA

DELTACOM is a registered trademark and BUSINESS REACH, BUSINESS ALLEGIANCE, DELTACOM IP COMPLETE PRI, SIMPLI-BUSINESS, SIMPLI-VOICE, SIMPLI-MOBILE, SIMPLI-ANALOG and SIMPLICI-T are service marks of DeltaCom, Inc. **(T)**

ISSUE DATE: September 30, 2009 EFFECTIVE DATE: October 5, 2009
Senior Manager-Regulatory Affairs
DeltaCom, Inc.
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE
CHECK SHEET

| PAGE | REVISION | | PAGE | REVISION |
|---|---|---|---|---|
| 1 | Tenth | | 20 | First |
| 2 | One Hundred Twenty-Seventh | * | 21 | Original |
| 2.0.1 | Original | | 22 | Original |
| 3 | Thirty-First | | 23 | Original |
| 3.1 | Eighty-Ninth | | 24 | First |
| 3.1.1 | Eighth | | 24.1 | Original |
| 3.2 | Sixtieth | * | 25 | First |
| 4 | Seventieth | | 26 | Original |
| 5 | Second | | 27 | Original |
| 6 | First | | 28 | Original |
| 7 | Fifth | | 29 | Original |
| 7.1 | Third | | | |
| 8 | Twenty-First | | | |
| 8.0.1 | Fifth | | | |
| 8.1 | Sixth | | | |
| 8.2 | Seventeenth | | | |
| 9 | Tenth | | | |
| 9.1 | Second | | | |
| 10 | Twenty-Second | | | |
| 10.0.1 | Second | | | |
| 10.1 | Third | | | |
| 11 | Original | | | |
| 12 | Third | | | |
| 13 | Original | | | |
| 14 | Second | | | |
| 14.1 | Second | | | |
| 14.2 | First | | | |
| 15 | Fourth | | | |
| 16 | Original | | | |
| 17 | Original | | | |
| 18 | First | | | |
| 19 | First | | | |


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**TRANSMITTAL NO. 113**

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| Page | Revision |
|---|---|
| 30 | Original |
| 31 | Second |
| 32 | Original |
| 33 | First |
| 34 | Original |
| 35 | Original |
| 36 | First |
| 37 | First |
| 37.1 | Original |
| 37.2 | Original |
| 38 | Original |
| 39 | Original |
| 40 | Original |
| 41 | Original |
| 42 | Original |
| 43 | Original |
| 44 | Original |
| 45 | Original |
| 46 | Original |
| 47 | Third |
| 47.1 | Original |
| 48 | First |
| 49 | Fifth |
| 49.1 | Original |
| 50 | Original |
| 51 | Original |
| 52 | Original |
| 53 | Original |
| 54 | Original |
| 55 | Original |
| 56 | First |
| 57 | Original |
| 58 | Original |
| 59 | Original |
| 60 | Original |
| 61 | First |
| 62 | Original |
| 63 | Original |
| 64 | Original |
| 65 | Original |
| 66 | Second |
| 67 | Third |
| 67.1 | Original |
| 67.2 | Original |
| 67.3 | First |
| 68 | First |


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| PAGE | REVISION | |
|---|---|---|
| 69 | Second | |
| 70 | First | |
| 71 | Second | |
| 72 | First | |
| 73 | First | |
| 74 | Original | |
| 75 | First | |
| 75.1 | First | |
| 76 | Original | |
| 76.1 | Original | |
| 76.2 | Original | |
| 76.3 | Second | * |
| 77 | Original | |
| 78 | Second | |
| 79 | Original | |
| 80 | Original | |
| 81 | Original | |
| 82 | Original | |
| 83 | Original | |
| 84 | Original | |
| 85 | Original | |
| 85.1 | Third | |
| 85.2 | Original | |
| 85.3 | Original | |
| 85.4 | Original | |
| 86 | Original | |
| 87 | Original | |
| 88 | Original | |
| 89 | First | |
| 90 | Sixth | |
| 90.1 | Original | |
| 91 | Second | |
| 92 | Fifth | |
| 92.0.1 | First | |
| 92.1 | Fourth | |
| 93 | Sixth | |
| 94 | Seventh | |
| 95 | Third | |
| 95.1 | First | |


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|---|---|---|---|---|---|
| 96 | Original | | 108.26 | Third | |
| 97 | Second | | 108.27 | Fifth | |
| 97.1 | Original | | 108.28 | Third | |
| 98 | Original | | 108.29 | First | |
| 99 | Original | | 108.30 | Ninth | * |
| 100 | Original | | 108.31 | Original | |
| 101 | Original | | 108.32 | First | |
| 102 | Original | | 108.33 | Third | |
| 103 | Original | | 108.34 | Original | |
| 104 | Original | | 108.35 | First | |
| 105 | Original | | 108.36 | Third | |
| 106 | Third | | 108.37 | Second | |
| 107 | Original | | 108.38 | Third | |
| 108 | Second | | 108.39 | Fourth | |
| 108.1 | Tenth | | 108.40 | Eighth | |
| 108.1.1 | First | | 108.41 | First | |
| 108.2 | Third | | 108.42 | Second | |
| 108.2.1 | Fifth | | 108.43 | First | |
| 108.3 | Original | | 108.44 | First | |
| 108.4 | Original | | 108.45 | Third | |
| 108.5 | Eighth | | 108.46 | First | |
| 108.5.1 | Fifth | | 108.47 | Second | |
| 108.6 | First | | 108.48 | Original | |
| 108.7 | Third | | 108.49 | Original | |
| 108.8 | Original | | 108.50 | Second | |
| 108.9 | Fourth | | 108.51 | Original | |
| 108.10 | Fifth | | 108.52 | Original | |
| 108.11 | First | | 108.53 | Original | |
| 108.12 | First | | 108.54 | Original | |
| 108.13 | Third | | 108.55 | First | |
| 108.14 | Third | | 108.56 | First | |
| 108.15 | Third | | 108.57 | Second | |
| 108.16 | Second | | 108.58 | Third | |
| 108.17 | Fourth | | 108.59 | Second | |
| 108.18 | First | * | 108.60 | Original | * |
| 108.19 | Fifth | * | 108.61 | Original | * |
| 108.20 | Fifth | * | 108.62 | Original | * |
| 108.21 | Second | * | | | |
| 108.22 | Second | | | | |
| 108.23 | First | | | | |
| 108.24 | Original | | | | |
| 108.25 | Original | | | | |


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| PAGE | REVISION | | PAGE | REVISION |
|---|---|---|---|---|
| 109 | Nineteenth | * | | |
| 109.0.1 | Third | * | | |
| 109.1 | Fourth | * | | |
| 109.2 | Second | * | | |
| 109.3 | Third | * | | |
| 109.4 | Second | * | | |
| 110 | First | | | |
| 111 | Second | | | |
| 112 | Original | | | |
| 113 | Sixth | | | |
| 113.1 | Seventh | | | |
| 114 | Fourteenth | | | |
| 114.1 | Fourth | | | |
| 115 | Twelfth | | | |
| 116 | Fifth | | | |
| 117 | Tenth | | | |
| 117.1 | Original | | | |
| 118 | Sixteenth | | | |
| 119 | Fifteenth | | | |
| 119.1 | First | | | |

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| Page | Revision | Page | Revision | |
|---|---|---|---|---|
| 120 | First | 125.15.1 | Second | |
| 121 | First | 125.16 | Tenth | * |
| 122 | Original | 125.17 | Fourth | |
| 123 | Original | 125.17.1 | Second | |
| 124 | Fourth | 125.18 | Original | |
| 125 | Fifth | 125.19 | Ninth | * |
| 125.1 | Second | 125.20 | Seventh | |
| 125.2 | First | 125.21 | Ninth | * |
| 125.3 | Sixth | 125.22 | Original | |
| 125.4 | First | 125.23 | Sixth | |
| 125.5 | Fifth | 125.24 | Third | |
| 125.6 | Sixth | 125.25 | Second | |
| 125.7 | Fourth | 125.26 | Second | |
| 125.8 | Sixth | 125.27 | First | |
| 125.9 | Seventh | 125.28 | First | |
| 125.10 | Sixth | 125.29 | First | |
| 125.11 | Fourth | 125.30 | Original | |
| 125.12 | Ninth | 125.31 | First | |
| 125.13 | Fourth | 125.32 | First | * |
| 125.14 | Third | 125.33 | Original | |
| 125.15 | Fifth | 125.34 | Original | |
| | | 125.35 | Original | |
| | | 125.35.1 | Original | |
| | | 125.36 | First | * |
| | | 125.37 | Original | |
| | | 125.38 | Fourth | * |
| | | 125.39 | Second | |
| | | 125.40 | Second | |
| | | 125.41 | Original | |
| | | 125.42 | Original | |
| | | 125.43 | Original | |
| | | 126 | Fifth | |


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| 127 | Ninth | 153.4 | Fourth | |
| 128 | Seventh | 153.5 | Second | |
| 129 | Fifth | 153.6 | Sixth | |
| 130 | Second | 153.7 | Second | |
| 131 | Third | 153.8 | Second | * |
| 132 | Third | 153.9 | First | * |
| 132.1 | Original | 153.10 | First | |
| 133 | Original | 153.11 | Third | |
| 134 | Fourth | 153.11.1 | First | |
| 135 | Sixth | 153.12 | Original | |
| 136 | Fourth | 153.13 | Original | |
| 136.1 | Second | 153.14 | Original | |
| 136.2 | Fourth | 153.15 | Third | |
| 137 | Sixth | 153.16 | Original | |
| 138 | Original | 153.17 | First | |
| 139 | First | 153.18 | First | |
| 140 | First | 153.19 | First | |
| 141 | Third | 153.20 | Original | |
| 141.1 | Second | 153.21 | First | |
| 142 | Fifth | 153.22 | First | |
| 142.1 | Third | 153.23 | Second | |
| 143 | Fourth | 153.24 | Original | * |
| 143.1 | Third | | | |
| 144 | First | | | |
| 145 | Sixth | | | |
| 146 | Fifth | | | |
| 147 | Fourth | | | |
| 148 | Third | | | |
| 149 | Third | | | |
| 150 | First | | | |
| 151 | First | | | |
| 152 | Second | | | |
| 153 | Second | | | |
| 153.1 | Second | | | |
| 153.2 | Third | | | |
| 153.3 | Sixth | | | |

LOCAL EXCHANGE SERVICE
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|---|---|---|---|---|
| 154 | Second | | | |
| 155 | Fifth | | | |
| 156 | First | | | |
| 157 | Second | | | |
| 158 | First | | | |
| 159 | Second | | | |
| 159.1 | First | | | |
| 160 | Original | | | |
| 161 | First | | | |
| 162 | Second | | | |
| 163 | Second | * | | |
| 164 | Second | | | |
| 165 | Second | | | |
| 166 | Fourth | | | |
| 167 | Fourth | | | |
| 168 | Fourth | | | |
| 169 | Fifth | | | |
| 170 | Second | | | |
| 171 | Third | | | |
| 172 | Third | | | |
| 173 | First | | | |


Senior Manager-Regulatory Affairs
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LOCAL EXCHANGE SERVICE

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## LOCAL EXCHANGE SERVICE
## EXPLANATION OF SYMBOLS AND ABBREVIATIONS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

| | | |
|---|---|---|
| D | - | To signify discontinued rate or regulation. |
| I | - | To signify increased rate. |
| M | - | To signify a move in the location of text. |
| N | - | To signify new rate or regulation. |
| R | - | To signify reduced rate. |
| T | - | To signify a change in text but no change in rate, charge or regulation. |


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## LOCAL EXCHANGE SERVICE

## APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of communications service by DeltaCom, Inc. to customers within the local exchange service area, defined herein. (T) (T)

# LOCAL EXCHANGE SERVICE

## SECTION 1 - DEFINITION OF TERMS

Certain terms are used generally throughout this tariff are defined below:

**Account Codes:** Allows a User to allocate local calls to a 4-digit, non-verified account code.

**Authorized User:** A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Business Service:** A switched network service that provides for dialed Station communications that is described as a business or commercial rate.

**Call Block:** Feature which may be added to an exchange line which provides the Customer the ability to prevent incoming calls from up to six different telephone numbers. Callers on the line will hear an announcement informing them that their call has been blocked and will not be accepted by the called party.

**Call Forwarding Busy Line:** Automatically routes incoming calls to a designated answering point when the call line is busy.

**Call Forwarding Busy Line (Customer Controlled):** Enables the Customer to control Call Forwarding Busy Line, from the base station line, the activation and deactivation of the service by using dialing codes.

**Call Forwarding Don't Answer:** Automatically routes incoming calls to be forwarded to a designated answering point when the call line does not answer within a pre-specified number of rings.

**Call Forwarding Don't Answer (Customer Controlled):** Enables the Customer to control Call Forwarding Don't Answer, from the base line station, by using dialing codes.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Call Forwarding Don't Answer-Ring Control:** Enables the Customer to control the number of rings or seconds, depending on the specific technology involved, before incoming calls are routed to a designated answering point when the call line does not answer.

**Call Forwarding Variable:** Enables the user to transfer incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

**Call Forwarding Variable-Remote Access:** Enables the Customer to activate and deactivate Call Forwarding Variable remotely from any line/equipment capable of push button signaling rather than only from the base station line.

**Call Forwarding Multipath:** Enables a Customer who subscribes to Call Forwarding to specify the number of calling paths that will be forwarded to another telephone number. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle.

**Call Hold:** Allows the User to dial an access code to place the current call on hold.

**Call Return:** Enables a Customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The Customer can dial a code to request that the network place the call.

**CallSaver Auto-Attendant:** This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox which functions as an auto attendant. It allows the subscriber to record two different greetings up to two-minutes in length.

**CallSaver Basic:** A flat rated voice mail service which allows the subscriber to record two different greetings up to sixty seconds in length, receive up to thirty messages each as long as two minutes and store them up to fourteen days. No group lists, paging or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to facility local customers. (T) (T)

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**(N)**

**CallSaver Basic 100:** A flat rated voice mail service which allows the subscriber to record two different greetings up to sixty seconds in length, receive up to 100 messages each as long as two minutes in length, and store them up to fourteen days. No group lists, paging, or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to local facility customers. **(N)**

**CallSaver 1:** This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to fourteen days. Paging or outcall notification, return to attendant, extended absence greeting, send messages, future delivery of messages and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers.

**CallSaver 2** This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to fourteen days. Pager and outcall notification and return to attendant can be established with this service. Extended absence greeting, send messages, future delivery of messages, and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers. **(M)** **(M)**

LOCAL EXCHANGE SERVICE

SECTION 1 – DEFINITION OF TERMS (continued)

**CallSaver 3:** This flat rated voice mail service allows the subscriber to record two different greetings up to ninety seconds in length, receive up to thirty messages each as long as two minutes in length and store them up to fourteen days. Pager and outcall notification, return to attendant, send messages, extended absence greeting, and future delivery of messages can be established with this service. Up to five messages can be set up for future delivery. **(M)**

**CallSaver Extension:** This flat rated voice mail service provides extension mailboxes to be established on a single subscriber line. It allows the subscriber to record individual forty-five seconds in length greetings for the main mailbox and three extension mailboxes. The group of four partitioned mailboxes can hold forty messages two-minute in length. Distribution of these forty messages will either be 10 messages per mailbox or on a first come first serve basis. Distribution capabilities are dependent on the voice mail platform serving the subscriber's market. Messages are stored for fourteen days. Sending messages among the main and extension mailboxes is included with this service. Pager and outcall notification, return to attendant, extended absence greetings, and future delivery of messages are not included with this service. **(M)**

**CallSaver Family:** This flat rated voice mail service provides sub-mailboxes to be established on a single subscriber line. It allows the subscriber to record two different sixty (60) second greetings for the main mailbox, and greetings (8) seconds in length on the three sub-mailboxes. Each mailbox user has their own password. Each of the four partitioned mailboxes can hold thirty (30) messages that are two (2) minutes each in length. Messages are stored for fourteen (14) days. Stutter tone offered to facility-based local customers is the only message waiting capability offered and is available only on the main mailbox.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**CallSaver Pager:** A flat rated voice mail service which allows the subscriber to record two greetings up to sixty seconds in length with a subscriber defined schedule of the hours of operation for each greeting. Up to thirty messages as long as two minutes can be left in the mailbox and stored for up to fourteen days. Group messaging, broadcast lists, message forwarding and pager notification may be established with this service. Facility customers must also subscribe to the correct call forwarding option to implement this service

**Call Selector:** Provides a distinctive ringing pattern for calls received from up to six different telephone numbers. By dialing an access code, the user can create a screening list of up to six telephone numbers. Calls received from all six of these numbers will receive the distinctive ringing pattern.

**Call Tracing:** Enables the user to initiate an automatic trace of the last call received. By dialing an access code, the network will record the calling number, time it was received and time the trace was activated.

**Call Waiting:** Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back to the caller.

**Call Waiting Deluxe:** Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call options.

**Class of Service (COS):** Used to prevent a Station from dialing certain codes and numbers.

**Company:** DeltaCom, Inc., an Alabama corporation, which is the issuer of this tariff. (T)

**Commission:** Public Service Commission.

**Customer:** The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Customer Request:** The term "per customer request" shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system and the same account.

**Dial Pulse (DP):** The pulse type employed by rotary Station sets.

**Direct Inward Dialing (DID):** A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

**Dual Tone Multi-Frequency:** The pulse type employed by tone dial Station sets.

**Hunting:** Allows an incoming call to be redirected from a busy line in sequential order to the next idle line in a prearranged hunting group. A charge for hunting is based on each line included in the hunting arrangement.

**Individual Case Basis:** A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**Joint User:** A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**LATA:** A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

**Line Change Charge (First Line, Additional Line)** - Applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number changes and suspend/restore.

**Line Connection Charge (First Line, Additional Line)** - Applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Local Calling:** A completed call or telephonic communication between a calling Station within the local service area of the calling Station.

**Local Exchange Carrier:** A company that furnishes exchange telephone service.

**Mbps:** Megabits, or millions of bits, per second.

**Message Waiting:** Enables the Customer to receive a stutter dialtone when there is a message waiting in their voice mail box.

**Most Idle Trunk Selection (MIDL):** MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Multiple Appearance Directory Numbers:** A directory number that is assigned more than once to one or more Proprietary Business Sets.

**Multi-Frequency ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Published Listing:** Listings that are not printed in directories nor available from Directory Assistance.

**Non-Recurring Charges:** The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Off-Hook:** The term "off-hook" denotes the active condition of a telephone exchange service line.

**On-Hook:** The term "on-hook" denotes the idle condition of a telephone exchange service line.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Presubscription-2 (PIC-2):** An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Interexchange Carrier is referred to as the User's Primary Interexchange Carrier (PIC-2). InterLATA Presubscription is offered pursuant to the Company's FCC Tariff No. 1.

**Privacy Manager:** Intercepts an incoming call that is marked as blocked, private, unavailable, or unknown and does not allow the call to process through to the subscriber until the call has been identified with the caller's name and/or number. In addition, the subscriber has the added functionality of accepting or rejecting that incoming call. (N) (N)

**Public Service Commission (PSC):** The South Carolina Public Service Commission.

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Repeat Dialing:** Automatically redials the last number the Customer attempted to call.

**Residential Service:** Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

**RightRing I:** Enables a user to have two telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

**RightRing II:** Enables a user to have three telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

**Service Call Charge:** A nonrecurring charge based on the labor time and miscellaneous material required to perform customer requested work such as rearranging the drop wire, protector and/or network interface.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Service Charge:** A nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunications services or facilities.

**Service Commencement Date:** The Service Commencement Date shall be the date on which the service first becomes available to the Customer, rather than on the "signed date" of the term agreement. (T) | (T)

**Service Order:** The written request for local services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Services:** The Company's telecommunications services offered on the Company's network.

**Shared Facilities:** A facility or equipment system subsystem that can be used simultaneously by several Customers.

**Signature (Basic):** Enables the Customer to view a display of the originating telephone number before answering an incoming telephone call.

**Signature (Deluxe):** Enables the Customer to view a display of the telephone number and name before answering an incoming telephone call.

**Signature (Enhanced):** Enables the Customer engaged on a telephone call, with optional hardware on their premise, to view a display of the originating telephone number before answering the incoming call waiting signal.

**Speed Calling:** Enables a User to call a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Station:** Telephone equipment from or to which calls are placed.

**Telecommunications Services:** Long distance, local and private line data/internet services.

**Three Way Calling:** Enables a Customer to put an existing call on hold and place a second call to be added to the connection.

**Trunk:** A communications path connecting two switching systems in a network, used on the establishment of an end-to-end connection.

**User:** A Customer or any other person authorized by the Customer to use service provided under this tariff.

**Virtual Call Forwarding:** A flat rate facilities based feature that allows the Company to port a telephone number in one rate center and forward up to 10 calls simultaneously to another Company facilities based telephone number in the same local calling area. Calls cannot be forwarded to another local service provider nor to any telephone number that would incur toll charges. The original number must be ported and identified as the *"Virtual Call Forwarding Number"*. The terminating number will be identified as the *"Virtual Call Forwarding Receiver"*. **(N)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS

## 2.1 Undertaking of the Company

### 2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of South Carolina under the terms of this tariff. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services or to communicate with its own customers.

### 2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.


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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.1 Undertaking of the Company (continued)

### 2.1.3 Terms and Conditions

**2.1.3.1** Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Residential Customer. Customers shall continue to be provided service until canceled by the Customer in writing 30 days prior to the cancellation of service. Unless otherwise specified herein for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

**2.1.3.2** Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

**2.1.3.3** At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.3 Terms and Conditions (continued)**

**2.1.3.4** This tariff shall be interpreted and governed by the laws of the State of South Carolina without regard for its choice of laws provision.

**2.1.3.5** The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

**2.1.3.6** The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.7 below.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.3 Terms and Conditions (continued)**

**2.1.3.7** The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of the termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

**2.1.3.8 Agreement For Service** (N)

The initial term of service provided under an Agreement for Service ("AFS") shall be set forth on such AFS. Upon expiration of the initial term, the AFS shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one (1) year terms unless either party notifies the other of its intention to terminate the AFS at the end of the initial term or renewal term, as the case may be, which such notice shall be in writing and provided to the other party at least thirty (30) days prior to the expiration of the initial term or the renewal term, as the case may be. In the event of such notice, the AFS shall terminate upon the expiration of the initial term or renewal term, as the case may be. The Customer must follow the process as outlined in Section 2.15 when notifying the Company of its intent to terminate the AFS at the end of the initial term or renewal term, as the case may be.

The Customer shall notify the Company in writing if the Customer contact person is changed. The Company reserves the right to reject any Customer termination request received from any person other than the designated Customer contact person. (N)

***Section 2.1.4, Liability of the Company, has been moved to Original Page 24.1.*** (M)

**TRANSMITTAL NO. 90**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company** **(M)**

**2.1.4.1**

The liability of the Company for damages arising out of the furnishing of its Service, including but not limited to mistakes, omissions, interruption, delay, or errors, or of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, lost profits, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents. **(M)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.2** With respect to any other claim or suit, by a Customer or by any others, for damage associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein. (D)

**2.1.4.3** The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.4** The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of common carriers or warehousemen.

**2.1.4.5** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

**2.1.4.6** The Customer shall indemnify and hold the Company harmless from any and all loss, claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities or, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.7** The Company shall not be liable for any defacement to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

**2.1.4.8** Notwithstanding the Customer's obligations as set forth in Section 2.3.1, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss of damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others in connection with any service provided by the Company pursuant to this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.9** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim, and no such action or preceding against the Company shall be commenced more that one year after the service is rendered.

**2.1.4.10** The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

**2.1.4.11** The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.12** The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person(s), or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by the Company at such location.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.13** The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for interconnection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/ or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.1 Undertaking of the Company (continued)

### 2.1.4 Liability of the Company (continued)

**2.1.4.14** The Company's liability arising from errors or omissions of listings or directory assistance records is limited to the amount charged to the customer for the listings. If the listings or service was provided at no charge to the Customer, then the Company's liability is limited to $1.00. (C)

**2.1.4.15** In conjunction with a non-published telephone number, as described in Section 3.8, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number to such telephone, but will not be liable should such number be divulged.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.16** In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.7, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**2.1.4.17** The Company shall not be liable for any act or omission concerning the implementation of presubscription, as defined herein.

**2.1.4.18 With respect to Emergency Number 911 Service:**

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: 1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.18 With Respect to Emergency Number 911 Service:**

(b) The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

(c) When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

**2.1.4.19 Errors or Damages Caused by System Date Limitation** (N)

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur. (N)


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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.1 Undertaking of the Company (continued)

### 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to any individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

### 2.1.6 Provisions of Equipment and Facilities

**2.1.6.1** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to a Customer.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.6 Provisions of Equipment and Facilities (continued)**

**2.1.6.2** The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

**2.1.6.3** Equipment the Company provided or installed at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided.

**2.1.6.4** The Company shall not be responsible for the installation, operation, or maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.6 Provisions of Equipment and Facilities (continued)**

**2.1.6.4 (continued)**

(a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

(b) the reception of signals by Customer-provided equipment; or

(c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**2.1.6.5 T1 Overflow** **(N)**

T1 Overflow is an optional feature offering overflow protection for handling calls received when all 24 circuits are in use. This feature is available on the following facility based T1 products: Unity, Unity Plus, Simplici-T, Simplici-T PRI, and Simplici-T 3.0. T1 Overflow is subject to availability in the serving central office and compatibility with other calling features. Credit will not be given for channels removed from this arrangement or deactivated. Local calls do not carry a charge, long distance calls are charged at the appropriate long distance rate. **(N)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.1 Undertaking of the Company (continued)

### 2.1.7 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, or contractors.

### 2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

### 2.1.9 Special Construction (N)

**(A)** Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

**(1)** where facilities are not presently available, and there is no other requirement for the facilities so constructed;

**(2)** of a type other than that which the Company would normally utilize in the furnishing of its services;

**(3)** over a route other than that which the Company would normally utilize in the furnishing of its services; (N)

(M)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.9 Special Construction (continued)** (N)

**(A)** (continued)

**(4)** in a quantity greater than that which the Company would normally construct;

**(5)** on an expedited basis;

**(6)** on a temporary basis until permanent facilities are available;

**(7)** involving abnormal costs; or

**(8)** in advance of its normal construction.

**(B)** When service is requested in areas where facilities are not available, and the Company's underlying carrier has no plans to construct new facilities in these areas, Special Construction Charges assessed by the underlying carrier may also be passed through to the Customer.

**(C)** Charges assessed for Special Construction will be calculated and applied on a case-by-case basis.

**(D)** Where assessed by the underlying carrier, a non-refundable, non-transferable fee of $150.00 will be assessed for preparation of each estimate when special construction is required. This fee applies only to service order generated special construction and will be credited toward the entire cost of the special construction work when completed and billed. (N)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.2 Prohibited Uses** (M)

**2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others. (M)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.3 Obligations of the Customer

**2.3.1** The Customer shall be responsible for:

(a) the payment of all applicable charges pursuant to this tariff;

(b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

(c) providing at no charge, as specified from time to time by Company, Company facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises, facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer (continued)**

**2.3.1** The Customer shall be responsible for: (continued)

(d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduct necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting any order for service;

(e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer (continued)**

**2.3.1** The Customer shall be responsible for: (continued)

(f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or

(g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

(h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company the Customer. No allowances for interruptions in service will be made for the period during which service is interrupted for such purpose.

(i) placing any necessary orders and complying with tariff regulations for services described herein and for assuring that its users comply with tariff regulations.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.3 Obligations of the Customer (continued)

### 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys fees for:

(a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees or either the Company or the Customer, to the extent caused by or resulting from the negligence or intentional act or omission of Customer, its employees, agents, representatives or invitees; or

(b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company or this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.4 Customer Equipment and Channels

### 2.4.1 In General

A Customer may transmit or receive information or signals via the facilities of the Company.

### 2.4.2 Station Equipment

**2.4.2.1** The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of service may be required; however, where prior to notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels (continued)**

**2.4.2 Station Equipment (continued)**

**2.4.2.2** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.4.3 Interconnection of Facilities**

**2.4.3.1** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

**2.4.3.2** Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels (continued)**

**2.4.3 Interconnection of Facilities (continued)**

**2.4.3.3** Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

**2.4.4 Inspections**

**2.4.4.1** Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and Customer is complying with requirements set forth in section 2.4.2.2 for installations, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

**2.4.4.2** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.4 Customer Equipment and Channels (continued)

### 2.4.4 Inspections (continued)

**2.4.4.3** The Company will, upon a request from the Customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

## 2.5 Payment Arrangements

### 2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within the time period specified by South Carolina statute, or the charges shall be deemed correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Non-Recurring Charge is specific, those charges may be passed on to the Customer.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.1 Payment for Service (continued)**

**2.5.1.1 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, county and municipal utilities tax, franchise and license fees) are listed as separate line items and are not included in the rates quoted in Section 4 of this tariff. The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdiction.

SECTION 2 - REGULATIONS (continued)

## 2.5 Payment Arrangements (continued)

### 2.5.1 Payment for Service (continued)

#### 2.5.1.2 Other Charges

If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's Non-recurring Charge is specified, or a governmental or quasi-governmental authority requires the Company to collect from or pay to others in support of statutory or regulatory programs, those charges will be passed on to the Customer. In addition, the Company will itemize the following charges to the Customer, including but not limited to, Telecommunications Relay Service, E911, Carrier Line Charge (CLC), Transport Interconnection Charges, Residual Interconnection Charges, Universal Service charges, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's service and subscriber line charges.

**(N)**

#### 2.5.1.3 911 Data Change Charge

The Company will assess a 911 Data Change Charge in order to recover certain costs associated with order processing charges resulting from updating and changing 911 address and/or telephone number information per the Customer's request.

| Current Rate | Maximum Rate |
|---|---|
| $12.00 | $100.00 |

#### 2.5.1.4 Customer Name Database Data Change Charge

The Company will assess a CNAM Data Change Charge in order to recover certain costs associated with updating and changing information in the Customer Name Database per the Customer's request.

| Current Rate | Maximum Rate |
|---|---|
| $12.00 | $100.00 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

(N)

**2.5 Payment Arrangements (continued)**

**2.5.1 Payment for Service (continued)**

**2.5.1.5 Discounts**

The Company in its sole discretion may determine the method for calculating any discounts or incentives applicable to the Customer's account.

(N)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.2 Billing and Collection of Charges**

Billing will be rendered monthly to Customer.

**2.5.2.1** The Company shall be entitled to require an applicant or Customer to pay all its bills within a specified period of time and to make such payments in cash or the equivalent of cash.

**2.5.2.2** All service, installation, monthly recurring, and non-recurring charges are due and payable by the due date specified on the monthly invoice and shall be considered past due if payment is not received by the due date. (T) | | (T)

**2.5.2.3** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which such service is provided.

**2.5.2.4** For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose every month is considered to have 30 days.

**2.5.2.5** Amounts not paid by the invoice due date will be considered past due. The Company reserves the right to charge interest on any past due amount at a monthly rate of 1 1/2%. (T) | (T)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.2 Billing and Collection of Charges (continued)**

**2.5.2.6** A check return charge not to exceed an amount allowed by South Carolina law will be assessed per check or draft written on accounts with insufficient funds or on non-existing accounts, or on returned Automatic Funds Transfer transactions.

**2.5.2.7** "Receipt" as used herein shall be deemed completed after the expiration of five (5) days after mailing.

**2.5.2.8** Effective October 1, 2001, a monthly recurring surcharge is applicable to each retail customer's total telecommunications bill in order to support South Carolina's Universal Service Fund.

**2.5.2.9** In the event the Company incurs fees or expenses, including attorney's fees and/or court costs, in collecting or attempting to collect any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

**2.5.2.10 Duplicate Bills**

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

**2.5.2.11 Special Bill Handling Fee** **(N)**

A $25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today. **(N)**

**(M)**

Material previously appearing on this page has been moved and now appears on Original Page 49.1. **(M)**


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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued) **(M)**

**2.5 Payment Arrangements (continued)**

**2.5.2 Billing and Collection of Charges (continued)**

**2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Service Commission in accordance with the Commission's rules of procedure.

**2.5.3.1** The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Material now appearing on this page was moved and previously appeared on Fourth Revision Page 49. **(M)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.4 Advance Payments**

To safeguard its interests, the Company may require a non-residential Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges (if any) for a period to be set by the Company and the non-residential Customer.

The Advance Payment will be credited to the non-residential Customer's initial bill. An Advance Payment may be required in addition to a deposit. Advance Payments shall accrue interest at the rate per annum approved by the South Carolina PSC, unless such period is less than 30 days, said interest to be refunded to Customer with the Advance Payment in the event the Advanced Payment is not applied toward payment of any amounts due the Company from Customer.

**2.5.5 Deposits**

**2.5.5.1** The Company, upon initiation or reinitiation of service, may require a cash deposit from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when any of the following conditions exist:

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Deposits (continued)**

**2.5.5.1 (continued)**

1. The Customer's past payment record to a telecommunications utility shows delinquent payment practice, ie., Customer has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages in the last 24 months, or Customer has been sent four or more late payment notices in the past 9 months, or

2. A new Customer cannot furnish either a letter of good credit from a reliable source or an acceptable cosigner or guarantor on the same system within the state of South Carolina to guarantee payment, or

3. A Customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages, in the past 24 months, or Customer has been sent four or more late payment notices in the past 9 months), or

4. A Customer has had his service terminated by any telecommunications utility for non-payment or fraudulent use.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Deposits (continued)**

**2.5.5.1 (continued)**

The Company may require such deposit prior to providing service or require deposit payment by separate bill or coincident with or included in the first monthly billing. The Company reserves the right to cease accepting and processing service orders after it has requested a security deposit and prior to the Customer's compliance with this request. For a new Customer, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) total bill, including toll and taxes. For an existing Customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months. Simple interest will be paid by the Company upon such deposits at a rate per annum as approved by the South Carolina PSC, for the time such deposit was held by the Company and the Customer was served by the Company, unless such period is less than thirty days.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Deposits (continued)**

**2.5.5.1 (continued)**

Such interest shall be paid at the time the deposit is returned, for the time such deposit was held by the Company, unless such period be less than one month. Customer's deposit interest payment shall be made by credit to the Customer's account on the December billing. Additionally, the Company may require, upon five (5) days' written notice, a deposit equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months, from an existing Customer whose account is not in good standing, from a Customer whose deposit has been refunded or found to be inadequate, or if a Customer's usage increases sufficiently to warrant an additional deposit.

**2.5.5.2** An additional deposit may be required from a telephone customer when excessive toll occurs and there is a known credit risk, either upon written notice or verbal notification subsequently confirmed in writing. If the deposit requirement is not met, toll restriction may be applied where technically available. If toll restriction is not available, local service may be denied if the deposit requirement is not met.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Deposits (continued)**

**2.5.5.3** The Company will not hold a Customer's deposit beyond 24 months, if such account is considered in good standing by the Company and pursuant to Section 621.5 of the South Carolina Telephone Rules. At this time, Customers whose deposits have been held by the Company shall have their deposit and accrued interest refunded by the Company crediting such Customer's December billing. At the Company's option and provided that a Customer is in good standing, the Company may credit or refund the deposit and accrued interest at any time.

**2.5.5.4** Customers may obtain deposit refunds prior to the mandatory refund date by either:

1. Application to and approval by the Company. Barring that a Customer's circumstance is other than in good standing, the Company may refund the deposit and accrued interest.

2. Upon final discontinuance of service, the Company shall apply such deposit with accrued interest thereon to any amounts due by the Customer for service. If any balance is due the Customer, same shall be refunded to the Customer by the Company.

**2.5.5.5** A deposit may be required in addition to an advance payment.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Deposits (continued)**

**2.5.5.6** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit to the Customer's account.

**2.5.5.7** Unclaimed deposits, together with accrued interest, shall be turned over to the South Carolina Tax Commission as prescribed by law.

**2.5.5.8** Where a Customer has been required to make a guaranteed deposit, that deposit shall not relieve the Customer of the obligation to pay the service bill when due, but where such deposit has been made and service has been disconnected because of nonpayment of their account then unless the Customer shall, within seventy two hours after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If the utility discontinues the account, the utility shall apply the deposit of the Customer toward the discharge of the account and shall refund to the Customer any excess.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.5 Payment Arrangements (continued)

### 2.5.6 Discontinuance of Service

The Company may refuse or discontinue service for any of the reasons listed below, without incurring any liability. Unless otherwise stated, the Customer shall be allowed a reasonable time in which to comply with the rule before service is disconnected.

**2.5.6.1** If the Company has not received full payment for services rendered, by the invoice due date, upon not less than five (5) days' written notification to the Customer, the Company may discontinue service without incurring any liability. (T) | | (T)

**2.5.6.2** For failure of the Customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Commission.

**2.5.6.3** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair.

**2.5.6.4** Upon the Customer's abandonment of service, the Company may discontinue or suspend service or require an additional deposit as permitted by law as security for future payment of service.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.5** Upon any governmental prohibition or required alteration of the services to be provided or any violation of any applicable law or regulation.

**2.5.6.6** If the Company deems that action is necessary due to a condition the Company determines to be dangerous, the Company may without notice, discontinue service.

**2.5.6.7** To prevent or to protect against abuse or fraud or to otherwise protect its personnel, agents, facilities or services. Such abuse or fraudulent use includes:

(a) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

(b) Obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with the intent to avoid the payment, in whole or in part, of the regular charge for such service;

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.7 (continued)**

Such abuse or fraudulent use includes:

(c) The use of service or facilities of the Company for a call or calls, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

(d) The use of profane or obscene language.

(e) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(f) Any other fraudulent means or devices.

**2.5.6.8** The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, past or current use of common carrier communications services or its planned use of service(s).

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.9** The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of Company's service(s).

**2.5.6.10** For noncompliance with any provision of this tariff.

**2.5.6.11** For failure of the Customer to permit the Company reasonable access to its facilities.

**2.5.6.12** For failure of the Customer to provide the Company with a deposit as described in Section 2.5.5.

**2.5.6.13** If Customer uses service or equipment in such a manner as to impair or interfere with or adversely affect the services of other users, the Company may discontinue or refuse service.

**2.5.6.14** The Customer uses service for unlawful purposes or violates or fails to comply with Commission orders or regulations governing service supplied by the Company.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.15** Without notice in the event of unauthorized use of telephone service.

**2.5.6.16** For failure of the Customer to furnish permits, certificates and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.

**2.5.6.17** For non-payment of that portion of the bill rendered by the local Company for telecommunications service billed for another telecommunications carrier.

**2.5.6.18** Without notice, in the event of a COCOT violation of a Commission order of which the COCOT has been notified and has failed to correct the violation within the amount of time specified in such notification.

**2.5.6.19** Upon the Company's discontinuance of service to the Customer, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or equity or under any other provision of this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.20** The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

**2.5.6.21** If the Company, due to nonpayment, temporarily interrupts service and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. Service suspended by the Company and later restored will be subject to a reconnection fee as set forth in this tariff. Service disconnected by the Company and reinstalled will be subject to all applicable installation charges and the customer may be required to pay such charges prior to reinstallation of service. (T)

**2.5.6.22** In cases of extreme risk involving abnormal and excessive use of toll service, service may be denied two (2) days after written notice is given to the Customer, unless satisfactory arrangements for payment are made.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.6 Discontinuance of Service (continued)**

**2.5.6.23** The Company reserves the right to deny service to an applicant or discontinue service to a customer, who at the time of their application, is indebted under an undisputed bill to the Company or other telephone utility for service previously furnished such applicant or Customer or any other person residing with the applicant or customer.

**2.6 Allowances for Interruptions in Service**

The following provisions shall apply to all service, except, with respect to the service, to the extent, if any, inconsistent with the Commission's regulations, shall in any event apply to residential service.

**2.6.1 Credit for Interruptions:**

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro-rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.6 Allowances for Interruptions in Service (continued)

### 2.6.1 Credit for Interruptions (continued)

It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.6 Allowances for Interruptions in Service (continued)**

**2.6.2 Limitations on Allowances**

No credit allowances will be made for:

(a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;

(b) interruptions due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's facilities;

(c) interruptions due to the failure or malfunction of non-Company equipment;

(d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.6 Allowances for Interruptions in Service (continued)**

**2.6.2 Limitations on Allowances (continued)**

No credit allowances will be made for:

(f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(g) interruption of service due to circumstances or causes beyond the control of the Company.

**2.6.3 Use of Alternative Service Provided by the Company**

Should the Customer elect to use an alternative service provided by the Company during the period a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative services used.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.7 Cancellation of Service

(N)

The following provisions shall apply to all service, except with respect to residential service, to the extent, if any, inconsistent with the Commission's regulations which shall in any event apply to residential service. (N)

### 2.7.1 Cancellation by the Customer Prior to Installation (T)

If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard installation charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

Notice for Cancellation of Service by Customer must be provided in compliance with Section 2.15. (T)
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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.7 Cancellation of Service (continued)

### 2.7.2 Cancellation of Service by a Customer Without Cause

**(A)** **Discontinuance Charge.** The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Agreement for Service ("AFS"). If the Customer terminates all or any part of the Services obtained under the AFS prior to the expiration of the initial term or any renewal term then in effect for any reason other than Cause as set forth in Section 2. In addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for:

**(1)** the applicable Annual Usage Commitment amount remaining unpaid for the remainder of the Initial Term or Renewal Term; and **(T)** **(T)**

**(2)** the total of all monthly recurring charges through the end of the Initial Term or Renewal Term, as applicable; and **(T)**

**(3)** any waived installation charges, the cost of any incentives and any miscellaneous charges incurred for dedicated access, including but not limited to engineering fees, expedite fees, carrier and local exchange order fees, change order charges, and miscellaneous configuration charges. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Because damages resulting from early termination are difficult to determine, the Discontinuance Charge is a reasonable approximation of such damage and shall be considered a liquidated damage and not a penalty. **(M)** **(M)** **(M)** **(M)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7 Cancellation of Service (continued)**

**(N)**

**2.7.2 Cancellation of Service by a Customer Without Cause (continued)**

**(B) Discounts / Incentives Received.**

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

Incentive(s) include but are not limited to free or discounted services under the Bundle/Term Discount Program, waiver of any fees (i.e., installation charges, loop charges), waived rental of equipment, etc. If Customer cancels any service provided under an Incentive in full or in part (i.e., Customer receives a discount for bundled services but cancels one of the services prior to the end of the Term), then Customer shall pay any fees Customer would have incurred without the Incentive. Likewise, Customer shall pay the then current rate for any equipment received under an Incentive (i.e., data CPE: multiplexers, CSU/DSU, routers, etc.) and/or, at the Company's discretion, allow the Company to retrieve the equipment from the Customer's premise during normal business hours.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.7 Cancellation of Service (continued)

### 2.7.2.1 Cancellation by the Customer with Cause (N)

If Customer is not satisfied with any service provided by the Company, Customer shall provide written notice specifying the performance deficiency in the Service and allow ITC^DeltaCom 20 business days ("Notice Period") to bring the deficient performance to customarily acceptable industry performance standards ("Cure"), or if not capable of Cure within such notice period, make reasonable progress toward such Cure during the Notice Period. The written notice must cite this provision and reasonably detail the deficient performance.

Should the Customer and the Company agree in writing that the Company failed to provide a cure or make progress toward such cure within the Notice Period, the Company will cancel the Customer's agreement upon request of the Customer.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

The Customer is responsible for payment of all charges for service furnished through the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 30 days written notice of cancellation in advance.

All written Notices under this section must be submitted by mail, registered, or certified mail, return receipt requested to Customer Care Center, Attn: Disconnect Processing Team, P.O. Box 1301 Arab, AL 35016; or by email with confirmed receipt by ITC^DeltaCom, to disconnect@itcdeltacom.com; or by facsimile transmission, with confirmed receipt by ITC^DeltaCom, to 1-800-488-1386 and received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective. (N)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.7 Cancellation of Service (continued)

### 2.7.3 Restoral Charges for Interruption of Service

A nonrecurring charge as listed in Section 4 applies for line restoral after temporary interruption of service initiated by the Company or the Customer. If service is temporarily interrupted by the Company and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. The restoral charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service. **(T)** | | | **(T)**


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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.8 General Application of Service Charges**

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**(D)**

(a) Except as provided hereinafter, all classes of local exchange services are subject to service charges. **(T)** **(T)**

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**2.9 Application of Line Connection Charges**

(a) The Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface for simple type services which do not require other network interfaces. **(T)** **|** **|** **|** **|** **|**

(b) The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered. **|** **|** **|**

(c) On multiple line orders, the Line Connection Charge for each Additional Line applies for each additional line ordered after the first line per customer request. **|** **|** **|** **|**

(d) The Line Connection Charge applies for the connection of an exchange access line or trunk. The charge is applicable per exchange access line or trunk. **|** **|** **(T)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.10 Application of Line Change Charges** **(T)**

(a) The Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend/restore.

(b) The Line Change Charge is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.

(c) On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.

(d) If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

(e) The Line Change Charge applies for each telephone number changed when requested by the customer.

(f) The Line Change Charge applies for establishing or changing call referrals to another number at the customer's request.

(g) The Line Change Charge applies for changing from loop start to ground start and vice versa, for changing from a line to a trunk and vice versa, for changes in direction, etc.

(h) The Line Change Charge applies for changing from foreign central office service to home wire center and vice versa. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.11 Application of Secondary Service Charges** **(T)**

(a) The Secondary Service Charge applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

(b) The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.

(c) The Secondary Service Charge will apply for adding or rearranging Optional Service Features as listed in Section 4 of this tariff.

(d) The Secondary Service Charge applies for transfers of responsibility.

(e) The Secondary Service Charge applies for changing from residential to business service and vice versa. The business charge applies when changing to business and the residential charge applies when changing to residential. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge.

(f) The Secondary Service Charge applies for rearrangement of drop wire, protector, and/or network interface. Charges for Service Calls may apply.

(g) The Secondary Service Charge applies for installing a network interface jack at the customer's request on existing service. Charges for Service Calls may apply.

(h) The Secondary Service Charge applies when changing a station number or installing a station line.

**2.12 Application of Service Call Charges**

(a) The Service Call Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to perform work on the Customer's premises. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.12 Application of Service Call Charges (continued)**

(b) The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge may apply in addition to charges for Service Calls. **(T)**

(c) Charges for Service Calls apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 30-minute increments to be billed, after the one-hour minimum billing period. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where the customer specifically requests additional employees, the initial increment charge will also apply per additional Company employee specifically requested. **(T)** **(T)**

(d) Charges for Service Calls apply for, but are not limited to, line testing when no trouble is found on network side; establishment of service; adding and/or rearranging of network interface device. **(T)** **(T)** **(T)**

(e) The charge for a network interface jack applies in addition to the appropriate Service Call Charges for installing a network interface at the customer's request on existing service.

(f) Charges for Service Calls will apply if the Company dispatches a service technician pursuant to the Customer's request and it is determined that no trouble exists.

**2.13 Service Charge Exceptions**

(a) Service Charges do not apply for changing from a private or semiprivate listing to a listed number.

(b) Service Charges do not apply for changing to and from flat, message or measured rate basic service. This includes changing from one usage service option to another. This does not include a change from residential service to business service or vice versa.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.13 Service Charge Exceptions (continued)** **(T)**

(c) Service Charges do not apply for changing the primary listing of a residential customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.

(d) Service Charges do not apply if the Customer has subscribed to one of the Company's applicable maintenance plans.

(e) Service Charges do not apply for full or partial disconnection.

(f) Service Charges do not apply for moving from a premises which has been destroyed or made un-tenantable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.

(g) Service Charges do not apply for changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

(h) When a customer's request is provided in accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Service Calls may apply for additional service.

**(T)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.13 Service Charge Exceptions (continued)**

(i) When a customer's request is provided in accordance with the service waivers listed in 2.7.9 (a)-(d) preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.

(j) Service Charges for connection, moves or changes do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.14 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

**2.15 Notices and Communications**

**2.15.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

**2.15.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service which the Customer shall mail payment on that bill.

**2.15.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by Addressee, whichever occurs first.

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.15 Notices and Communications (continued)**

**2.15.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.15.5 Company Contact Information for Cancellation** (N)

The Customer must use the following information/addresses for all cancellation and disconnect requests:

**(A)** US Mail (registered, certified or return receipt requested) – ITC^DeltaCom Communications, Inc., Customer Care Center, Attn: Disconnect Processing Team, P. O. Box 1301, Arab, Alabama 35016

**(B)** Email, with confirmed receipt by ITC^DeltaCom – disconnect@deltacom.com

**(C)** Facsimile, with confirmed receipt by ITC^DeltaCom – 1-800-488-1386

**(D)** Such request shall include all of the following that apply:

- **(1)** an itemized list of the Service(s) that Customer wishes to disconnect;
- **(2)** the Customer's account number;
- **(3)** affected circuit ID's;
- **(4)** affected telephone numbers; and,
- **(5)** the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

If requested by Company, the customer must be able to provide confirmation that one of the above methods was used in providing a disconnection/cancellation notice to the Company.

All notices of disconnect must be received by ITC^DeltaCom thirty (30) days prior to the discontinuance becoming effective. (N)

***Sections 2.16, 2.16.1, 2.16.2, and 2.16.3 have moved to Page 75.1*** (M)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.16 Concurrences**

The Company concurs with BellSouth's South Carolina General Subscriber Services Tariff as follows:

**2.16.1** Rules, regulations, rates and charges for Area Calling Service (Section A3.4).

**2.16.2** No conditions or exceptions to this concurrence apply at this time.

**2.16.3** This concurrence shall become effective July 30, 1997 and any successive issues of BellSouth's South Carolina General Subscriber Services Tariff shall apply and be limited to the rules, regulations, rates and charges regarding Area Calling Service (Section A3.4), as approved by the South Carolina Public Service Commission, until this concurrence is revoked or canceled. In addition, the Company hereby expressly reserves the right to cancel this statement of concurrence at the time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the South Carolina PSC.

**2.16.4** Area Calling Service is available to Customers who subscribe to the Company's resold local service in BellSouth territories. **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.17 (DELETED)** (D)
|
|
|
(D)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.18 Validation of Credit** (N)

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures. Credit shall be deemed established if:

- The applicant demonstrates that he is a satisfactory credit risk by appropriate means including, but not limited to, the production of substantive references which may be quickly and inexpensively checked by the Company;
- The applicant has been a customer of the Company for a similar type of service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for non-payment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the Company on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty per centum of that estimated for the new service; and provided further, that the credit of the applicant is unimpaired; or
- The applicant furnishes a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in section 2.5.5 of this tariff.
- The applicant makes a cash deposit to secure payment of bills for service prescribed in section 2.5.5 of this tariff.
- An applicant for service who previously has been a customer of the Company and whose service has been discontinued by the Company during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with section 2.5.5; except that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service. (N)


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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.19 Waiver of Discontinuance Charge**

To qualify for a waiver of the Discontinuance Charge, the Customer must request and specify, prior to service installation, under which of the following circumstances the waiver would be sought: (N)

1. When a customer, whether single or multi-location, closes its entire business and all business locations and cancels service;

2. When a customer files for insolvency and liquidation and cancels service. If a customer maintains Company's service under other versions, such as Chapter 11 reorganization or Chapter 13, the customer will not qualify for this waiver;

3. When a customer with multiple locations closes a location due to economic conditions;

4. When a customer with multiple locations closes a location due to a physical move and the Company is unable to provide 100% of the service at the new location as was utilized at the original location;

5. When the customer is being acquired and ownership is changing. In this instance, the original customer will receive a waiver of Discontinuance Charges except in the event the agreement for service is assigned to customer's acquirer or new ownership.

The Customer must notify the Company in writing a minimum of 60 days in advance of disconnection or termination of service under any of the above conditions. This waiver is not applicable to, and Customer will continue to be responsible for, any previously waived installation charges. (N)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

## 2.20 Reselling of Service

If Customer intends to resell or rebill the Company's services, Customer must certify that it has all necessary state, federal, legal and regulatory authority to resell or rebill any telecommunication services to its tenants or customers. In no event will the Company directly bill any tenant or other customer of Customer. If Customer is found to be in violation of any federal, state or local law or regulation for reselling or rebilling telecommunications services, Customer shall indemnify the Company for any related claims by any third party against the Company, including attorneys' fees and costs. All such indemnity obligations of Customer shall survive termination or expiration of the Agreement. **(T)** **(T)** **(T)**

Service may not be resold without the prior written consent of the Company.

## 2.21 Service Changes

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply: **(N)** **|** **(N)**

**2.21.1** Move Fee as delineated in Section 4; **(C)**
**2.21.2** any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or
**2.21.3** any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS

## 3.1 Service Elements

### 3.1.1 Timing of Local Exchange Calls

Unless otherwise indicated, all calls are timed in six second increments and all calls which are fractions of a minute are rounded up to next six second increment.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

Call timing ends when the calling station “hangs up”, thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

### 3.1.2 Time Periods Defined

Peak: 8:00 a.m. to, but not including 5:00 p.m. - Monday through Friday

Off-Peak: 5:00 p.m. to, but not including 8:00 a.m. - Monday through Friday, all day Saturday and Sunday, and all Holidays.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.1 Service Elements (continued)

### 3.1.2 Time Periods Defined (continued)

Holidays include Christmas Day, New Year's Day, Thanksgiving Day, Independence Day, and Labor Day.

All times refer to local time.

### 3.1.3 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, $1.523 would round up to $1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service

Infinity Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

**3.2.1 Service Area:** Where facilities are available, the service area is defined by the following:

**3.2.1.1 Local Calling Areas:** NXXs associated with each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Aiken | Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta |
| Allendale | Barnwell, Fairfax |
| Anderson | Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston |
| Antioch | Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC |
| Bamberg | Denmark, Ehrhardt, Orangeburg |
| Barnwell | Allendale, Blackville, Denmark, Williston |
| Batesburg | Pond Branch, Ridge Spring |

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Area (continued)

#### 3.2.1.1 Local Calling Areas (continued)

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Bath | Aiken, Augusta GA, Beech Island, Graniteville, Jackson, North Augusta |
| Beech Island | Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta |
| Belton | Anderson, Honea Path, Pelzer, Williamston |
| Bennettsville | Blenheim, Ckio, McColl |
| Blacksburg | Gaffney, Grover, NC (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove |
| Blackville | Barnwell, Denmark, Williston |
| Blenheim | Bennettsville, Clio, McColl |

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Area (continued)

#### 3.2.1.1 Local Calling Areas (continued)

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Blue Ridge | Greenville, Greer, Lyman, Travelers Rest |
| Camden | Bethune |
| Central | Clemson, Easley, Liberty, Pickens, Six Mile |
| Chapin-Little | Chapin-Little |
| Mountain North Chapin-Little | Newberry, Prosperity, Chapin-Little Mountain South |
| Mountain South | Columbia, Chapin-Little Mountain North |
| Charleston | Folly Beach, Hollywood, Isle of Palms, Mt. Pleasant, Sullivans Island, Summerville |
| Cheraw | Chesterfield, Patrick |
| Clemson | Central, Pendleton, Seneca, Six Mile |
| Clinton | Joanna, Laurens, Laurens Rural |
| Clio | Bennettsville, Blenheim, McColl |
| Clover | Gastonia, NC (includes those exchange access lines located in Mill Creek, SC and vicinity which are a part of the Gastonia, NC exchange), Lake Wylie, Lake Wylie West, South Crowders Creek, NC, York |
| Columbia | Chapin-Little Mountain South, Eastover, Lexington |
| Cowpens | Spartanburg |
| Darlington | Florence, Hartsville, Lamar, Society Hill, Timmonsville |
| Denmark | Barnberg, Barnwell, Blackville, Olar |
| Dillon | Dillon, NC, Lake View, Latta |
| Easley | Central, Greenville, Liberty, Pickens, Six Mile |
| Eastover | Columbia |
| Edgefield | Johnston |
| Florence | Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society Hill, Timmonsville |
| Folly Beach | Charleston, Isle of Palms, Mt. Pleasant, Sullivans Island |


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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Area (continued)

#### 3.2.1.1 Local Calling Areas (continued)

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Fountain Inn | Fountain Inn Greenville, Simpsonville |
| Gaffney | Blacksburg |
| Graniteville | Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site |
| Greenville | Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest |
| Greer | Blue Ridge, Greenville, Lyman |
| Hartsville | Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmonsville |
| Hickory Grove | Blacksburg, Sharon, York |
| Honea Path | Anderson, Belton, Due West |

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Area (continued)

#### 3.2.1.1 Local Calling Areas (continued)

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Isle of Palms | Charleston, Folly Beach, Mt. Pleasant, Sullivans Island |
| Joanna | Clinton, Laurens, Laurens Rural |
| Johnston | Edgefield, Ridge Spring |
| Jonesville | Pacolet, Union |
| Lake View | Dillon, Dillon, NC, Latta |
| Lake Wylie | Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York |
| Lake Wylie West | Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York |
| Latta | Dillon, Dillon, NC, Lake View |
| Liberty | Central, Easley, Greenville, Pickens, Six Mile |
| Lyman | Blue Ridge, Greer, Inman, Spartanburg |
| Marion | Florence, Mullins, Nichols |
| McColl | Bennettsville, Blenheim, Clio |
| Mill Creek | Belmont, NC, Bessemer City, NC, Clover, Gastonia, NC, Kings Mountain, NC, Lake Wylie, Lake Wylie West, Lowell, NC, Mt. Holly, NC, South Crowders Creek, NC, Stanley, NC |
| Mt. Pleasant | Charleston, Folly Beach, Isle of Palms, Sullivans Island |
| Mullins | Florence, Floyds, Marion, Nichols |
| Newberry | Chapin-Little Mountain North, Prosperity, Whitmire |
| New Ellenton | Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site |
| Newtonville | Gibson, NC, Laurel Hill, NC, Laurinburg, NC |
| Nichols | Florence, Floyds, Marion, Mullins |
| North Augusta | Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hephzibah, GA, Jackson |
| Orangeburg | Bamberg, Bowman, Branchville |

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Area (continued)

#### 3.2.1.1 Local Calling Areas (continued)

| Exchange | Basic Service Area Additional Exchanges |
|---|---|
| Pacolet | Jonesville, Spartanburg |
| Pelzer | Anderson, Belton, Williamston |
| Pendleton | Anderson, Clemson |
| Pickens | Central, Easley, Greenville, Liberty, Six Mile |
| Piedmont | Greenville |
| Prosperity | Chapin-Little Mountain North, Newberry |
| Rowland | Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC, Pembroke, NC, Red Springs NC, Rowland, NC, St. Pauls, NC |
| Salem | Seneca, Walhalla, Westminster |
| Seneca | Clemson, Salem, Walhalla, Westminster |
| Sharon | Hickory Grove, York |
| Six Mile | Central, Clemson, Easley, Liberty, Pickens |
| Society Hill | Darlington, Florence, Hartsville |
| Spartanburg | Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff |
| Springfield-Salley | Wagener |
| St. George | Harleyville |
| Sullivans Island | Charleston, Folly Beach, Isle of Palms, Mt. Pleasant |
| Summerville | Charleston |
| Timmonsville | Darlington, Florence, Hartsville, Lamar |
| Travelers Rest | Blue Ridge, Greenville |
| Union | Jonesville, Lockhart |
| Walhalla | Salem, Seneca, Westminster |
| Westminster | Salem, Seneca, Walhalla |
| Whitmire | Newberry |
| Williamston | Anderson, Belton, Pelzer |
| York | Clover, Hickory Grove, Lake Wylie, Lake Wylie West, Rock Hill, Sharon, South Crowders Creek, NC |

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Areas (continued)

#### 3.2.1.1 Local Calling Areas (continued)

Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in areas pursuant to this or the BellSouth-South Carolina General Subscriber Services Tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

#### 3.2.1.2 Extended Local Calling Service

Subscribers of a given exchange may complete calls to and, where provided by this tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.


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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Areas (continued)

#### 3.2.1.3 Extended Local Calling Areas

| Facility Location | Extended Local Calling Area |
|---|---|
| Aiken | Augusta, GA; Aiken, Bath, Beech Island, Harlem, GA; Graniteville, Jackson, New Ellenton, Hephizibah, GA; North Augusta, Appling, GA |
| Anderson | Anderson, Starr-Iva, Honea Path, Belton, Williamston, Pelzer, Pendleton, Clemson, Central, Seneca, Six-Mile, Westminister, Salem, Walhalla |
| Charleston | Folly Beach, Isle of Palms, Mt. Pleasant, Sullivans Isle, Summerville, Edisto Island, Charleston, **Hollywood** |
| Columbia | Bamberg, Bowman, Branchville, Columbia, Chapin Little Mt. South, Chapin Little Mountain North, Eastover, Camden, Orangeburg, Prosperity, NewBerry, Whitmire, **Lexington** |
| Greenville | Blue Ridge, Central (N), Chesnee, Cowpens, Easley, Enoree, Fountain Inn, Greenville, Greer, Inman, Liberty, Lyman, Pacolet, Pickens, Piedmont, Simpsonville, Spartanburg, Travelers Rest, Woodruff |
| North Augusta | Augusta, GA; Aiken, Bath, Beech Island, Harlem, GA; Graniteville, Jackson, New Ellenton, Hephizibah, GA; North Augusta, Appling, GA |
| Union | Union, Jonesville, **Lockhart**, Clinton, Joanna, Gaffney, Blacksburg |

*** The bold areas signify independent areas**


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LOCAL EXCHANGE SERVICE **(N)**

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Areas (continued)

#### 3.2.1.4 Infinity ECS

For an additional monthly recurring charge, as specified in the Rates Section of this tariff, Infinity customers can order Infinity ECS (an Expanded LATA-wide Calling Service). This optional calling plan allows the customer unlimited calling within the Infinity ECS calling area for a flat rate.

Customers will be provided the Infinity ECS area for the LATA in which they physically receive service on a location-by-location basis. Calling to areas within the specified LATA but to which Infinity ECS does not apply are noted as exception localities below. Calls to these exception areas will be charged the appropriate long distance rate.

| Service Location | Infinity ECS Calling Area | Exception Localities (areas not included) |
|---|---|---|
| Within Charleston LATA | Charleston LATA (436) | No exception localities |
| Within Columbia LATA | Columbia LATA (434) | Bishopville Rural, Chester, Gilbert, Great Falls, Kingstree, Lewisville, Lynchburg, Mayesville, North Manning, North Summerton, North Sumter, Oakland, Pelion, Pinewood, Pocalla, Pond Branch, Ridge Spring, Ridgeway, Scranton, Statesburg, Summerton, Swansea, Wagener |

**(N)**

LOCAL EXCHANGE SERVICE **(N)**

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.1 Service Areas (continued)

#### 3.2.1.4 Infinity ECS (continued)

| Service Location | Infinity ECS Calling Area | Exception Localities (areas not included) |
|---|---|---|
| Within Florence LATA | Florence LATA (432) | Andrews, Aynor, Collins Creek, Conway, East Conway, Georgetown, Greeleyville, Lakewood, Lane, Loris, Murrells Inlet, Myrtle Beach, North Conway, North Kingstree, North Myrtle Beach, Pawleys Island, South Conway, Scranton, Turbeville, Wampee, West Andrews, West Myrtle Beach |
| Within Greenville LATA | Greenville LATA (430) | Chappells, Cross-Hill, Greenwood, Due West, Hodges, Mountville, Ninety-Six, Saluda, Iva, Starr, Troy, West Abbeville, Ware Shoals |

**(N)**

LOCAL EXCHANGE SERVICE **(N)**

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1 Service Areas (continued)**

**3.2.1.4 Infinity ECS (continued)**

Calls within the Infinity ECS area will be considered local calls and no call detail will be available for these calls.

The dialing pattern of the customer is not affected by adding the Infinity ECS service. If they currently have to dial 1+10 digits as opposed to 7-digit dialing for certain areas, they will still have to dial 1+10 digits for calls to these areas.

Subscription to this service requires that every line at the specified location have the Infinity ECS service. This service cannot be applied retroactively to the account. Calls placed before provision of the Infinity ECS service will receive the appropriate long distance charges.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.2 Infinity Service (continued)

### 3.2.2 Infinity Basic Service

Infinity Basic Service will consist of an exchange line and all the associated equipment necessary to allow access to the telephone network to make and receive local and long distance calls. All necessary equipment to deliver the call to the Customer's site is included.

This calling service allows the Customer unlimited access to all other stations on the public switched network within the Customer's Basic Local Calling Area, i.e., the local calling area as specified in the Incumbent Local Exchange Carrier's tariff in effect and as amended from time to time in the future. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 4.

**3.2.2.1** **Area Calling Service:** This calling service allows the Customer limited access to all other stations on the public switched telephone network with the Customer's Basic Local Calling Area. The Company will offer Area Calling Service as described in Section A3.4 of BellSouth's South Carolina General Subscriber Services Tariff in effect and as amended from time to time. See section 2.16 for further explanation of the regulations regarding Concurrences.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2 Infinity Basic Service (continued)**

**3.2.2.2 Standard Features:** Each Infinity Customer is provided with the following standard features:

Touch Tone
Direct Outward Dialing

**3.2.2.3 Optional Features:** A local Business or Residential Customer may order the following optional features as an enhancement to Infinity Basic Service at the rates specified in Section 4.

Call Block
Call Forwarding Busy Line
Call Forwarding Busy Line (Customer Controlled)
Call Forwarding Don't Answer
Call Forwarding Don't Answer (Ring Control)
Call Forwarding Don't Answer (Customer Controlled)
Call Forwarding Don't Answer (Multipath)
Call Forwarding Multipath
Call Forwarding Variable
Call Forwarding Variable (Remote Access)
Call Return
CallSaver (Basic)
CallSaver (Extension)
CallSaver 1 & 2
CallSaver Pager
Call Selector
Call Tracing
Call Waiting
Call Waiting Deluxe

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2 Infinity Basic Service (continued)**

**3.2.2.3 Optional Features (continued)**

Hunting
Message Waiting (Audible/Non-Rated/Visual)
Repeat Dialing
RightRing (I and II)
Signature (Basic, Deluxe or Enhanced)
Speed Calling (6-digit, 8-digit code or 30-digit code)
Surrogate Client Number
Three-Way Conference/Consultation Hold/Call Transfer
Transfer Mailbox

Some features may be available on a per-use basis. The Company offers those features on a per-use basis described in BellSouth's tariff Section A13.

***All features are subject to availability and some feature interactions prohibit their simultaneous use.**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

### 3.3 Local Trunk

This service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local Trunks are provided for connection to Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Local Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Local Trunks.

### 3.3.1 Local Trunk with Managed Service (N)

This service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Each Local Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Local Trunks. A hardware and maintenance service contract known as Realm$^2$ must be purchased in conjunction with this service. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.4 Infinity Business Service**

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (D) | | | | | | | | | | | | | | | (D)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.4 Infinity Business Service Continued:**

The Company now offers online billing to customers. Online billing allows customers to view billing statements, download call detail, chart data and generate custom reports. An Account Maintenance Fee as set forth in Section 4.1 applies a for paper bill. Customers can eliminate this charge by requesting to suppress paper billing. (N)

The Account Maintenance Fee is not subject to term discounts. The combined monthly recurring line/trunk charge and Account Maintenance Fee, however, shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

### 3.4.1 ITC^DeltaCom MegaHub

MegaHub allows the Customer to interconnect via Primary Rate Interface (PRI) with the ITC^DeltaCom network. A mega-hub is a single point of presence on the ITC^DeltaCom network which gives the Customer virtual POP's in cities which sub-tend the Company's switches. Installation charges may be waived for the initial installation at the discretion of the Company. Subsequent installation charges will apply to PRI's and/or T-1's. Monthly Recurring Charges do not include any additional federal or state taxes, access charges, or other miscellaneous mandated fees which will be applied in accordance with federal, state, or local laws and will be charged to the Customer. Recurring Charges are billed monthly, in advance.

The Company now offers online billing to customers. Online billing allows customers to view billing statements, download call detail, chart data and generate custom reports. An Account Maintenance Fee as set forth in Section 4.1 applies a for paper bill. Customers can eliminate this charge by requesting to suppress paper billing. (N)

The Account Maintenance Fee is not subject to term discounts. The combined monthly recurring charge and Account Maintenance Fee, however, shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE (continued)

### 3.4.2 Unity Service

Current ITC^DeltaCom long distance Customers who have a T-1 may subscribe to this service which includes flat rate rates for local origination and termination of calls, hunting, and one telephone number assigned to each trunk group. Remote call forwarding with 12 paths will be provided to facilitate the migration to the new telephone number from the Customer's existing telephone number. Optional overflow protection can be provided for handling calls received when all 24 circuits are in use. Credit is not given for channels removed from this hunting arrangement or deactivated. This product will also allow the addition of DID service on a per circuit basis, additional trunk groups to be established and additional remote call forwarding paths added to secondary trunk groups. There is a charge per T-1 and a charge for each additional local telephone number for each trunk group. Additional monthly recurring and installation charges apply as described in Section 4. The installation charge for establishment of DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Rates are set forth in Section 4 and are in addition to charges described in Section 2.5.1.2, which include, but are not limited to TRS, E911, subscriber line charges and applicable taxes. Expanded Calling Service is also provided at an additional cost.

Service is available where NXX codes are activated by ITC^DeltaCom.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (T) (D) | | | | (D)

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE (continued)

**3.4.2 Unity Service Cont.**

The Company now offers online billing to customers. Online billing allows customers to view billing statements, download call detail, chart data and generate custom reports. An Account Maintenance Fee as set forth in Section 4.1 applies a for paper bill. Customers can eliminate this charge by requesting to suppress paper billing.

The Account Maintenance Fee is not subject to term discounts. The combined monthly recurring charge and Account Maintenance Fee, however, shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)**
**SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE (continued)

**3.4.2.1 Unity Complete Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing in Section 4.1.18 D. (T)
(D)
|
(D)

All other terms, rates and conditions for Unity apply. (T)

**3.4.2.2 Unity Rural Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing in Section 4.1.18 E. (T)

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All other terms, rates and conditions for Unity apply. (T)

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

### 3.4.3 Unity Plus

This product allows the customer to have two-way DID service on their T-1 loops. This allows existing T-1 customers to have flat rate local origination and direct incoming identification of calls. This service requires the establishment of blocks of telephone numbers which will be outpulsed through the T-1 channels to the customer's premise equipment to identify the particular called party. This service includes all 24 channels. Credit is not given for channels removed from this hunting arrangement or deactivated. Call forwarding from existing telephone numbers and paths can be tailored to the customer's request. This DID service is subject to the availability of facilities and numbers for a customer request. Monthly recurring and installation charges apply. Installation charges for DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Expanded Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (D) | | | (D)

The Company now offers online billing to customers. Online billing allows customers to view billing statements, download call detail, chart data and generate custom reports. An Account Maintenance Fee as set forth in Section 4.1 applies a for paper bill. Customers can eliminate this charge by requesting to suppress paper billing.

The Account Maintenance Fee is not subject to term discounts. The combined monthly recurring charge and Account Maintenance Fee, however, shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

### 3.4.4 Unity Plus Complete Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing in Section 4.1.19 D. (T)
(D)
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(D)

All other terms, rates and conditions for Unity Plus apply. (T)

#### 3.4.4.1 Unity Plus Rural Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing 4.1.19.1 E. (T)

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All other terms, rates and conditions for Unity Plus apply. (T)

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.4.5** (Reserved for Future Use) (T)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.4.5** (Reserved for Future Use) (T)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.5 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Notice will be provided pursuant to Commission Rules and Regulations.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.6 Directory Assistance

### 3.6.1 Directory Assistance Service (N)

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

**(A)** Each call to Directory Assistance will be charged as follows: Per Call:See Rate Schedule in Section 4. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service. (T)

**(B)** A credit will be given for calls to Directory Assistance as follows: (T)

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

**(C)** Directory Assistance charges are not applicable to customers who have applied for and received Company certification as having a hearing, speech, or physical impairment that restricts their ability to use a printed directory. Applications for the Directory Assistance Disability Exemption must be accompanied by confirmation of the disability in writing on official letterhead of the physician, clinic, or group/agency verifying the disability. (T)

This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing the disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.6 Directory Assistance (continued)** (N)

**3.6.2 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.7 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls:** Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse in advance or when queried by the operator.

**Calling Cards:** Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

**Person to Person:** Calls completed with the assistance of any operator to a particular Station and specified by the Caller. The call may be billed to the called party.

**Station to Station:** Calls complete with assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 Telephone numbers, but does not request the operator to complete a call.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.7 Operator Assistance (continued)**

**3.7.1 Busy Line Verification:** Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

**3.7.2 Busy Line Verification with Interrupt:** The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

**3.7.3 Rates:** Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:

**3.7.3.1** The operator verifies the line is busy with a call in progress.

**3.7.3.2** The operator verifies the line is available for incoming calls.

**3.7.3.3** The operator verifies the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption. Charges are set forth in Section 4.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.8 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant local exchange carrier provided on the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station Numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

**3.8.1** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

**3.8.2** The Company may refuse a listing which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.8 Directory Listings (continued)**

**3.8.3** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identify of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules and respect thereto.

**3.8.4** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

**3.8.5** Directory listings are provided in connection with each Customer service as specified herein.

**3.8.5.1** **Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

**3.8.5.2** **Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 4.

**3.8.5.3** **Non-published Listings:** Listings that are not printed in directories nor available from Directory Assistance.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.8 Directory Listings (continued)**

**3.8.5.3 Non-Published Listings (continued)**

A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the liability provisions set forth in Section 2.1.4. Rates for Non-published listings are specified in Section 4.

**3.8.5.4** **Non-listed Numbers:** A Non-listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed Numbers are specified in Section 4.

**3.8.5.5** **Foreign Listings**: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

**3.8.5.6** **Alternate Call Listings:** Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.8 Directory Listings (continued)**

**3.8.5.7 Reference Listings:** A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified in Section 4.

**3.8.5.8 Recurring Charges:** Monthly Recurring Charges associated with Directory Listings are set forth in Section 4.

**3.9 Emergency Services:** Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Service Answering Point (PSAP).

**3.10 Presubscriptions - 2 (PIC-2):** PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA calls, without dialing the Access Code. The rates specified in Section 7 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation. The Company reserves the right to waive a PIC charge. InterLATA Presubscription is available pursuant to ITC^DeltaCom, Inc.'s, FCC Tariff No. 1.

**3.11 Vanity Telephone Numbers:** Service currently not available. At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.


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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.12 Telecommunications Relay Service (TRS):** Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider(s) to complete such calls.

**3.13 Individual Case Basis (ICB) Arrangements:** Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to request by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract and subject to the Commission's rules and regulations. ICB contracts and cost supporting information will be filed with the Commission as may be required by the Commission. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

**3.14 Customized Code Restrictions (CCR)**

**3.14.1 General Regulations**

(a) Customized Code Restrictions will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800 calling.

(b) Customized Code Restrictions will be available to basic exchange customers with Individual Line Residential Service, Business Service or PBX Trunks in either Flat Rate, Message Rate or Measured Rate environment.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.14 Customized Code Restrictions (CCR) (continued)**

**3.14.1 General Regulations (continued)**

(c) Subscribers dialing restricted codes in the CCR option chosen by the customer will be sent to an appropriate recorded announcement.

(d) Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

(e) It shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone.

(f) The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

## 3.14 Customized Code Restrictions (CCR) (continued)

### 3.14.2 Customized Code Restriction Options

The codes shown below are not all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company. Rates for CCR Options 1-4, and 14 are listed in Section 4. **(T)**

| Option | Codes Blocked | |
|---|---|---|
| 1 | 1+, 0+, 0-, 00-, 01+, 001+,411, 976, 900, N11 | |
| 2 | 0-, 0+, 00-, 01+, 976 | |
| 3 | 1+, 0+, 0-, 00+, 01+, 011+, 900 | |
| 4 | 900, 976 | |
| 14 | 1+900, 0+900, 1+976, 0+976, 1+411, 0+411 | **(N)** |

## 3.15 RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS ( continued)

**3.16 Extension Service**

Extension service provides for speech communications where the extension service is located on other than the subscriber's premises for the purposes of answering calls at such time as the subscriber is not available at the main station or where two or more "premises" of the same subscriber are used in the conduct of one establishment or business.

**3.17 Secretarial Channel Terminal**

When the central office where the concentrator s located is not the primary wire center, channel terminal charges apply for the portion of the channel between the wire center where the concentrator is located and the primary wire center.

**3.18 Secretarial Line Channel**

Channels where the client is in the same building as the telephone answering firm, between terminations located in the same serving wire center area. Charges apply for each termination.

**3.19 Interexchange Channel Mileage**

A charge mileage charge applies to the portion of the channel between the client's portion of the channel between the client's exchange rate center and the exchange rate center of the wire center in which the concentrator is located.

**3.20 Dual Service Charge**

Supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for nondesigned services only. The provision of dual service assure the customer continual service at both locations during the time of a move.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.20 Dual Service Charge (continued)**

Dual service will be offered subject to the availability of facilities and technical limitations and will be limited to a maximum period of thirty (30) days. A non-recurring charge applies in addition to the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of the overlap.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (D) | | | | (D)

**.21 Traffic Study**

When requested by the customer, the Company will conduct a traffic study to determine calling patterns and call demographics associated with the customer's telephone system.



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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.22 RESERVED FOR FUTURE USE** **(D)**

**(D)**


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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.23 ITC^DeltaCom DUNE Service**

Current ITC^DeltaCom Long Distance customers who have a T-1 access line are eligible to subscribe to DUNE Service which is a digital local service product that allows customers to purchase local service that is delivered to the premise with a Digital DS-1 loop. Customers will pay for the DS-1 loop and pay for each local channel Hunting is given at no charge. Customers may also purchase the CLASS features itemized in section 4.1.25 of this tariff for the rates quoted therein. This service requires that digital facilities be available to the customer's Location. Expanded Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (D) | | | | | (D)

The Company now offers online billing to customers. Online billing allows customers to view billing statements, download call detail, chart data and generate custom reports. An Account Maintenance Fee as set forth in Section 4.1 applies a for paper bill. Customers can eliminate this charge by requesting to suppress paper billing.

The Account Maintenance Fee is not subject to term discounts. The combined monthly recurring charge and Account Maintenance Fee, however, shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.23.1 DUNE Complete Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing in Section 4.1.17.1 e. (T) (T) (D) | (D)

All other terms, rates and conditions for DUNE apply. (T)

**3.23.2 DUNE Rural Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing in Section 4.1.17.1 f. (T) (T) (D) | | | | | | | | | | | | | (D)

All other terms, rates and conditions for DUNE apply. (T)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.24 Current Offerings

All new Unity Plus customers who subscribe to Unity Plus and ITC^DeltaCom long distance for a minimum of a one-year term can receive a monthly credit of $450.00. All Existing Unity product rules in Section 3.4.3 apply.

### 3.24.1 RESERVED FOR FUTURE USE (D)

### 3.24.2 RESERVED FOR FUTURE USE (D)

[Customers who received this offering prior to October 21, 2004 will receive previously tariffed credits of two free months of service with a two year commitment and three free months of service with a three year commitment.]

**[AS OF MARCH 1, 2005, THE UNITY PLUS MONTHLY CREDIT HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (T) (T) (T)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.25 Dialing Code for Telephone Relay Service (TRS)** (N)

711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 the FCC assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

711 is available from ITC^DeltaCom to ITC^DeltaCom customers. This service is subject to the availability of the 711 dialing code.

711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).

Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code, as specified per South Carolina Public Service Commission. (N)


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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.25 Dialing Code for Telephone Relay Service (TRS) Cont.** (N)

The Company will provision the TRS entity's request within a reasonable time, given the complexity of the order. If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment**.** In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.(N)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.26 Select 100**

Select 100 is a business service that is available to new customers who subscribe to a minimum of two (2) lines. Customers may choose from the following term commitment options: Month-to-Month, 12-Month Term, 24-Month Term, or 36-Month Term.

Customers who enter into 12, 24 or 36-month term contracts will receive a 7%, 12%, or 17%, respectively, off the Infinity single line business rate as well as certain optional features, excluding Hunting. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services or directory assistance charges.

Customers who enter into 12, 24 or 36-month term contracts will receive a 50%, **(T)**
75% or 100% discount, respectively, on the monthly recurring charge for Hunting. **(T)**
This discount does not apply when Hunting is selected as part of the Select 100 Feature Package. No additional term or bundled discounts apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.26 Select 100 (continued)**

A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through the Company. **(T)(D)**

Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area. Select 100 is available to customers with up to three (3) lines in Verizon territory and up to four (4) lines in Embarq territory. **(D)** **(T)** **(T)**

**3.26.1 Select 100 Feature Package**

Select 100 Customers may also add the Select 100 feature package to their Select 100 business service. Select 100 feature package allows customers to select unlimited numbers of compatible calling features at the rate specified in Section 4.1.30.1 of this tariff. All calling features are subject to availability in the serving central office.

**3.26.2 RESERVED FOR FUTURE USE** **(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

(T)

**3.27 N11 Dialing Service**

N11 Dialing Services are three digit local dialing arrangements available in specified areas, with DeltaCom, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the N11 codes are assigned for access to community information and referral services. In addition, the N11 subscriber must comply with any orders and rules pertaining to N11, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

**Application of Charges:**

1. A Service Establishment charge shall apply per basic local calling area.

2. N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 subscriber's designated premises.

3. Applicable service order charges as specified in Section 4 will apply, in addition to the rates found in section 4.1.31 of this tariff.

4. A Central Office Activation charge will apply per central office switch translated to the lead number.

5. A charge will apply to changes to the point-to number at the subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

(T)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.28 RESERVED FOR FUTURE USE** **(D)**

**(D)**

**3.29 Associations Program**

The Associations Program is available to new customers, and/or existing customers with expired term agreements, which are members of a recognized professional or trade association. Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of Association membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

The Associations Program discount is not applicable to Infinity Service.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.30 T-Pac Service**

(N)

T-PAC is a T-1 based product with Customer Premise Equipment for new customers who need local service, toll service & data connectivity. Although toll service is optional for this product, ITC^DeltaCom must be selected as the local and Internet services provider for customers subscribing to this product. T-PAC Service consists of local business line charges, DID charges, Internet access charges, and loop charges.

Customers may purchase T-PAC with a minimum of 10 channels. For example, a minimum of four (4) business lines must be ordered when 384K of Internet is ordered; six (6) business lines must be ordered when 256K of Internet is ordered. Non-recurring installation charges apply for lines added after the initial installation.

Each business line includes LATA-wide local calling, hunting, and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge as reflected in Section 4.1.32 of this tariff.

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|---|---|
| Call Block | Remote Access Call Forwarding |
| Call Forward Busy Line | Repeat Dialing |
| Call Forward Don't Answer | RightRing I |
| Call Forward Don't Answer (Ring Control) | RightRing II |
| | Preferred Call Forwarding |
| Call Forward Variable | Signature Basic |
| Call Return | Signature Deluxe |
| Call Selector | Speed Calling 30 |
| Call Tracing | Star 98 Access |
| Call Waiting | Three Way Calling |
| Custom Call Transfer | Message Waiting Indicator (Audible) |
| All Custom Code Restriction Options | Message Waiting Indicator (Visual) |

DID channels are available as an optional feature and will carry an additional monthly charge. DID channels cannot be ordered as a substitute for, and can only be ordered in addition to, the initial four (4) or six (6) local business lines. (N)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.30 T-Pac Service (continued)**

Customers may add data connectivity (Frame Relay, Internet Access, IP VPN etc.) per their application needs according to tariffed rates where applicable. Internet Access rates are available for T-PAC customers as set forth in Section 4 of this tariff.

Volume Level Discounts may apply as set forth in Section 3.39.

T-PAC requires a 1-, 2- or 3-year term agreement, and term discounts are available to the Customer. Customers are eligible for either a 7% or 10% off monthly recurring package charges for T-PAC Service, excluding loop charges, for 2- and 3-year agreements, respectively.

Customers who enter into a term agreement may incur a Disconnect Charge, as (T)
described in Section 2, for early termination of an Initial Term or Renewal Term. (T)
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(D)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.30 T-Pac Service (continued)

### 3.30.1 T-Remote

Customers purchasing T-PAC Service who require analog service at additional, smaller locations can purchase the T-Remote product. T-Remote requires a 1-, 2- or 3-year term agreement, and customers are eligible for term and volume discounts per the T-PAC Service description. Customers are also subject to the same discontinuance provisions as with the T-PAC Service. T-Remote can only be sold in conjunction with a host T-PAC site, and is not available as a stand-alone product option. Refer to the T-Remote product description for additional details.

### 3.30.2 Data Connectivity Option

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for T-PAC. Pricing will apply only for locations with T-PAC and pricing remains the same regardless of host or remote port speeds. **(D)**

**|**

**(D)**

### 3.30.3 Secure Access Option

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay functionality on the same T1 at the host location may do so by adding the Secure Access Option to the host location.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

### 3.31 T-1 Expedite Request Charge

Upon customer request the Company will perform the work required to determine if a due date for a service installation of a T1 (i.e., a new service installation, or a move, or a physical rearrangement of an existing service) can be provided that is in advance of the Company's standard installation interval for such service. Such requests shall be referred to as T1 Expedite Requests. All such requests shall incur, and the customer will be required to be the cost of, a T1 Expedite Request Charge whether or not the Company can meet the expedite due date desired by the customer. The T1 Expedite Request Charge is in addition to all other applicable nonrecurring charges. **(C)**
**(C)**

### 3.32 T-1 Idle Fee

Customer shall accept a T1 loop facility no more than 10 business days after pre-arranged delivery and installation of the T1 loop facility, or within 10 business days of a reasonable attempt by ITC^DeltaCom to install the service. If the T1 loop facility is not accepted by Customer and/or associated T1 services not initiated within this time frame, a T-1 Idle Fee, necessary for the Company to recover the cost of the idle T1.

### 3.33 CallSaver Auto-Attendant

This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox, functioning as an auto attendant. It allows the subscriber to record two different greetings up to two-minutes in length. Mailboxes receiving calls from the CallSaver Auto-Attendant will be either CallSaver Basic, or CallSaver pager type boxes.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.34 Simplici-T Service

Simplici-T is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of ten (10) channels of local service (local lines) must be ordered with Simplici-T. The base monthly recurring charge includes the ten required local channels. Hunting is also included for up to ten lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 24 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

**Simplici-T PRI**

Simplici-T PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or "B" channels, and 1 "D" channel.

Simplici-T PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge.

Simplici-T PRI requires DID number blocks which are priced in blocks of 20 numbers.

Each Simplici-T and Simplici-T PRI local channel includes LATA-wide local calling; thus, ITC^DeltaCom must be selected as the customer's presubscribed intraLATA carrier on all channels.

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) (N) (N)**

LOCL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.34 Simplici-T Service (cont'd)

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features, are included in the base package price for Simplici-T. Features are not automatically provisioned; the customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T PRI service.

Subscription to ITC^DeltaCom's interLATA long distance service is not required with Simplici-T or Simplici-T PRI, but the customer may subscribe to ITC^DeltaCom's T LD long distance product, T_5000 LD Plan or, if usage levels justify, ITC^DeltaCom's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in ITC^DeltaCom's Interexchange tariff. If the customer has T LD at their main site, they must have T LD at all locations with ITC^DeltaCom long distance service. This rule also applies to Horizon LD. Other ITC^DeltaCom long distance services are not available in conjunction with Simplici-T or Simplici-T PRI services. **(T)**

A special analog line may be supplemented with each Simplici-T and Simplici-T PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T or Simplici-T PRI site. Fax/Alarm Lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T and Simplici-T PRI customers, customers subscribing to T-Remote are required to designate ITC^DeltaCom as both their local and long distance service provider.

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.34 Simplici-T Service (cont'd)

Dedicated Internet Access is available with Simplici-T and Simplici-T PRI at speeds from 256K to 768K. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simplici-T, Simplici-T PRI or stand-alone Frame Relay sites.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T and Simplici-T PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time customer (T)
cancels service with the Company, equipment will be recovered. Only the Company is (T)
allowed to service and maintain the equipment. The customer is not allowed to make changes to Company provided CPE. (T)

Simplici-T and Simplici-T PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Service.

(D)
(D)

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.34 Simplici-T Service (cont'd)**

Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.39, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. (T) (T) (D) | | | | | | | | | | | | (D)

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.34 Simplici-T Service (cont'd)**

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(D)

Simplici-T and Simplici-T PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.35 T-Remote

T-Remote is for multi-location T-1 based business Customers whose host or master location subscribes to T-PAC, Simplici-T or Simplici-T Plus Service but who also require analog service at additional, smaller locations. Customers, however, are allowed no more than seven (7) T-Remote locations per T-1. **(T)**

Customers subscribing to T-Remote must sign a term agreement coterminous with that of the host/master location. Customers are eligible for term discounts and are subject to the same discontinuance provisions associated with the local product to which the host account is subscribed. T-Remote can only be sold to locations linked to a T-1 based host site subscribed to the local products listed above, and is not available as a stand-alone product option.

Customers subscribing to T-Remote are required to designate the Company as both **(T)**
their local and long distance service provider. T LD, T_5000 LD, T_2500, Converged **(N)**
Minutes, and Horizon LD are the Company's long distance services allowed for use with **(N)(T)**
T-Remote, but consistency must be maintained between locations that are billed on the
same account. If the Customer has T LD at the host/master location, their T-Remote **(T)**
locations must have T LD as well.

If Expanded Calling Service is included on the Customer's associated T-1 based product, Expanded Calling Service will also apply to T-Remote lines. **(T)**

In addition, each T-Remote line includes the Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. **(T)**

Call Block
Call Forward Busy
Call Forward Don't Answer
Call Forward Don't Answer (Ring Control)
Call Forward Variable
Call Forward Variable (Remote Access)
Call Return
Call Selector
Call Tracing
Call Waiting
Custom Code Restriction Options
Message Waiting - Audible
Repeat Dialing
RightRing
Signature Basic
Signature Deluxe
Signature Deluxe Multi-line Hunt Group
Signature Enhanced
Speed Calling 30
Star 98 Access
Surrogate Client Number
Three-Way Calling/ Custom Call Transfer

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.35 T-Remote (continued)

Features ordered beyond those listed above will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Section 4.1.32 of this Tariff. Back-up Lines, Fax Overflow, alarm and/or security monitoring services, and Remote Call Forwarding are not available with T-Remote.

## 3.36 Simplici-T Plus Service

Simplici-T Plus is a small to medium-size business offering that utilizes T-1 delivery of line side local exchange service and internet service. The local service and data transmission share the available bandwidth of 1.228 Mbps, employing the use of the entire available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, internet bandwidth is reduced to accommodate voice needs.

A minimum of six (6) lines of local service must be ordered with the Simplici-T Plus. The base monthly recurring charge includes the six required local lines as well as the hunting functionality for up to six lines. Additional lines can be added at an incremental charge per line. Trunks, DID, Point-to-Point Data/Voice, and PRI services are not available with this product. Pricing, depending on Customer location, is set for the in the Rates Section of this Tariff. **(T)**

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T Plus package and is available for use by the Customer as an enabler to this application. Number of lines provisioned and the line functionality determines the CPE to be used. This equipment remains the property of the Company. At the time Customer cancels service with the Company, this equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE. **(T)** **(T)** **(T)** **(T)** **(T)**

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **|** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 Simplici-T Plus Service (continued)**

Each business line includes LATA-wide local calling and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Section 4.1.32 of this Tariff.

Call Block
Call Forward Busy
Call Forward Don't Answer
Call Forward Don't Answer (Ring Control)
Call Forward Variable
Call Forward Variable (Remote Access)
Call Return
Call Selector
Call Tracing
Call Waiting
Custom Code Restriction Options
Message Waiting – Audible
Repeat Dialing
Signature Basic
Signature Deluxe
Signature Deluxe Multi-line Hunt Group
Speed Calling 30
Star 98 Access
Three-Way Calling/
Custom Call Transfer

Subscription to the Company's long distance service is required with Simplici-T Plus. The Customer may subscribe to the Company's T LD long distance product, T_5000 LD Plan, T_2500, Converged Minutes, or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Long Distance tariff. Consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance service. Other Company long distance services are not available in conjunction with Simplici-T Plus. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number pursuant to the Company's South Carolina P.S.C. Tariff No. 2-A.

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) | (N)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 Simplici-T Plus Service (continued)**

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to Simplici-T Plus, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions. (T)

A package of services geared towards the multi-location Customer with data connectivity needs is available for additional monthly recurring charges. This service allows for multi-site connectivity through Frame Relay and is the same package offered with the TPAC and Simplici-T product. This package will allow for interconnectivity with other TPAC, Simplici-T or stand-alone frame sites based on the guidelines. (T)

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option. Pricing for the Data Connectivity Option is for simple, basic designs and will apply only for locations with Simplici-T Plus.

Customer requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package for an additional monthly recurring charge.

Simplici-T Plus requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Plus Service.

Volume Level Discounts may apply as set forth in Section 3.39.

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) | (N)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 Simplici-T Plus Service (continued)**

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**Healthcare Bundle Option**

The Simplici-T Plus Healthcare Bundle option is available for any healthcare-related company whose SIC code begins with 80XXXX, who signs either a 2 or 3 year term commitment, and who is located in Simplici-T Plus Schedule Area A and Schedule Area X. The package includes a Simplici-T Plus unchannelized T1 with the ability to receive up to 24 lines, Secure Access and Data Assurance (data products), and a toll free number for a single monthly recurring charge.

Customers subscribing to this option may be eligible for discounts up to 10% based on data options. No additional discounts, including Volume Level Discounts, are available in conjunction with this option.

If the Customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and discontinuance charges assessed under the Simplici-T Plus product, the Company will seek recovery of any additional discounts received in connection with this option as of the date of termination. (T)

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) | (N)

SECTION 3 – SERVICE DESCRIPTIONS (continued)

## 3.37 SimpliVoice

SimpliVoice is a small business bundled product available to new customers that provides the customer with local, long distance, and certain non-regulated features and products. Service is provisioned using a single 1FB-type line only. A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through ITC^DeltaCom's free eBillMaster billing service.

Customers may choose service on a Month-to-Month basis, or enter into a 12-Month, 24-Month, or 36-Month Term Commitment. Customers who enter into a 12-month term contract will receive a 3% discount off the SimpliVoice line rate. Customers who enter into a 24 or 36-month term contract will receive a 5% discount off the SimpliVoice line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through ITC^DeltaCom's Volume Level Discount, Section 3.39, and ITC^DeltaCom's SimpliVoice Affinity Program as described in Section 3.37.2 of this tariff. No other discounts are available with this product. **(T)** **(T)**

Each SimpliVoice line includes LATA-wide local calling and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the customer must determine what features will be needed for each line. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as reflected in Section 4 of this tariff.

Call Block
Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer (Ring Control)
Call Forward Variable
Call Return
Call Selector
Call Tracing
Call Waiting
Custom Call Transfer
Hunting
Preferred Call Forwarding
Remote Access Call Forwarding
Repeat Dialing
RightRing I
RightRing II
Signature (Basic, Deluxe, or Enhanced)
Star 98 Access
Speed Calling 8
Speed Calling 30
Surrogate Client Number
Three Way Calling
Message Waiting Indicator (Audible)
Message Waiting Indicator (Visual)
All Custom Code Restriction Options

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 SimpliVoice (continued)**

Subscription to ITC^DeltaCom's interLATA long distance is not required with SimpliVoice, but the customer may subscribe to ITC^DeltaCom's SimpliVoice Unlimited LD, SimpliVoice LD, or T LD long distance service, depending on the customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in ITC^Deltacom's Interexchange Tariff. Other ITC^DeltaCom long distance services are not available in conjunction with SimpliVoice services.

Service may be discontinued by written notice to the Company within the first 90 days of the term without incurring a "Discontinuance Charge." All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective.

Customers who enter into a term agreement may incur a Disconnect Charge, as (T)
described in Section 2, for early termination of an Initial Term or Renewal Term. (T)
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(D)

SimpliVoice and/or certain optional features and products may not be available in all areas.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 SimpliVoice (continued)** **(N)**

**3.37.1 SimpliVoice Fax**

SimpliVoice Fax is available for the customer who needs a featureless line for fax or Internet usage. Only one SimpliVoice Fax line per SimpliVoice location is allowed, and is not available as a stand-alone product option.

**3.37.2 SimpliVoice Affinity Program**

The SimpliVoice Affinity Program is available to SimpliVoice customers who are members of a recognized professional or trade association. Eligible customers will receive an additional 2% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts. **(N)**


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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Simplici-T 3.0 Service** **(N)**

Simplici-T 3.0 is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of six (6) channels of local service (local lines) must be ordered with Simplici-T 3.0. The base monthly recurring charge includes the six required local channels. Hunting is also included for up to six lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 10 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T 3.0 trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

**Simplici-T 3.0 PRI**

Simplici-T 3.0 PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or “B” channels, and 1 “D” channel.

Simplici-T 3.0 PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T 3.0 PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge.

Simplici-T 3.0 PRI requires DID number blocks which are priced in blocks of 20 numbers. **(N)**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Simplici-T 3.0 Service (continued)**

Each Simplici-T 3.0 and Simplici-T 3.0 PRI local channel includes LATA-wide local calling; thus, the Company must be selected as the Customer's presubscribed intraLATA carrier on all channels.

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features are included in the base package price for Simplici-T 3.0. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T 3.0 PRI service.

Subscription to the Company's interLATA long distance service is not required with Simplici-T 3.0 or Simplici-T 3.0 PRI, but the Customer may subscribe to the Company's T LD long distance product, T_5000 LD Plan, T_2500, Converged **(T)(N)**
Minutes, or, if usage levels justify, the Company's Horizon long distance product **(N)**
may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency must be maintained between locations that are billed on the same **(N)**
account. If the Customer has T LD at their main site, they must have T LD at all **(N)**
locations with the Company's long distance service. **(T)(D)**

Other Company long distance services are not available in conjunction **(D)**
with Simplici-T 3.0 or Simplici-T 3.0 PRI services. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number pursuant to the Company's South Carolina P.S.C. Tariff No. 2-A.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T 3.0 and Simplici-T 3.0 PRI customers, Customers subscribing to T-Remote are required to designate the Company as both their local and long distance service provider.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Simplici-T 3.0 Service (continued)**

Dedicated Internet Access is available with Simplici-T 3.0 and Simplici-T 3.0 PRI at speeds from 256Kbps to 1.024Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available. **(M)** **(M)**

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simplici-T 3.0, Simplici-T 3.0 PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing set forth in the Rates section of this Tariff is for simple, basic designs and will apply only for locations with Simplici-T 3.0 or Simplici-T 3.0 PRI.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T 3.0 and Simplici-T 3.0 PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time Customer cancels service with the Company, equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to the Company provided CPE. **(T)** **(T)**

**(M)**

**Language previously appearing on this page has moved to Page 108.28.**

**Language now appearing on this page previously appeared on Page 108.26.** **(M)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Simplici-T 3.0 Service (continued)**

Simplici-T 3.0 and Simplici-T 3.0 PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T 3.0 Service. **(M)** **|** **|** **(M)**

Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.39, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**Language now appearing on this page previously appeared on Page 108.27.**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Simplici-T 3.0 Service (continued)**

(D)
|
|
|
(D)

Simplici-T 3.0 and Simplici-T 3.0 PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

SECTION 3 – SERVICE DESCRIPTIONS (continued)

### 3.39 Volume Level Discounts

Volume Level Discounts may be available to new T-PAC, T-Remote, Simplici-T, Simplici-T PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, IVP, DVP, IP Complete PRI, SimpliVoice, and Simpli-Voice 2.0 local service Customers that purchase at least one additional product and sign a minimum one-year contract. Eligibility for the level of discount received is based on the number of local channels or line associated with a single Customer. **(T)(N)** **(T)**

| | | |
|---|---|---|
| VL1 | 1% | Customers with 2 or more local channels or lines |
| VL2 | 2% | Customers with 3 or more local channels or lines |
| VL3 | 3% | Customers with 4 or more local channels or lines |
| VL4 | 5% | Customers with 5 or more local channels or lines |
| VL5 | 10% | Customers with 6 or more local channels or lines |
| VL6 | 15% | Customers with 7 or more local channels or lines |
| VL7 | 20% | Customers with 8 or more local channels or lines |
| VL8 | 25% | Customers with 9 or more local channels or lines |
| VL9 | 30% | Customers with 10 or more local channels or lines |
| VL10 | 35% | Customers with 11 or more local channels or lines |
| VL11 | 40% | Customers with 12 or more local channels or lines |
| VL12 | 45% | Customers with 13 or more local channels or lines |
| VL13 | 50% | Customers with 14 or more local channels or lines |
| VL14 | 55% | Customers with 15 or more local channels or lines |
| VL15 | 60% | Customers with 16 or more local channels or lines |

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 IVP** **(N)**

IVP is an offering for new acquisition customers and existing customers, in the Company's facilities based local service markets, which require data bandwidth and a local voice lines. IVP provides a data connection back to the Company's IP network that gives the Customer full data transmission. In addition it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes the one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the IVP package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee. **(N)**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 IVP (continued)**

A local phone number that is specific to the Customers' rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

| | |
|---|---|
| Call Block | Custom Code Restriction Options |
| Call Forward Busy | Message Waiting – Audible |
| Call Forward Don't Answer | Repeat Dialing |
| Call Forward Don't Answer (Ring Control) | Signature Basic |
| Call Forward Variable | Signature Deluxe |
| Call Forward Variable (Remote Access) | Signature Deluxe |
| Call Return | Multi-line Hunt Group |
| Call Selector | Speed Calling 30 |
| Call Tracing | Star 98 Access |
| Call Waiting | Three-Way Calling / Custom Call Transfer |

The product can be offered as a stand-alone service or sold with other Company products. The standard LD option for this line is T LD. If the Customer **(T)**
purchases a local T-1 product, as defined in the Company's Long Distance tariff, on the same account level, which qualifies for T LD or T_5000, they may select **(T)**
the applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with IVP. T-1 and T_5000 plans will contribute towards free minutes. The Customer may also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company's Long Distance tariff. Customers selecting toll free service are eligible **(N)**
for one toll free number at no charge. Additional toll free numbers can be added **|**
at an incremental charge per number pursuant to the Company's South Carolina **|**
P.S.C. Tariff No. 2-A. **(N)**

**(M)**
**|**
**Language previously appearing on this page has moved to Page 108.33.** **(M)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 IVP (continued)**

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge. **(M) | (M)**

IVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**Language now appearing on this page previously appeared on Page 108.32.**


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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 DVP** **(N)**

DVP is an offering for new acquisition customers and existing customers, which are adding data services and require connectivity between network sites for data applications and voice lines. DVP is offered in the Company's facilities based local service markets where the product is available. DVP provides a data connection back to the Company's network that gives the Customer the capability of routing traffic privately between sites with a high level Quality of Service. In addition, it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the DVP package. This equipment remains the property of the Company and is available for use by the customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee. **(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 DVP (continued)**

A local phone number that is specific to the Customers' rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Rates Section of this Tariff.

| | |
|---|---|
| Call Block | Custom Code Restriction Options |
| Call Forward Busy | Message Waiting – Audible |
| Call Forward Don't Answer | Repeat Dialing |
| Call Forward Don't Answer (Ring Control) | Signature Basic |
| Call Forward Variable | Signature Deluxe |
| Call Forward Variable (Remote Access) | Signature Deluxe |
| Call Return | Multi-line Hunt Group |
| Call Selector | Speed Calling 30 |
| Call Tracing | Star 98 Access |
| Call Waiting | Three-Way Calling / Custom Call Transfer |

The product can be offered as a stand-alone service or sold with other Company products**.** The standard LD option for this line is T LD. If the Customer **(T)**
purchases a local T-1 product, as defined in the Company's Long Distance tariff, on the same account level that qualifies for T LD or T_5000 they may select the **(T)**
applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with DVP. T-1 and T_5000 plans will contribute toward free minutes. The Customer may **(T)**
also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company's Long Distance tariff. Customers selecting toll free service are eligible **(N)**
for one toll free number at no charge. Additional toll free numbers can be added **|**
at an incremental charge per number pursuant to the Company's South Carolina **|**
P.S.C. Tariff No. 2-A. **(N)**

**(M)**
**Language previously appearing on this page has moved to Page 108.36.** **|**
**(M)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 DVP (continued)**

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge. **(M) | (M)**

DVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for DVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**Language now appearing on this page previously appeared on Page 108.35.**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.42 Simpli-Business T**

Simpli-Business T is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T provides Local, Data, and Long Distance services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth footprint in the markets identified in section 4.1.44.1.

The Simpli-Business T local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

| | |
|---|---|
| Call Block | Repeat Dialing |
| Call Forward Busy Line | RightRing I |
| Call Forward Don't Answer | RightRing II |
| Call Forward Don't Answer (Ring Control) | Signature (Basic, Deluxe, or Enhanced) |
| Call Forward Variable | Star 98 Access |
| Call Return | Speed Calling 8 |
| Call Selector | Speed Calling 30 |
| Call Tracing | Surrogate Client Number |
| Call Waiting | Three Way Calling |
| Custom Call Transfer | Message Waiting Indicator (Audible) |
| Hunting | Message Waiting Indicator (Visual) |
| Preferred Call Forwarding | All Custom Code Restriction Options |
| Remote Access Call Forwarding | |

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.42 Simpli-Business T, continued**

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T lines. All feature interaction rules and defaults apply.

| Automatically Provisioned Features | |
|---|---|
| T_ECS | T_Hunting |
| T_Speed Calling 30 | T_Call Return |
| T_Repeat Dialing | T_Call Block |
| T_Call Selector | T_Call Tracing |
| T_Custom Code Restriction 4 | T_Custom Call Transfer |
| T_Three Way Calling | T_Signature Deluxe |
| T_Call Foward Variable Remote Access | |

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) (N) (N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.42 Simpli-Business T, continued**

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's long distance service is required with Simpli-Business T. The Customer may subscribe to DeltaCom's T_5000, T_2500, Converged Minutes, or T LD long distance service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with Simpli-Business T services. **(T) (T)(N) (N)(T) (T) (T)**

Customers must select a 36-Month Term Commitment for Simpli-Business T. Term discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

### 3.43 Simpli Analog

A special analog line may be supplemented with each Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, and IP Complete PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, and IP Complete PRI T-1 site at the rates set forth in the Rates Section of this Tariff, depending on customer location. These lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines. **(T)** **(T)**

### 3.44 Installation Discounts

Customers who represent to the Company that they are in negotiations to utilize another service provider are eligible for a discount on the installation fees associated with the specific product purchased by the Customer. Customers must sign a one-year, two-year or three-year term plan to receive this discount. Customer discounts may be adjusted on an individual case basis in response to specific competitive circumstances. Customers may qualify for the discount based on term plan length or number of access lines purchased or their monthly revenue.

In accordance with the discontinuance charge, as described in Section 2, Customers will be responsible for reimbursement of the discounted installation fee should the customer discontinue service prior to the expiration of the term.

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.45 Simpli-Business PRI**

Simpli-Business PRI is a medium sized business offering that allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides customers with local, long distance and certain non-regulated features via a T-1 trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI is only available via trunk service. Only one trunk group will be supported per D channel. Simpli-Business PRI requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI. Additional blocks carry an additional cost.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy customers' needs in growth and multi-site connectivity. Simpli-Business PRI includes Hunting in the base package. The Hunting options will be configured as defined by the customer. Simpli-Business includes Expanded Calling Service (LATA-Wide Calling) in the base package. This service will be automatically configured on all trunks. To accommodate Expanded Calling Service, DeltaCom must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI. 2B Channel Transfer is not available with Simpli-Business PRI.

**[AS OF FEBRUARY 20, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.45 Simpli-Business PRI (continued)**

Subscription to the Company's InterLATA long distance service is not required with Simpli-Business PRI, but the Customer may subscribe to the Company's T **(T)**
LD long distance product, T_5000 LD Plan, T_2500, Converged Minutes, or, if **(N)**
usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency **(T)(N)**
must be maintained between locations that are billed on the same account. If the **(N)**
Customer has T LD at their main site, they must have T LD at all locations with **(T)**
the Company's long distance service. **(T)(D)**
Other Company long distance services are not available in conjunction with **(D)**
Simpli-Business PRI.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI. These services are available as stand-alone options and are priced separately. Integrated Internet, for Customer use, is not available. **(T)**

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI package and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time Customer cancels service with the Company, equipment will be recovered. If the **(T)**
Customer grows beyond the capabilities of this equipment and remains with the **(T)**
Company, a needs assessment will be made and an appropriate **(T)**
recommendation will be made. The Customer is not permitted to make changes **(T)**
to Company provided CPE. Only the Company is permitted to service and **(T)**
maintain the equipment. If the Customer makes changes to the equipment, they **(T)**
violate the policy as defined on the Agreement for Service.

Simpli-Business PRI requires a 3-year term agreement. Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions.

**[AS OF FEBRUARY 20, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.46 Simpli-Business T 2.0**

Simpli-Business T 2.0 is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T 2.0 provides Local, Data, and Long Distance services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T 2.0 solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth footprint in the markets identified in section 4.1.47.1.

The Simpli-Business T 2.0 local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

| | |
|---|---|
| Call Block | Repeat Dialing |
| Call Forward Busy Line | RightRing I |
| Call Forward Don't Answer | RightRing II |
| Call Forward Don't Answer (Ring Control) | Signature (Basic, Deluxe, or Enhanced) |
| Call Forward Variable | Star 98 Access |
| Call Return | Speed Calling 8 |
| Call Selector | Speed Calling 30 |
| Call Tracing | Surrogate Client Number |
| Call Waiting | Three Way Calling |
| Custom Call Transfer | Message Waiting Indicator (Audible) |
| Hunting | Message Waiting Indicator (Visual) |
| Preferred Call Forwarding | All Custom Code Restriction Options |
| Remote Access Call Forwarding | |

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.46 Simpli-Business T 2.0, continued**

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T 2.0 lines. All feature interaction rules and defaults apply.

| Automatically Provisioned Features | |
|---|---|
| T_ECS | T_Hunting |
| T_Speed Calling 30 | T_Call Return |
| T_Repeat Dialing | T_Call Block |
| T_Call Selector | T_Call Tracing |
| T_Custom Code Restriction 4 | T_Custom Call Transfer |
| T_Three Way Calling | T_Signature Deluxe |
| T_Call Foward Variable Remote Access | |

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T 2.0 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

**3.46 Simpli-Business T 2.0, continued**

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's long distance service is required with Simpli- **(T)**
Business T 2.0. The Customer may subscribe to the Company's T_5000, **(T)**
T_2500, Converged Minutes, or T LD long distance service, depending on the **(N)**
Customer's usage. Product descriptions, rules, regulations, and pricing for each **(T)**
long distance product are set forth in the Company's Interexchange Tariff. Other **(T)**
Company long distance services are not available in conjunction with Simpli- **(T)**
Business T 2.0 services.

Customers must select a 36-Month Term Commitment for Simpli-Business T 2.0. Term discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

**3.47 Business Reach**

Business Reach is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local exchange service and Internet service. This service is only available to new Customers or existing Customers adding a new location. Local **(T)**
exchange service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.47 Business Reach, continued**

| | |
|---|---|
| Custom Code Restriction 4 | Call Block |
| Speed Calling 30 | Call Tracing |
| Three-Way Calling/Custom Call Transfer | Repeat Dialing |
| Call Return | Call Selector |
| Call Forward Variable (Remote Access) | Signature Deluxe |

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

| | |
|---|---|
| Call Forward Busy | Signature Basic |
| Call Forward Don't Answer | Star 98 Access (*98) |
| Call Forward Don't Answer (Ring Control) | All Custom Code Restrictions |
| Call Forward Variable | Call Waiting |
| Message Waiting – Audible | |

Up to two Simpli Analog lines may be supplemented with each Business Reach circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli Analog line. All other Simpli Analog provisions as set forth in Section 3.43 apply. Simpli Analog lines may be added to a single Business Reach T-1 site at the rates set forth in the Rates Section of this Tariff. **(C)(T)** **(T)**

T-Remote is an available option for multi-location customers whose master location subscribes to Business Reach, but who also need analog service with calling features and/or voicemail service. Business Reach customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. T-Remote lines sold in conjunction with Business Reach are eligible for a 7% discount for a 2-year term agreement or a 10% discount for a 3-year term agreement. All other T-Remote provisions as set forth in Section 3.35 apply. See Section 4.1.37 for applicable T-Remote rates.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.47 Business Reach, continued**

Subscription to the Company's long distance service is required with Business Reach. The Customer may subscribe to Business Reach LD, T_2500, or T_5000 LD Plan. Product description, rules and regulations and pricing for Business Reach LD are set forth in the Company's Long Distance tariff. Other Company long distance services are not available in conjunction with Business Reach. As part of the base package, one toll free number is included. Additional toll free numbers are available and carry an additional charge pursuant to the Company's South Carolina P.S.C. Tariff No. 2-A. **(C) (C) (N) | (N)**

Business Reach requires a 2 or 3-year term agreement. The Business Reach VL Discount as outlined in the Rates Section of this tariff is the only discount that applies to Business Reach. The Business Reach VL Discount is determined based on the location of the end office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Reach. However, Business Reach customers that sign a 3-year term agreement may be eligible to receive a one-time $150.00 credit applied to their second month's invoice.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing, depending on number of local lines, end office serving the Customer location, and length of term, is set forth in the Rates Section of this Tariff.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.48 Simpli-Business T v.3**

Simpli-Business T v.3 is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T v.3 provides Local, Data, and Long Distance services including a Hybrid Key System solution.

The Simpli-Business T v.3 solution will be provisioned over a T-1 with a six (6)-line minimum in the Company's markets identified in section 4.1.49.

The Simpli-Business T v.3 local network package will provide a dynamic Internet offering where the local service and data transmission share the available bandwidth of 1.288 Mbps. Voice lines take precedence over data transmissions; however, the entire bandwidth is used for data transmissions when voice lines are not in use.

The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

| | |
|---|---|
| Call Block | Custom Code Restriction Options 2, 4, and 5 |
| Call Forward Busy Line | Hunting |
| Call Forward Don't Answer | Remote Access Call Forwarding |
| Call Forward Don't Answer (Ring Control) | Repeat Dialing |
| Call Return | Speed Calling 8 |
| Call Selector | Speed Calling 30 |
| Call Tracing | Three Way Calling |
| Call Waiting | Message Waiting Indicator (Audible) |
| Custom Call Transfer | |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.48 Simpli-Business T v.3, continued** **(N)**

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T v.3 lines. All feature interaction rules and defaults apply.

| Automatically Provisioned Features | |
|---|---|
| ECS | Signature Deluxe |

Simpli Analog lines may be supplemented with each Simpli-Business T v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. All other Simpli Analog provisions as set forth in Section 3.43 apply. Simpli Analog lines may be purchased at a single Simpli-Business T v.3 site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location subscribes to Simpli-Business T v.3, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T v.3 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.48 Simpli-Business T v.3, continued**

Subscription to the Company's long distance service is required with Simpli-Business T v.3. The Customer may subscribe to the Company's T_5000, T_2500, T LD, Converged Minutes, or Horizon LD long distance service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with Simpli-Business T v.3 services. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number pursuant to the Company's South Carolina P.S.C. Tariff No. 2-A. **(N)**

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business T v.3. Term discounts will not apply to this offering.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.49 Business Allegiance**

Business Allegiance is a retention product offering that is available only to existing Simplici-T Plus dynamic bandwidth customers currently utilizing Company facilities. Business Allegiance is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local exchange service and Internet service. Local exchange service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

| | |
|---|---|
| Custom Code Restriction 4 | Call Block |
| Speed Calling 30 | Call Tracing |
| Three-Way Calling/Custom Call Transfer | Repeat Dialing |
| Call Return | Call Selector |
| | Signature Deluxe |

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.49 Business Allegiance, continued** **(N)**

| | |
|---|---|
| Call Forward Busy | Remote Access to Call Forwarding |
| Call Forward Don't Answer | Signature Basic |
| Call Forward Don't Answer (Ring Control) | Signature Deluxe |
| Call Forward Variable | Star 98 Access (*98) |
| Call Waiting | All Custom Code Restrictions |
| Message Waiting – Audible | |

A Simpli Analog line may be supplemented with each Business Allegiance circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli Analog line. All other Simpli Analog provisions as set forth in Section 3.43 apply. The Simpli Analog line may be added to a single Business Allegiance T-1 site at the rates set forth in the Rates Section of this Tariff.

T-Remote is an available option for multi-location customers whose master location subscribes to Business Allegiance but who also need analog service with calling features and/or voicemail service. Business Allegiance customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. All other T-Remote provisions as set forth in Section 3.35 apply. See Section 4.1.37 for applicable T-Remote rates.

Subscription to the Company's long distance service is required with Business Allegiance. The Customer must subscribe to Business Reach LD. Product description, rules and regulations and pricing for Business Reach LD are set forth in the Company's Long Distance tariff. Other Company long distance services are not available in conjunction with Business Allegiance.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing for Business Allegiance, which is set forth in the Rates Section of this Tariff, is determined by the number of local lines, end office serving the Customer location, and length of term.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.49 Business Allegiance, continued** **(N)**

Business Allegiance requires a 2 or 3-year term agreement. The Business Allegiance VL Discount as outlined in the Rates Section of this tariff is the only discount that applies to Business Allegiance. The Business Allegiance VL Discount is determined based on the location of the end office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Allegiance.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.50 Simpli-Business PRI v.3**

Simpli-Business PRI v.3 is an acquisition product offered to business customers that are either new customers or existing customers whose initial term has expired. Simpli-Business PRI v.3 is only available in the Company's facilities based local service markets. Simpli-Business PRI v.3 provides Local and Long Distance services including a Hybrid Key System solution. This offering allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides customers with local, long distance and certain non-regulated features via a T-1 trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI v.3 is only available via trunk service. Only one trunk group will be supported per D channel. Simpli-Business PRI v.3 requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI v.3. Additional blocks carry an additional cost.

Simpli-Business PRI v.3 includes Expanded Calling Service (LATA-Wide Calling) in the base package. This service will be automatically configured on all trunks. To accommodate Expanded Calling Service, DeltaCom must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI v.3. 2B Channel Transfer is not available with Simpli-Business PRI v.3.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy customers' needs in growth and multi-site connectivity. Simpli-Business PRI v.3 includes Hunting in the base package. The Hunting options will be configured as defined by the customer.

**(N)**

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.50 Simpli-Business PRI v.3, continued**

Subscription to the Company's InterLATA long distance service is not required with Simpli-Business PRI v.3, but the Customer may subscribe to the Company's **(T)**
T LD long distance product, T_5000 LD Plan, T_2500, Converged Minutes, or, if **(N)**
usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency **(T)(N)**
must be maintained between locations that are billed on the same account. If the **(N)**
Customer has T LD at their main site, they must have T LD at all locations with **(T)**
the Company's long distance service. **(T)(D)**
Other Company long distance services are not available in conjunction with Simpli-Business PRI v.3.

Simpli Analog lines may be supplemented with each Simpli-Business PRI v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. All other Simpli Analog provisions as set forth in Section 3.43 apply. Simpli Analog lines may be purchased at a single Simpli-Business PRI v.3 site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to Simpli-Business PRI **(T)**
v.3, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI v.3. These services are available as stand-alone options and are priced separately. Integrated Internet, for Customer use, is not **(T)**
available.

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.50 Simpli-Business PRI v.3, continued**

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI v.3 package. Equipment remains the property of the Company. At the time customer cancels service with the Company, equipment will be recovered. The customer is not permitted to make changes to DeltaCom provided CPE. Only DeltaCom is permitted to service and maintain the equipment. If the customer makes changes to the equipment, they violate the policy as defined on the Agreement for Service.

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business PRI v.3. Term discounts will not apply to this offering. **(T)**

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.51 IP Complete PRI** **(T)**

IP Complete PRI is a business offering that provides local and Internet service, accommodating PRI and DID services, with dynamic bandwidth. The local service and data transmission share the available dynamic bandwidth, available in three increments, up to: 1.5 Mbps, 3.0 Mbps, and 4.5 Mbps, employing the use of the entire available bandwidth for data transmission when voice service is not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs. **(T)**

The base package requires a minimum of six (6) channels. The base monthly recurring charge for IP Complete PRI includes the six (6) required local channels. **(T)** Additional channels can be added at an incremental charge. A maximum of twenty-three (23) channels are available with IP Complete PRI. **(T)** Only one trunk group will be supported per D channel.

IP Complete PRI requires DID numbers. One block of twenty (20) DID numbers is included and additional blocks can be added at an incremental charge. **(T)**

IP Complete PRI includes PRI hunting in the base package and will be configured in consultation with the customer. Expanded Calling Service (LATA-Wide Calling) is included in the base package and will be automatically configured on all channels; thus, the Company must be selected as the customer's presubscribed intraLATA toll carrier on all channels. Calling Number and Name Delivery is included. NFAS configurations, PRI Rollover, and CLASS features are not available with IP Complete PRI. **(T)** **(T)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.51 IP Complete PRI, continued**

Optional local services available with IP Complete PRI include Simpli-Analog and T-Remote.

Simpli Analog lines may be supplemented with each IP Complete PRI circuit at the same location for use with alarm, fax, or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. Simpli Analog provisions as set forth in Section 3.43 apply. Simpli Analog lines may be purchased at a single IP Complete PRI site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to IP Complete PRI, but who also need analog service with CLASS features and/or voicemail service. T-Remote provisions as set forth in Section 3.35 apply. T-Remote lines may be purchased at the rates set forth in the Rates Section of this Tariff. **(T)**

Subscription to the Company's InterLATA long distance service is required with IP Complete PRI. The Customer may subscribe to the Company's T_5000, T_2500, or Converged Minutes long distance service. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with IP Complete PRI. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number pursuant to the Company's South Carolina P.S.C. Tariff No. 2-A. **(D)** **(N)** **(N)**

Internet access is included with IP Complete PRI or the Customer may select data services in lieu of Internet service. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.51 IP Complete PRI, continued** **(T)**

Customer Premise Equipment ("CPE") is included as a part of the IP Complete PRI package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to modify or change Company provided CPE. Only the Company is allowed to service and maintain the equipment. **(T)**

IP Complete PRI requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IP Complete PRI. Customers subscribing to this product may also be offered Volume Level Discounts. The Volume Level Discount is determined based on competitive circumstances and the location of the end office serving the Customer. **(T)** **(T)**

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2.

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.52 Simpli-Voice 2.0**

Simpli-Voice 2.0 is a small business product that provides the Customer with local exchange service and certain non-regulated features and products. This product is available to new Customers who purchase service through the Company's Small Business Group. Service is provisioned using a single business line-type only. Simpli-Voice 2.0 does not have a minimum line count requirement

A monthly account maintenance fee will apply for subscription to this service; however, the fee can be waived if the Customer subscribes to the Company's on-line billing service in lieu of receiving paper copies of their monthly invoice.

Customers may choose service on a month-to-month basis, or enter into a 1-year, 2-year, or 3-year term commitment. Customers who enter into a 1-year term commitment will receive a 3% discount off the Simpli-Voice 2.0 line rate. Customers who enter into a 2 or 3-year term commitment will receive a 5% discount off the Simpli-Voice 2.0 line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through the Company's Volume Level Discounts as described in Section 3.39 of this tariff. No other discounts are available with this product.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.52 Simpli-Voice 2.0, continued**

Each Simpli-Voice 2.0 line includes LATA-wide local calling and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. Optional Features ordered beyond those listed below will carry the standard installation and monthly recurring charge as described in Section 4 of this tariff.

Call Block
Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer (Ring Control)
Call Forward Variable
Call Return
Call Selector
Call Tracing
Call Waiting
Custom Call Transfer
Hunting
Preferred Call Forwarding
Remote Access Call Forwarding
Repeat Dialing
RightRing I
RightRing II
Signature (Basic, Deluxe, or Enhanced)
Star 98 Access
Speed Calling 8
Speed Calling 30
Surrogate Client Number
Three Way Calling
Message Waiting Indicator (Audible)
Message Waiting Indicator (Visual)
All Custom Code Restriction Options

Subscription to the Company's interLATA long distance is not required with Simpli-Voice 2.0, but the Customer may subscribe to the Company's long distance service. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**(N)**

**3.52 Simpli-Voice 2.0, continued**

All Customer notices of discontinuance must be delivered to the Company in writing thirty (30) days prior to the discontinuance becoming effective.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

## 4.1 Business Rate Schedules

| | | RATE | |
|---|---|---|---|
| **4.1.1** | **Infinity Service - Monthly Recurring*** | | |
| | (a) Per Line:<br>(*See Exception Localities in Section 4.1.7.4) | $53.66 | (I) |
| | (b) Account Maintenance Fee**<br>(***The combined monthly recurring line/trunk charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.) | $5.95 | |
| | (c) Infinity ECS, per line: | $10.00 | |
| **4.1.2** | **Auxiliary Business Line - Monthly Recurring** | $53.66 | (I) |
| **4.1.3** | **IntraLATA Local Toll Rate:**<br>(Billed in 6 second increments after the initial 18 seconds of the call)<br>(Rate applies only if the customer does not subscribe to DeltaCom LD Service) | $0.125 | |
| **4.1.4** | **RESERVED FOR FUTURE USE** | | |
| **4.1.5** | **Dual Service Charge (per line or trunk)** | $24.00 | |
| **4.1.6** | **RESERVED FOR FUTURE USE** | | (D) |

(D)

**4.1.7** RESERVED FOR FUTURE USE
**4.1.7.1** RESERVED FOR FUTURE USE


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

## 4.1 Business Rate Schedules

### 4.1.7.2 Infinity Trunk

| | RATE | |
|---|---|---|
| (a) Per Trunk | $66.46 | (I) |
| (b) Account Maintenance Fee | $5.95* | |

(See Exception Localities on Page 109.3)

| | |
|---|---|
| Local Trunk with Managed Service | $10.00 |

### 4.1.7.3 DID Monthly Recurring Charges for Infinity:

| | | | |
|---|---|---|---|
| **A.** | Per DID Inward Trunk | $66.46 | (I) |
| **B.** | Non-consecutive DID Number | $0.25 | |

### 4.1.7.3.1 DID Installation Charges for Infinity:

| | | |
|---|---|---|
| **A.** | Establishment of DID Number Block | $50.00 |
| **B.** | DID Number Connection Charge | $15.00 |

* The combined monthly recurring line/trunk charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

SECTION 4 - RATES

## 4.1 Business Rate Schedules

### 4.1.7.4 Infinity Business Line Exception Localities

| Exception Localities | Rate | |
|---|---|---|
| Aiken, Belton, Central, Clover, Graniteville, Honea, Path, Lake Wylie West, Marion, Pelzer, Pendleton, Six Mile, Williamston, York | $49.75 | (I) |
| Anderson, Cowpens, Darlington, Pacolet, Timmonsville | $51.71 | (I) |
| Allendale, Batesburg, Bennettsville, Blackville, Blenheim, Clio, Johnston, McColl, Sharon, Union, Whitmire | $43.89 | (I) |
| Antioch | $38.52 | (I) |
| Bamberg, Clemson, New Ellenton, Salem, Seneca, Walhallam, Westminster | $47.80 | (I) |
| Barnwell, Blacksburg, Camden, Chapin-Little Mountain North, Clinton, Denmark, Gaffney, Hickory Grove, Joanna, Jonesville, Newberry, Prosperity, | $45.84 | (I) |
| Cheraw | $44.47 | (I) |
| Dillon | $45.51 | (I) |
| Edgefield | $43.89 | (I) |
| Edisto Island, Springfield-Salley, St. George | $41.93 | (I) |
| Florence | $51.80 | (I) |
| Greenville | $53.80 | (I) |
| Hartsville | $52.12 | (I) |
| Lake View | $45.16 | (I) |
| Latta | $45.76 | (I) |
| Liberty | $51.75 | (I) |
| Lyman | $53.66 | (I) |
| Mill Creek | $42.25 | (I) |
| Mullins | $50.85 | (I) |
| Newtonville | $36.95 | (I) |
| Nichols | $50.74 | (I) |
| Orangeburg | $48.34 | (I) |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

**4.1 Business Rate Schedules**

**4.1.7.4 Infinity Business Line Exception Localities cont.**

| Exception Localities | Rate | |
|---|---|---|
| Pickens | $50.62 | (I) |
| Rowland | $39.48 | (I) |
| Society Hill | $52.83 | (I) |
| Spartanburg | $51.86 | (I) |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

## 4.1 Business Rate Schedules

### 4.1.7.5 Infinity Business Trunk Exception Localities

| Exception Localities | Rate | |
|---|---|---|
| Aiken, Belton, Central, Clover, Graniteville, Honea Path, Lake Wylie West, Marion, Pelzer, Pendleton, Six Mile, Williamston, York | $60.60 | (I) |
| Anderson, Cowpens, Darlington, Pacolet, Timmonsville | $63.53 | (I) |
| Allendale, Batesburg, Bennettsville, Blackville, Blenheim, Clio, Edgefield, Johnston, McColl, Sharon, Union, Whitmire | $51.80 | (I) |
| Antioch | $65.14 | (I) |
| Bamberg, Clemson, New Ellenton, Salem, Seneca, Walhalla, Westminister | $57.66 | (I) |
| Blacksburg, Barnwell, Camden, Chapin-Little Mountain North, Clinton, Denmark, Gaffney, Hickory Grove, Joanna, Jonesville, Newberry, Salem, Prosperity, Walhalla, Westminster | $54.73 | (I) |
| Cheraw | $52.39 | (I) |
| Dillon | $53.42 | (I) |
| Edisto Island, Springfield-Salley, St. George | $48.87 | (I) |
| Florence | $63.62 | (I) |
| Greenville | $66.60 | (I) |
| Hartsville | $63.94 | (I) |
| Lake View | $53.08 | (I) |
| Latta | $53.67 | (I) |
| Liberty | $61.62 | (I) |
| Lyman | $63.53 | (I) |
| Mill Creek | $67.18 | (I) |
| Mullins | $61.69 | (I) |
| Newtonville | $62.40 | (I) |
| Nichols | $61.59 | (I) |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

## 4.1 Business Rate Schedules

### 4.1.7.5 Infinity Business Trunk Exception Localities Cont.

| Exception Localities | Rate | |
|---|---|---|
| Orangeburg | $58.21 | (I) |
| Pickens | $60.48 | (I) |
| Rowland | $66.31 | (I) |
| Society Hill, Spartanburg | $63.68 | (I) |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.8 ITC^DeltaCom MegaHub

| | | | |
|---|---|---|---|
| Installation, per PRI or T-1 | $500.00 ** | | |
| Monthly Recurring Charges, per PRI or T-1 | $500.00 | | |
| Account Maintenance Fee | | $ 5.95 *** | (N) |

** Installation charges will apply to PRI's and/or T-1's.

*** The combined monthly recurring charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1. (N) | (N)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

**4.1.9** (Reserved for Future Use) (T)

(D)
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LOCAL EXCHANGE SERVICE

SECTION 4 RATES (continued)

**4.1 Business Rate Schedules (continued)**

| | | **RATE** |
|---|---|---|
| **4.1.10 Secretarial Line Service** | | |
| **A.** | **Secretarial Line** | $ 0.00 |
| **B.** | **Secretarial Line Channel** | $ 0.00 |
| **C.** | **Secretarial Line Connection** | $ 3.85 |
| **D.** | **Secretarial Channel Terminal** | $ 5.70 |
| | (where interexchange mileage is 10 miles or less) | $39.80 |
| | (where the interexchange mileage is over 10 miles) | $47.85 |
| **E.** | **Secretarial Line Mileage**(per ¼ mile) | $ 3.45 |
| **4.1.11 Two-point channel** | | $14.20 |
| **4.1.11.1** | **Mileage Extension Line** (per two point channel between buildings on same premises) | $ 0.57 |
| **4.1.12 Interoffice Channel Mileage** | | |
| A. | (applies to the portion of the Channel between the client's serving CO in which the concentrator is located) | $ 7.40 |
| B. | (applies to the portion of the channel between the wire center where the concentrator is located and the primary wire center | $ 7.40 |
| C. | (applies for the portion of the channel between the client's serving CO.) | $ 7.40 |


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LOCAL EXCHANGE SERVICE

SECTION 4 RATES (continued)

**4.1 Business Rate Schedules (Continued)**

| | | **RATE** |
|---|---|---|
| **4.1.13** | **Interexchange channel mileage** | $ 2.90 |
| | (Channels under 10 miles) | $ 5.05 |
| | (Channels other than between 0.1mile to 10.0 miles) | $ 2.90 |
| **4.1.14** | **Mileage-Private Line Channel** (for use w/ extension and Tie Line Service) | |
| | (1st 1/10 mile) | $ 2.93 |
| | (each additional 1/10 mile) | $ 2.53 |
| **4.1.15** | **Mileage-tie line** (1st 1/10 mile) | $ 3.06 |
| | each additional 1/10 mile | $ 2.64 |
| **4.1.16** | **Private Line-Local Channel** (for use with Extension Service) | $14.20 |
| **4.1.17** | **Extension Station-Off Premises** (Off premises extension station, located on other than subscriber's premises for purposes of answering calls) | $ 0.00 |

(M)

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LOCAL EXCHANGE SERVICE

SECTION 4 RATES (continued)

## 4.1 Business Rate Schedules (Continued)

### 4.1.17.1 DeltaCom DUNE Service (T)

| | | RATE |
|---|---|---|
| **(a)** | Local Channel | $39.88 |
| **(a.1)** | Account Maintenance Fee | $ 5.95 * |

* The combined monthly recurring charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

| | | | |
|---|---|---|---|
| **(b)** | Hunting | $ 0.00 | |
| **(c)** | Expanded Calling Service | $11.00 | **(I)** |
| **(d)** | Integrated DID Channel | $61.88 | |

**(e) DUNE Complete Bundle**

| | RATE |
|---|---|
| BellSouth Zones 1 & 2 | $ 0 |
| BellSouth Zone 3 | $ 195 |

**(f) DUNE Rural Bundle**

| | | |
|---|---|---|
| BellSouth Zones 1 & 2 | $0 | |
| BellSouth Zone 3 | $99 * | |
| Verizon 1-11 miles | $99 * | |
| Verizon 12-22 miles | $295 ** | |
| Expanded Calling Service | $6.60 per line | **(I)** |

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $0 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $195 T1 loop.

| | | RATE |
|---|---|---|
| **(g)** | **T-1 Installation** | $1500.00 |

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.18 Unity Service

**A. Monthly Recurring Charges**

| | | | |
|---|---|---|---|
| Basic Unity Service Option* (*plus applicable T-1 charge) | $ | 776.88 | |
| Account Maintenance Fee** | $ | 5.95 | |
| PRI ISDN and ANI delivery | $ | 220.00 | **(R)** |
| PRI Name and Call Transfer *** | $ | 110.00 | **(I)** |
| Per local telephone number (per trunk group) | $ | 5.00 | |
| Each DID channel | $ | 31.00 | |
| Per block of 20 telephone numbers | $ | 5.00 | |
| Each additional number or path forwarded | $ | 0.50 | |
| Per MF DID Signaling | $ | 9.00 | |
| Per DTMF DID Signaling | $ | 9.00 | |
| Per Non-consecutive DID Number | $ | 0.25 | |

**B. Installation Charges**

| | | | |
|---|---|---|---|
| Establishment of DID telephone numbers | $ | 50.00 | |
| Service connection fee for partitioning local trunk Group | $ | 50.00 | |
| DID Number Connection Charge | $ | 15.00 | |
| T-1 Installation Charge | | $1500.00 | |
| **C. Expanded Calling Service** | $ | 264.00 | **(I)** |

* Customers purchasing twenty (20) or more Unity T-1's will be eligible for a 25% discount on the Basic Unity Service charge.

** The combined monthly recurring charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

*** Customer must also subscribe to ISDN and ANI delivery

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS]**

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.18 Unity Service Cont.

#### D. Unity Complete Bundle

| | RATE |
|---|---|
| BellSouth Zones 1 & 2 | $ 0 |
| BellSouth Zone 3 | $ 195 |

#### E. Unity Rural Bundle

| | |
|---|---|
| BellSouth Zones 1 & 2 | $0 |
| BellSouth Zone 3 | $99 * |
| Verizon 1-11 miles | $99 * |
| Verizon 12-22 miles | $295 ** |
| Expanded Calling Service | $6.60 per line |

(I)

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $0 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $195 T1 loop.

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.19.1 Unity Plus

**A. Monthly Recurring Charges**

| | | |
|---|---|---|
| Basic Unity Service (plus applicable T-1 charge) | $ 1271.88 | |
| Account Maintenance Fee * | $ 5.95 | |
| PRI ISDN and ANI delivery | $ 220.00 | **(I)** |
| PRI Name Delivery and Call Transfer** | $ 110.00 | **(I)** |
| Per block of 20 telephone numbers | $ 5.00 | |
| Per each additional number or path forwarded | $ 0.50 | |
| Per Non-Consecutive DID Number | $ 0.25 | |

**B. Installation Charges**

| | | |
|---|---|---|
| Establishment of DID telephone numbers | $ 50.00 | |
| Service connection fee for partitioning local trunk group | $ 50.00 | |
| DID Number Connection Charge | $ 15.00 | |
| T-1 | $1500.00 | |
| **C.** Expanded Calling Service | $ 264.00 | **(I)** |

**D. Unity Plus Complete Bundle**

| | **RATE** |
|---|---|
| BellSouth Zones 1 & 2 | $ 0 |
| BellSouth Zone 3 | $ 195 |

* The combined monthly recurring charge and Account Maintenance Fee shall not be more than the tariffed maximum rate for that service as set forth in Appendix A, Section 5.1.

** Customer must also subscribe to ISDN and ANI delivery

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.19 Unity Plus Cont.

### E. Unity Plus Rural Bundle

| | |
|---|---|
| BellSouth Zones 1 & 2 | $0 |
| BellSouth Zone 3 | $99 * |
| Verizon 1-11 miles | $99 * |
| Verizon 12-22 miles | $295 ** |
| Expanded Calling Service | $6.60 per line |

(I)

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $0 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $195 T1 loop.

**4.1.20** RESERVED FOR FUTURE USE

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.21 Non-Recurring Charges:

| | First Occurrence | Each Additional Occurrence | |
|---|---|---|---|
| Secondary Service Charge | $0.00 | N/A | **(R)** |
| Line Connection Charge | $0.00 | $0.00 | **(R)** |
| Line/Account/Feature Charge | $0.00 | $0.00 | **(R)** |
| PIC Change Charge | $0.00 | $0.00 | **(R)** |

### 4.1.21.1 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge $15.00

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.22 Service Calls (Billed per visit/1 hour minimum)** (M)

**Per Customer Premises visit:** $150.00/hour (1 hour minimum)
$75.00/each additional 30-minute increment after minimum is met

**4.1.23 Restoral Charges**

| | **Charge (per occurrence)** |
|---|---|
| Line Restored Charge | $125.00 |
| Suspension of Service Restoral Charge | $125.00 |

**4.1.24 Traffic Study**

$20.00 per request

Traffic Study Surcharge

$10.00 per request

**Material now appearing on this page was moved and previously appeared on Seventh Revision Page 117.** (M)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.25 Optional Features:

| | RATE PER LINE | |
|---|---|---|
| Block BusyConnect Activation | $ 0.00 | |
| Block Name/Number Delivery per Activation | $ 0.00 | |
| Block Three Way Call Activation | $ 0.00 | |
| Call Block | $ 6.50 | **(I)** |
| Call Forwarding-Busy Line | $ 5.00 | |
| Call Forwarding-Busy Line (Customer Controlled) | $ 7.00 | |
| Call Forwarding-Busy Line (Multipath) | $ 4.00 | |
| Call Forwarding-Don't Answer | $ 5.00 | |
| Call Forwarding-Don't Answer (Ring Control) | $ 3.50 | |
| Call Forwarding-Don't Answer (Customer Controlled) | $ 7.00 | |
| Call Forwarding-Don't Answer (Multipath) | $ 4.00 | |
| Call Forwarding-Multipath | $ 7.00 | **(I)** |
| Call Forwarding-Variable | $ 7.00 | **(I)** |
| Call Forwarding-Variable (Remote Access) | $ 7.00 | **(R)** |
| Call Forwarding-(Preferred) | $ 6.00 | |
| Call Return | $ 6.50 | |
| CallSaver Basic | $ 4.95 | |
| CallSaver Basic 100 | $35.00 | |
| CallSaver 1 & 2 | $13.95 | |
| CallSaver 3 | $12.95 | |
| CallSaver (Extension) | $10.95 | |
| CallSaver Family | $ 4.95 | |
| CallSaver Pager | $ 9.95 | |
| Call Selector | $ 6.50 | **(I)** |
| Call Tracing | $ 6.50 | **(I)** |
| Call Waiting | $ 7.00 | **(I)** |
| Custom Call Transfer | $ 6.50 | |
| Hunting (See Hunting Exception Localities on page 119.1) | $10.65 | |
| Message Waiting / Audible | $ .50 | |
| Message Waiting / Non-Rated | $ 0.00 | |
| Message Waiting / Audible/Visual | $ 0.50 | |
| Intercom, Call Hold, Pickup, Transfer, Conference Combo* (*Available to Select 100 customers only) | $6.00 | |
| Repeat Dialing | $6.50 | |
| RightRing I | $8.00 | |
| RightRing II | $11.00 | |

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.25 Optional Features:

| | **RATE PER LINE** |
|---|---|
| Speed Calling – 6 or 8 Code | $ 5.00 |
| Speed Calling – 30 Code | $ 5.00 |
| Signature (Basic) | $11.00 |
| Signature (Deluxe) | $11.00 |
| Signature (Enhanced) | $17.00 |
| Signature Enhanced w/ Call Management | $17.00 |
| Star 98 Access | $ 2.00 |
| Three-Way Conference Calling | $ 6.50 |
| Three-Way Conference/Call Transfer | $ 7.00 |
| Block Calling Name/Number | $ 2.00 |
| Block Call Return Activation | N/C |
| Block Repeat Dialing Activation | N/C |
| Custom Code Restriction 1 | $ 5.50 |
| Custom Code Restriction 2 | $ 5.50 |
| Custom Code Restriction 3 | $ 5.50 |
| Custom Code Restriction 4 | N/C |
| Custom Code Restriction 5 | N/C |
| Custom Code Restriction 6 | N/C |
| Custom Code Restriction X | N/C |
| Custom Code Restriction 14 | $5.50 |
| Surrogate Client Number (part of CallSaver 1,2 and CallSaver Extension) | $ 0.00 |
| Transfer Mailbox (to be used w/ CallSaver 1,2 and CallSaver Extension) | $ 0.00 |
| Virtual Mailbox Number | $1.00 |
| Virtual Call Forwarding Number | $4.00* |
| Virtual Call Forwarding Receiver | $0.00 |
| **Non-recurring charge for optional features:** $1.50 per use | |

*Excluding Business Allegiance, IP Complete PRI, and Business Reach. The Virtual Call Forwarding rates for these services are listed in Sections 4.1.48, 4.1.50, and 4.1.52. **(T)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedules (continued)

### 4.1.25 Optional Features:

**Hunting Business Exception Localities**

| Exception Locality | Rate |
|---|---|
| Aiken, Anderson, Belton, Clover, Cowpens, Darlington, Graniteville, Hartsville, Honea Path, Lake Wylie West, Marion, Mullins, Nichols, Pacolet, Pelzer, Pendleton, Society Hill, Timmonsville, Williamston, York | $10.65 (I) |
| Allendale, Barnwell, Batesburg, Bennettsville, Blackville, Blenheim, Cheraw, Clio, Denmark, Dillon, Hickory Grove, Joanna, Johnston, Jonesville, Lake View, Latta, McColl, Prosperity, Sharon, Union, Whitmire | $10.65 (I) |
| Antioch, Mill Creek, Newtonville, Rowland | $13.68 |
| Bamberg, Central, Clemson, Liberty, New Ellenton, Orangeburg, Pickens, Seneca, Six Mile | $10.65 (I) |
| Blacksburg, Camden, Chapin-Little Mountain North, Clinton, Gaffney, Newberry, Salem, Walhalla, Westminster | $10.65 (I) |
| Edgefield, Edisto Island, Springfield-Salley, St. George | $10.65 (I) |
| Florence, Lyman, Spartanburg | $10.65 (I) |


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.25 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | RATE | FEATURE PLAN | RATE |
|---|---|---|---|
| **Signature PLUS** | **$34.20** | **Call Saver PLUS** | **$24.55** |
| Call Block | | | |
| Call Forwarding Don't Answer | | | |
| Call Waiting | | | |
| Signature Deluxe | | | |
| Three-Way Calling | | | |
| **RightRing PLUS** | **$18.55** | **CallMover** | **$7.75** |
| Call Forwarding Don't Answer | | Call Transfer | |
| Call Waiting | | Call Waiting | |
| Repeat Dialing | | Three Way Calling | |
| RightRing II | | | |
| Three Way Calling | | | |
| **ManyCall** | **$14.10** | **FastCall** | **$12.25** |
| Call Waiting | | Call Transfer | |
| Call Forwarding Variable | | Call Waiting | |
| Three-Way Calling | | Speed Calling-30 | |

***All features are subject to availability and some feature interactions prohibit their simultaneous use.**

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.25 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | RATE | FEATURE PLAN | RATE |
|---|---|---|---|
| **Signature** | **$18.10** | **RightRing** | **$17.10** |
| Call Forwarding Variable | | Call Forwarding Variable | |
| Three-Way Calling | | RightRing I | |
| Signature Basic | | Three-Way Calling | |
| **Call Saver** | **$23.15** | | |
| Call Forwarding Variable | | | |
| CallSaver | | | |
| Message Waiting | | | |
| Three-Way Calling | | | |

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** | **(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.26 Miscellaneous Feature Charges

Mileage Zone (charges may apply in connection with service outside of Customer's basic rate area.) N/C

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.27 Operator Services

Operator service rates are based on initial increments of 30 seconds, or a fraction thereof, and subsequent 6 second increments, or a fraction thereof.

| Mileage | Initial Increment | Each Additional Increment |
|---|---|---|
| 1-10 | .20 | .04 |
| 11-16 | .20 | .04 |
| 17-22 | .20 | .04 |
| 23-30 | .20 | .04 |
| 31-40 | .20 | .04 |
| 41-55 | .20 | .04 |
| 56-70 | .20 | .04 |
| 71-124 | .20 | .04 |
| 125-196 | .20 | .04 |
| 197 + | .20 | .04 |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.28 Surcharges:** **RATE**

| | | |
|---|---|---|
| Directory Assistance | $1.00 | |
| Directory Assistance Call Completion | | (N) |
| Per Call Completion Requested | $0.45 | \| |
| The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call. | | \| (N) |

Operator Assistance Billing Surcharges:

| | |
|---|---|
| **1. Station to Station** | |
| Customer dialed calling card[2] | $0.60 |
| Operator services assisted[2] | $1.50 |
| **2. Person-to-Person** | |
| Each | $2.04 |
| Collect Calling | $4.90 |
| General Assistance | $0.60 |
| Busy Line Verification (each request) | $1.25 |
| Busy Line Interrupt (each request)[1] | $1.75 |

The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

| | |
|---|---|
| **1. Station to Station** | |
| Customer Dialed Calling Card[2] | $0.36 |
| Operator Service Assisted[2] | $0.84 |
| **2. Person to Person** | $2.04 |

Note 1: A charge for verification also applies.
Note 2: These charges also apply to Directory Assistance calls.


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.28.1 Directory Listings

| | RATE | |
|---|---|---|
| Recurring Charges | | |
| Additional Listing (per listing) | $2.30 | |
| Alternate Call Listing | $2.00 | |
| Cross Reference Listing | $2.00 | |
| 800 Listing | $2.00 | |
| 911 Listing | N/C | |
| Paging, Cellular, Wireless Carrier Listing | $0.00 | |
| Special Text | $2.00 | |
| All Upper Case Listing | $3.50 | |
| Answering Service Listing | $2.00 | |
| Foreign Listings | | |
| Foreign Cross Reference Listing | $2.00 | |
| Foreign Alternate Listing | $2.00 | |
| Foreign Special Text Listing | $2.00 | |
| Non-Published Listing | $3.00 | **(I)** |
| Non-Published w/ Special Conditions | $0.00 | |
| Non-Listed Directory Listing | $1.20 | **(I)** |
| Non-Listed w/ Special Conditions | $0.00 | |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.29 RESERVED FOR FUTURE USE** **(D)**

**(D)**


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.29 RESERVED FOR FUTURE USE** **(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.30 Select 100 Rates**

Depending on term plan chosen, customer subscribing to Select 100 local service will receive the following discounts off the Infinity single line business rate as well as certain optional features as described in Section 3.26 of this tariff. * Customers will also receive discounts to Hunting as specified below.

| | Month-to-Month | 12-Month | 24-Month | 36-Month | |
|---|---|---|---|---|---|
| Local Lines & Features (excluding Hunting) | 0% | 7% | 12% | 17% | |
| Hunting | 0% | 50% | 75% | 100% | **(T)** |

A monthly recurring fee of $5.95 will apply, however, this fee can be waived if the customer subscribes to on-line billing currently offered through the Company.

* Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.30.1 Select 100 Feature Package Rates (T)

**RATE**
$17.50

| **Calling Features** |
|---|
| Call Forward Busy Line |
| Call Forward Don't Answer |
| Call Forward Don't Answer Ring Control |
| Call Forward Variable |
| Call Waiting |
| Speed Calling 8 |
| Speed Calling 30 |
| Three Way Calling |
| Message Waiting Indicator – Audible |
| Message Waiting Indicator – Visual |
| Call Return |
| Call Block |
| Call Tracing |
| Repeat Dialing |
| Call Selector |
| Preferred Call forwarding |
| RightRing I |
| RightRing II |
| Remote Access Call Forwarding |
| Three Way Calling with Transfer |
| Signature Number Delivery |
| Enhanced Signature w/ Call Management w/ Anonymous Call Rejection (ACR) |
| Enhanced Signature w/ ACR and Call Forwarding Don't Answer |

* All calling features are subject to availability in the serving central office.


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.30.1 Select 100 Feature Package Rates**

| **Calling Features Continued** |
|---|
| Enhanced Signature with ACR |
| Signature Name and Number Delivery with ACR |
| Signature Name and Number Delivery – Multiline Hunt Group |
| Surrogate Client Number |
| Star 98 Access |
| Hunting |

* All calling features are subject to availability in the serving central office.

**4.1.30.2 Select 100 Expanded Calling Service** **RATE**
$10.00 (D)

**4.1.30.3 RESERVED FOR FUTURE USE**

(D)

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.31 N11 Dialing Service

**RATE**

1. **Service Establishment Charge**
   (a) Per Basic Local Calling Area .....$389.90

2. **Central Office Activation**
   (a) Per Central Office .....$182.00

3. **Change of Point-to Number by Subscriber**
   (a) Per Central Office .....$13.50

### 4.1.32 T-PAC

**4.1.32.1 Package Installation** .....**$**200.00

**4.1.32.2 T-PAC Additional Line and/or DID Channel Charges**

| **Service – Per line and/or DID Trunk** | **Monthly Recurring** | |
|---|---|---|
| Additional Line | $80.26 | **(I)** |
| Additional Channel | $80.26 | **(I)** |
| | ***Non-Recurring*** | |
| Connection Charge | $50.00 | |

**4.1.32.3 T-PAC Access Loop Charges**

Non-Recurring Installation Charge .....$1,500.00

Monthly Recurring Charge (*see table below*)

Customers on this product qualify for the following T-1 loop pricing (*) based on total discounted local service monthly revenue commitment:

| *Total Monthly Revenue Commitment, After Discounts* | *Less than $600* | *More than $600* |
|---|---|---|
| BellSouth Zone 1 | $0 | $0 |
| BellSouth Zone 2 | $0 | $0 |
| BellSouth Zone 3 | $49 | $0 |

* Loop Charges do not receive term discounts.

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.32 T-PAC (continued)

#### 4.1.32.4 Internet Access Charges

| | *Monthly Recurring* | |
|---|---|---|
| T-PAC 6 Lines 256K Internet | $648.54 | **(R)** |
| T-PAC 4 Lines 384K Internet | $554.74 | **(R)** |
| T-PAC 4 Lines 512K Internet | $688.16 | **(I)** |
| T-PAC 4 Lines 768K Internet | $821.57 | **(R)** |
| T-PAC 4 Lines 1.024M Internet | $954.99 | **(R)** |
| T-PAC Full T | $800.94 | **(R)** |

#### 4.1.32.5 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

#### 4.1.32.6 Data Connectivity Option

| | Monthly Recurring |
|---|---|
| Host Location | $105.00 |
| Remote Location, per location | $105.00 |

#### 4.1.32.7 Secure Access Option

| | Monthly Recurring |
|---|---|
| Host Location | $103.95 |

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.33 T-1 Expedite Request Charge**

| | | |
|---|---|---|
| T-1 Expedite Request Charge | $1,500.00 | **(C)** |
| | | **(C)** |

**4.1.34 T-1 Idle Fee**

| | |
|---|---|
| Monthly Recurring Charge | $195.00 |

**4.1.35 CallSaver Auto Attendant**

| | |
|---|---|
| Non-Recurring Charge * | $100.00 |
| Monthly Charge (per mailbox) | $ 9.95 |

**(***Applies Per Initial Installation & each Consecutive Change)

**4.1.36 Simplici-T Service**

**4.1.36.1 Schedule Areas**

| | Localities* |
|---|---|
| Schedule A | Aiken, Anderson, Beech Island, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain, Columbia, Cowpens, Darlington, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Isle Palms, Lyman, Marion, Mt. Pleasant, Pacolet, Pelzer, Pickens, Piedmont, Six Mile, Society Hill, Spartanburg, Summerville, Timmonsville, Travelers Rest, Williamston, York |

* May not include all rate centers.

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.36 Simplici-T Service (cont'd)

#### 4.1.36.1 Schedule Areas (cont'd)

| | Localities* | (T) |
|---|---|---|
| Schedule B | Bamberg, Clemson, Honea Path, Orangeburg, Pendleton, Salem, Seneca, Westminster | |
| Schedule C | Allendale, Barnwell, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Edisto Island, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Newberry, Prosperity, Springfield-Sally, Saint George, Union, Whitmire | |
| Schedule D | (Reserved for Future Use) | |

*May not include all rate centers. **(N)**

**4.1.36.2 Package Installation**..... **$** 200.00

**4.1.36.3 Simplici-T/Simplici-T PRI Access Loop Charges**
Non-Recurring Installation Charge:..... $1,500.00

**4.1.36.4 Simplici-T Package**

| Monthly Recurring Charges | **Schedule A** | **Schedule B** | **Schedule C** | **Schedule D** |
|---|---|---|---|---|
| Voice Only line channels (min. 10) | $862.95 | $917.95 | $972.95 | $1,137.95 |
| Each additional channel | $31.08 | $31.08 | $31.08 | $31.08 |
| Full T-1, Voice Only Trunk | $1,014.48 | $1,069.48 | $1,124.48 | $1,289.48 |
| Full T-1, Integrated Trunk | $1,014.48 | $1,069.48 | $1,124.48 | * |

* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.36 Simplici-T Service (cont'd)

### 4.1.36.5 Simplici-T PRI Package

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | |
|---|---|---|---|---|---|
| Full PRI, Voice Only or Integrated | $1,014.48 | $1,069.48 | $1,124.48 | * | |
| Optional B Channel Transfer & Name Delivery | $110.00 | $110.00 | $110.00 | $110.00 | **(I)** |

* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

### 4.1.36.6 DID Channel Number Blocks (See Unity Plus pricing)

### 4.1.36.7 Fax/Alarm Line

| | Schedule A | Schedule B | Schedule C | Schedule D |
|---|---|---|---|---|
| **Monthly Recurring Charges** | $44.28 | $54.73 | $75.63 | $80.26 |

### 4.1.36.8 Internet Access Charges

| | Monthly Recurring |
|---|---|
| 256K Internet | $ 96.80 |
| 384K Internet | $145.20 |
| 512K Internet | $193.60 |
| 768K Internet | $290.40 |

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.36 Simplici-T Service (cont'd)**

**4.1.36.9 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

**4.1.36.10 Data Connectivity Option**

| | Monthly Recurring |
|---|---|
| Host Location | $105.00 |
| Remote Location, per location | $105.00 |

**4.1.36.11 Secure Access Option**

| | Monthly Recurring |
|---|---|
| Host Location | $103.95 |

**4.1.37 T-Remote**

| | | |
|---|---|---|
| Monthly Recurring Charge, per line | $80.26 | **(I)** |
| Non-recurring Charge, per line | $50.00 | |

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.38 Simplici-T Plus Service**

**4.1.38.1 Schedule Areas**

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

*May not include all rate centers.

**4.1.38.2 Simplici-T Plus Access Loop**

Non-Recurring Installation Charge: $1,800.00

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) | (N)

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.38 Simplici-T Plus Service (continued)**

**4.1.38.3 Simplici-T Plus Package**

| | **Monthly Recurring** | |
|---|---|---|
| | 6 voice lines | 24 voice lines |
| Schedule A | $713.35 | $1,167.10 |
| Schedule B | $823.35 | $1,277.10 |
| Schedule C | $933.35 | $1,387.10 |
| Schedule D | $1,098.35 | $1,552.10 |
| Schedule X | $588.79 | $1,042.54 |

**4.1.38.4 Package Installation** $ 200.00

**4.1.38.5 Additional Lines - Simplici-T Plus 6 Voice Line Package**
(above the six lines included in base package price)

| | Monthly Recurring | Non-Recurring |
|---|---|---|
| Per Voice Line, per order | $45.38 | $56.24 (first) |
| | $45.38 | $12.05 (add'l) |

**4.1.38.6 RESERVED FOR FUTURE USE** **(T)**

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.38 Simplici-T Plus Service (continued)**

| | | |
|---|---|---|
| **4.1.38.7** | **Data Connectivity Option** | Monthly Recurring |
| | Host Location | $105.00 |
| | Remote Location, per location | $105.00 |
| **4.1.38.8** | **Secure Access Option** | Monthly Recurring |
| | Host Location | $103.95 |
| **4.1.38.9** | **Healthcare Bundle Option** | Monthly Recurring |
| | Monthly Recurring Charge | $819.50 |

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) | (N)

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.39 SimpliVoice

#### 4.1.39.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | (Reserved for future use) |
| Schedule B | Aiken, Anderson, Bamberg, Bath, Beech Island, Belton, Blue Ridge, Central, Charleston, Chapin/Little Mountain North, Chapin/Little Mountain South, Clemson, Clover, Columbia, Cowpens, Darlington, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Graniteville, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lake Wylie, Liberty, Lyman, Marion, Mt. Pleasant, New Ellenton, North Augusta, Orangeburg, Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Savannah River Plant, Seneca, Six Mile, Society Hill, Spartanburg, Summerville, Timmonsville, Travelers Rest, West Columbia, York |
| Schedule C | Salem, Walhalla, West Minister |
| Schedule D | Allendale, Barnwell, Batesburg, Blacksburg, Blackville, Camden, Clio, Denmark, Dillon, Edisto Island, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, New Berry, Prosperity, Springfield Salley, St. George, Union, Whitmire |
| Schedule X | (Reserved for future use) |

**(T)**

*May not include all rate centers. **(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.39 SimpliVoice (continued)

#### 4.1.39.2 SimpliVoice Line Rates*

(I)

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X |
|---|---|---|---|---|---|
| SimpliVoice Line | | | | | |
| Month-to-Month | $56.25 | $62.00 | $67.75 | $79.25 | $50.50 |
| 12-Month Term | $54.70 | $60.28 | $65.85 | $77.01 | $49.12 |
| 24-Month Term | $53.66 | $59.13 | $64.59 | $75.51 | $48.20 |
| 36-Month Term | $53.66 | $59.13 | $64.59 | $75.51 | $48.20 |
| SimpliVoice Fax | | | | | |
| Month-to-Month | $50.50 | $56.25 | $62.00 | $73.50 | $44.75 |
| 12-Month Term | $49.12 | $54.70 | $60.28 | $71.43 | $43.54 |
| 24-Month Term | $48.20 | $53.66 | $59.13 | $70.05 | $42.74 |
| 36-Month Term | $48.20 | $53.66 | $59.13 | $70.05 | $42.74 |

(I)

*Line installation charges are not applicable on the initial order. After service is installed, standard connection charges will apply as described in Section 4 of this tariff.

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.40 Simplici-T 3.0 Service

#### 4.1.40.1 Simplici-T 3.0 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Myrtle Beach, **(N)** Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

*May not include all rate centers.

#### 4.1.40.2 Package Installation $200.00

#### 4.1.40.3 Simplici-T 3.0/Simplici-T 3.0 PRI Access Loop Charges

Non-Recurring Installation Charge: $1,500.00

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.40 Simplici-T 3.0 Service (continued)

### 4.1.40.4 Simplici-T 3.0 Package

| Monthly Recurring Charges | Schedule A | | Schedule B | | Schedule C | | Schedule D | | Schedule X | |
|---|---|---|---|---|---|---|---|---|---|---|
| 10 Line Voice Only (min. 6) | $713.35 | (I) | $823.35 | (I) | $933.35 | (I) | $1,098.35 | (I) | $588.79 | (R) |
| 8 Line 128K | $713.35 | (I) | $823.35 | (I) | $933.35 | (I) | $1,098.35 | (I) | $588.79 | (R) |
| 6 Line 256K | $713.35 | (I) | $823.35 | (I) | $933.35 | (I) | $1,098.35 | (I) | $588.79 | (R) |
| 6 Line 384K | $804.10 | (I) | $914.10 | (I) | $1,024.10 | (I) | $1,189.10 | (I) | $679.54 | (R) |
| 6 Line 512K | $894.85 | (R) | $1,004.85 | (R) | $1,114.85 | (R) | $1,279.85 | (R) | $770.29 | (I) |
| 6 Line 768K | $1,076.35 | (I) | $1,186.35 | (I) | $1,296.35 | (I) | $1,461.35 | (I) | $951.79 | (R) |
| 6 Line 1.024M | $1,167.10 | (I) | $1,277.10 | (I) | $1,387.10 | (I) | $1,552.10 | (I) | $1,042.54 | (R) |
| 12 Line 768K | $1,167.10 | (N) (I) | $1,277.10 | (N) (I) | $1,387.10 | (N) (I) | $1,552.10 | (N) (I) | $1,042.54 | (N) (I) |
| 16 Line 512 K | $1,167.10 | (N) (I) | $1,277.10 | (N) (I) | $1,387.10 | (N) (I) | $1,552.10 | (N) (I) | $1,042.54 | (N) (I) |
| 18 Line 384 K | $1,167.10 | (N) (I) | $1,277.10 | (N) (I) | $1,387.10 | (N) (I) | $1,552.10 | (N) (I) | $1,042.54 | (N) (I) |
| 20 Line 256K | $1,167.10 | (N) (I) | $1,277.10 | (N) (I) | $1,387.10 | (N) (I) | $1,552.10 | (N) (I) | $1,042.54 | (N) (I) |
| 22 Line 128K | $1,167.10 | (N) (I) | $1,277.10 | (N) (I) | $1,387.10 | (N) (I) | $1,552.10 | (N) (I) | $1,042.54 | (N) (I) |
| Trunk Voice Only | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 128K | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 256K | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 384K | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 512K | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 768K | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| Full T-1, integrated Trunk with 1.024M | $935.00 | | $1,045.00 | | $1,124.20 | (I) | $1,289.20 | (I) | $880.00 | |
| 24 Line Package | $1,167.10 | (I) | $1,277.10 | (I) | $1,387.10 | (I) | $1,552.10 | (I) | $1,042.54 | (R) |
| Additional DID channel | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) |
| Each additional channel | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) | $45.38 | (I) |

**Information appearing on this page has been moved to Page 125.17.1.**


Senior Manager-Regulatory Affairs
DeltaCom, Inc.
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.40 Simplici-T 3.0 Service (continued)

#### 4.1.40.5 Simplici-T 3.0 PRI Package

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X |
|---|---|---|---|---|---|
| Full PRI with Voice Only | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI NFAS with Voice Only | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 128K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 256K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 384K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 512K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 768K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Full PRI with 960K | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 **(N)** |
| Full PRI with 1.024M | $935.00 | $1,045.00 | $1,124.20 | $1,289.20 | $880.00 |
| Optional B Channel Transfer & Name Delivery | $100.00 | $100.00 | $100.00 | $100.00 | $100.00 |

#### 4.1.40.6 DID Channel Number Blocks

| Monthly Recurring | |
|---|---|
| Block of 20 numbers | $5.00 |

#### 4.1.40.7 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.40 Simplici-T 3.0 Service (continued)** **(N)**

**4.1.40.8 Data Connectivity Option**

| | |
|---|---|
| Monthly | |
| Recurring | |
| Host Location | $105.00 |
| Remote Location, per location | $105.00 |

**4.1.40.9 Secure Access Option**

| | |
|---|---|
| Monthly | |
| Recurring | |
| Host Location | $103.95 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.41 T1 Overflow

(See Section 2.1.6.5 for Regulations concerning this charge.)

| | **Monthly Recurring Rate** |
|---|---|
| T1 Overflow | $0.00 |

| **Overflow Call Forwarding Arrangement** | **Per Minute Rate** |
|---|---|
| Local Calls | No charge |
| Long Distance Calls | Billed at appropriate toll rate |

### 4.1.42 IVP

#### 4.1.42.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Myrtle Beach, **(N)** Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

*May not include all rate centers.

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.42 IVP (continued)**

**4.1.42.2 IVP Access Loop**

Non-Recurring Installation Charge: $1,800.00

**4.1.42.3 IVP Package**

| **Schedule** | **Monthly Recurring*** |
|---|---|
| Schedule X | $535.26 |
| Schedule A | $648.50 |
| Schedule B | $748.50 |
| Schedule C | $848.50 |
| Schedule D | $998.50 |

* Discount may apply

**4.1.42.4 Data Connectivity Option**

| | Monthly Recurring* |
|---|---|
| Host Location | $105.00 |
| Remote Location, per Location | $105.00 |

*Discounts may apply

**4.1.42.5 Secure Access Option**

| | Monthly Recurring* |
|---|---|
| Host Location | $103.95 |

*Discounts may apply

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.43 DVP

#### 4.1.43.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Myrtle Beach, **(N)** Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

*May not include all rate centers.

#### 4.1.43.2 DVP Access Loop

Non-Recurring Installation Charge: $1,800.00

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.43 DVP (continued)**

**4.1.43.3 DVP Package**

| **Schedule** | **Monthly Recurring*** |
|---|---|
| Schedule X | $535.26 |
| Schedule A | $648.50 |
| Schedule B | $748.50 |
| Schedule C | $848.50 |
| Schedule D | $998.50 |

* Discount may apply

**4.1.43.4 Secure Access Option**

| | **Monthly Recurring*** |
|---|---|
| Host Location | $103.95 |

*Discounts may apply

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.44 Simpli-Business T

#### 4.1.44.1 Schedule Areas

**(T)**

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

* May not include all rate centers. **(N)**

#### 4.1.44.2 Simpli-Business T Installation Charges :

Non-Recurring Installation Charge: $1500.00*
*Installation charge may be waived

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) (N) (N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.44 Simpli-Business T (continued)

#### 4.1.44.3 Simpli-Business T

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $599.00 |
| Schedule A | $649.00 |
| Schedule B | $749.00 |
| **Schedule C** | $899.00 |
| Schedule D | $1,049.00 |

#### 4.1.44.4 Other Charges

| Item | Monthly Recurring |
|---|---|
| Additional Analog Line | $20.00 |
| | |
| | |
| | |
| | |
| Additional IP Addresses<br>05 Additional<br>13 Additional<br>29 Additional<br>61 Additional | <br>$10.00<br>$20.00<br>$30.00<br>$40.00 |
| Additional Domain Name Registrations | $35.00 |
| Additional e-mail boxes | $2.00 |
| | |

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) (N) (N)**


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.45 Simpli Analog

| Fax/Alarm Line | Monthly Recurring | |
|---|---|---|
| Schedule A | $44.28 | **(I)** |
| Schedule B | $54.73 | **(R)** |
| Schedule C | $75.63 | **(R)** |
| Schedule D | $80.26 | **(I)** |
| Schedule X | $44.28 | **(I)** |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.46 Simpli-Business PRI

#### 4.1.46.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Anderson, Bamberg, Belton, Blue Ridge, Central, Charleston, Chapin-Little Mountain North, Chapin-Little Mountain South, Clemson, Columbia, Cowpens, Darlington, Easley, Eastover, Edisto Island, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, Pacolet, Pelzer, Pendleton, Pickens, Piedmont, Salem, Seneca, Six Mile, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, Walhalla, West Columbia, Westminster, Williamston |
| Schedule B | Aiken, Beech Island, Marion, North Augusta, Savannah River Plant, Society Hill |
| Schedule C | Barnwell, Blenheim, Bennettsville, Batesburg, Blacksburg, Blackville, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Mullins, Newberry, Nichols, Orangeburg, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | York |

*May not include all rate centers.

**[AS OF FEBRUARY 20, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.46 Simpli-Business PRI (continued)**

**4.1.46.2 Simpli-Business PRI Installation Charges:**

Non-Recurring Installation Charge: $1500.00*
*Installation charge may be waived

**4.1.46.3 Simpli-Business PRI**

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $ 1,264.00 |
| Schedule A | $ 1,314.00 |
| Schedule B | $ 1,414.00 |
| **Schedule C** | $ 1,564.00 |
| Schedule D | $ 1,714.00 |

**[AS OF FEBRUARY 20, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.47 Simpli-Business T 2.0

#### 4.1.47.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Aiken, Bamberg, Belton, Central, Clemson, Cowpens, Edisto Island, Pacolet, Pelzer, Pendleton, Pickens, Salem, Seneca, Six Mile, Walhalla, Westminster, Williamston |
| Schedule B | Marion, Mullins, Nichols, Orangeburg, Society Hill |
| Schedule C | Barnwell, Batesburg, Bennettsville, Blacksburg, Blackville, Blenheim, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Newberry, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | Anderson, Beech Island, Blue Ridge, Chapin-Little Mountain North, Chapin-Little Mountain South, Charleston, Columbia, Darlington, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mt. Pleasant, North Augusta, Piedmont, Savannah River Plant, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, West Columbia, York |

* May not include all rate centers.

#### 4.1.47.2 Simpli-Business T 2.0 Installation Charges :

Non-Recurring Installation Charge: $1500.00*
*Installation charge may be waived

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.47 Simpli-Business T 2.0 (continued)

#### 4.1.47.3 Simpli-Business T 2.0

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $599.00 |
| Schedule A | $649.00 |
| Schedule B | $749.00 |
| **Schedule C** | $899.00 |
| Schedule D | $1,049.00 |

#### 4.1.47.4 Other Charges

| Item | Monthly Recurring |
|---|---|
| Additional Analog Line | $20.00 |
| Additional IP Addresses | |
| 05 Additional | $10.00 |
| 13 Additional | $20.00 |
| 29 Additional | $30.00 |
| 61 Additional | $40.00 |
| Additional Domain Name Registrations | $35.00 |
| Additional e-mail boxes | $2.00 |

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

(N)

### 4.1.48 Business Reach

#### 4.1.48.1 Monthly Base Rates

| | 3 LINES | 4 LINES | 5 LINES |
|---|---|---|---|
| 2-Year Term | $295.00 | $315.00 | $335.00 |
| 3-Year Term | $275.00 | $292.00 | $309.00 |

#### 4.1.48.2 Business Reach VL Discounts

| END OFFICE | 2 YEAR TERM | | | 3 YEAR TERM | | |
|---|---|---|---|---|---|---|
| | 3 LINES (%) | 4 LINES (%) | 5 LINES (%) | 3 LINES (%) | 4 LINES (%) | 5 LINES (%) |
| CHTNSCDP82E, CHTNSCDT72E, CHTNSCNO74F, CHTNSCWA85E, CLMASCAR75E, CLMASCCH78E, CLMASCDF78E, CLMASCSA77E, CLMASCSH77E, CLMASCSN25E, CLMASCSN79F, CLMASCSW79E, FLRNSCMA66F, GNVLSCDT23F, GNVLSCWE26E, GNVLSCWR28F, GRERSCMA87F, MNPLSCES88F, SPBGSCMA57E, SPBGSCWV57E | 10 | 10 | 15 | 15 | 15 | 15 |

(N)


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.48 Business Reach (continued)**

**4.1.48.3 Package Installation** $99.00*
*Installation charge may be waived

**4.1.48.4 Non-Recurring T1 Installation Charge** $1,500.00*
*Installation charge may be waived

**4.1.48.5 Additional Optional Features** **(N)**

| Feature | Monthly Recurring |
|---|---|
| Virtual Call Forwarding | $5.00 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.49 Simpli-Business T v.3

#### 4.1.49.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Aiken, Bamberg, Belton, Central, Clemson, Cowpens, Edisto Island, Myrtle Beach, **(N)** Pacolet, Pelzer, Pendleton, Pickens, Salem, Seneca, Six Mile, Walhalla, Westminster, Williamston |
| Schedule B | Marion, Mullins, Nichols, Orangeburg, Society Hill |
| Schedule C | Barnwell, Batesburg, Bennettsville, Blacksburg, Blackville, Blenheim, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Newberry, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | Anderson, Beech Island, Blue Ridge, Chapin-Little Mountain North, Chapin-Little Mountain South, Charleston, Columbia, Darlington, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mill Creek, Mt. Pleasant, North Augusta, Piedmont, Savannah River Plant, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, West Columbia, York |

* May not include all rate centers.

**TRANSMITTAL NO. 113**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.49 Simpli-Business T v.3 (continued)**

**4.1.49.2 Simpli-Business T v.3 Installation Charges:**

Non-Recurring Installation Charge: $1500.00*
*Installation charge may be waived

**4.1.49.3 Simpli-Business T v.3 Monthly Base Rates**

| **Schedule** | **3-Year Term** | **4-Year Term** |
|---|---|---|
| Schedule X | $599.00 | $480.00 |
| Schedule A | $649.00 | $520.00 |
| Schedule B | $749.00 | $600.00 |
| **Schedule C** | $899.00 | $720.00 |
| Schedule D | $1,049.00 | $840.00 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

(N)

### 4.1.50 Business Allegiance

Business Allegiance service may be offered on a special service arrangement in areas other than the end offices designated below based on the availability of cost-effective facilities to the Company and the duration of the Customer's term of service for their Simplici-T Plus dynamic bandwidth service.

#### 4.1.50.1 Monthly Base Rates

| | 3 LINES | 4 LINES | 5 LINES |
|---|---|---|---|
| 2-Year Term | $295.00 | $315.00 | $335.00 |
| 3-Year Term | $275.00 | $292.00 | $309.00 |

(N)

**TRANSMITTAL NO. 113**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.50 Business Allegiance (continued)**

**4.1.50.2 Business Allegiance VL Discounts**

| END OFFICE | 2 YEAR TERM | | | 3 YEAR TERM | | |
|---|---|---|---|---|---|---|
| | 3 LINES (%) | 4 LINES (%) | 5 LINES (%) | 3 LINES (%) | 4 LINES (%) | 5 LINES (%) |
| CHTNSCDP82E, CHTNSCDT72E, CHTNSCNO74F, CHTNSCWA85E, CLMASCAR75E, CLMASCCH78E, CLMASCDF78E, CLMASCSA77E, CLMASCSH77E, CLMASCSN25E, CLMASCSN79F, CLMASCSW79E, FLRNSCMA66F, GNVLSCDT23F, GNVLSCWE26E, GNVLSCWR28F, GRERSCMA87F, MNPLSCES88F, SPBGSCMA57E, SPBGSCWV57E | 10 | 10 | 15 | 15 | 15 | 15 |

**(N)**


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**TRANSMITTAL NO. 115**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.50 Business Allegiance (continued)**

**4.1.50.3 Additional Optional Features**

| Feature | Monthly Recurring |
|---|---|
| Virtual Call Forwarding | $5.00 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.51 Simpli-Business PRI v.3

#### 4.1.51.1 Schedule Areas

| | Localities* |
|---|---|
| Schedule A | Aiken, Bamberg, Belton, Central, Clemson, Cowpens, Edisto Island, Myrtle Beach, **(N)** Pacolet, Pelzer, Pendleton, Pickens, Salem, Seneca, Six Mile, Walhalla, Westminster, Williamston |
| Schedule B | Marion, Mullins, Nichols, Orangeburg, Society Hill |
| Schedule C | Barnwell, Batesburg, Bennettsville, Blacksburg, Blackville, Blenheim, Camden, Clinton, Clio, Denmark, Dillon, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Newberry, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule D | (Reserved for Future Use) |
| Schedule X | Anderson, Beech Island, Blue Ridge, Chapin-Little Mountain North, Chapin-Little Mountain South, Charleston, Columbia, Darlington, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Hartsville, Honea Path, Isle Palms, Lyman, Mill Creek, Mt. Pleasant, North Augusta, Piedmont, Savannah River Plant, Spartanburg, Sullivan Island, Summerville, Timmonsville, Travelers Rest, West Columbia, York |

* May not include all rate centers.

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)** **(N)**

**4.1.51 Simpli-Business PRI v.3 (continued)**

**4.1.51.2 Simpli-Business PRI v.3 Installation Charges:**

Non-Recurring Installation Charge: $1500.00*
*Installation charge may be waived

**4.1.51.3 Simpli-Business PRI v.3 Monthly Base Rates**

| **Schedule** | **3-Year Term** | **4-Year Term** |
|---|---|---|
| Schedule X | $ 1,264.00 | $ 1,012.00 |
| Schedule A | $ 1,314.00 | $ 1,050.00 |
| Schedule B | $ 1,414.00 | $ 1,132.00 |
| **Schedule C** | $ 1,564.00 | $ 1,250.00 |
| Schedule D | **$** 1,714.00 | $ 1,372.00 |

**(N)**


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.52 IP Complete PRI

#### 4.1.52.1 Schedule Areas

| | Localities * |
|---|---|
| Schedule A | Anderson, Chapin-Little Mountain North, Chapin-Little Mountain South, Eastover, Fountain Inn, Hartsville, Piedmont, Summerville |
| Schedule B | Myrtle Beach **(N)** |
| Schedule C | Aiken, Bamberg, Belton, Central, Clemson, Honea Path, Marion, Mullins, Nichols, Orangeburg, Pelzer, Pendleton, Pickens, Salem, Seneca, Six Mile, Society Hill, Walhalla, Westminster, Williamston, York |
| Schedule D | Barnwell, Batesburg, Bennettsville, Blacksburg, Blackville, Blenheim, Camden, Clinton, Clio, Denmark, Dillon, Edisto Island, Gaffney, Joanna, Jonesville, Lake View, Latta, McColl, Newberry, Prosperity, Springfield-Sally, Saint George, Union, Whitmire |
| Schedule X | Beech Island, Blue Ridge, Charleston, Columbia, Cowpens, Darlington, Easley, Florence, Folly Beach, Greenville, Greer, Isle Palms, Lyman, Mt. Pleasant, North Augusta, Pacolet, Spartanburg, Sullivan Island, Timmonsville, Travelers Rest, West Columbia |

* May not include all rate centers.

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.52 IP Complete PRI (continued)** **(T)**

**4.1.52.2 Monthly Base Rates**

| | **Base Package Price*** | **Each Additional 1.5 MB** |
|---|---|---|
| Schedule X | $550.00 | $375.00 |
| Schedule A | $600.00 | $425.00 |
| Schedule B | $700.00 | $525.00 |
| Schedule C | $800.00 | $625.00 |
| Schedule D | $950.00 | $725.00 |

***Base Package Price includes up to 1.5 MB bandwidth**

- Discounts may apply

**4.1.52.3 Additional Pricing**

| | |
|---|---|
| Additional T1 channel, per channel | $10.00 |
| Additional DID Number Blocks, per block | $5.00 |

- Discounts may apply

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.52 IP Complete PRI (continued)** **(T)**

**4.1.52.4** Non-Recurring T1 Installation Charge, per T-1 $1,500.00
*Installation charge may be waived

**4.1.52.5 Additional Optional Features**

| Feature | Monthly Recurring |
|---|---|
| Virtual Call Forwarding | $5.00 |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.53 Simpli-Voice 2.0 (N)

#### 4.1.53.1 Schedule Areas

| SCHEDULE | END OFFICES |
|---|---|
| Schedule A | ORBGSCMA |
| Schedule B | ABVLSCXA, ANDRSCXA, BSVLSCXA, BUFTSCXA, BWMNSCXA, CLFLSCXA, CNWYSCXA, EHRHSCXA, ELLRSCXA, FRFXSCXA, GNWDSCXC, GRTWSCXA, HLWDSCXA, HMNGSCXA, JSVLSCXA, KGTRSCXA, LAMRSCXA, LKCYSCXA, LRNSSCXC, MCCRSCXB, MNNGSCXA, MYBHSCAF, MYBHSCXB, MYBHSCXC, MYBHSCXM, ODBHSCXB, OLARSCXA, OLNTSCXA, PMPLSCXA, PWISSCXA, SANTSCXA, SHHGSCXB, SMTNSCXA, SMTRSCXA, SSVLSCXA, WDRFSCXA, WLBOSCXC, WNBOSCXA, WNHLSCXA, YMSSSCXA |
| Schedule C | RESERVED FOR FUTURE USE |
| Schedule D | AIKNSCMA, ALDLSCMA, ARSNSCAH, ARSNSCTV, BATHSCMA, BAVLSCMA, BETNSCMA, BEVLSCMA, BHISSCMA, BHVLSCXA, BLBGSCMA, BLNHSCMA, BLRGSCMA, BMBRSCMA, BRWLSCBE, BTBGSCMA, CENTSCWS, CHAPSCCL, CHPLSCXA, CHRWSCES, CHTNSCJN, CLIOSCMA, CLMASCPA, CLMASCSC, CLSNSCMA, CLTNSCMA, CLVRSCES, CMDNSCLG, CMDNSCMA, CRHLSCXA, CWPNSCMA, DLLNSCMA, DNMKSCES, DRTNSCMA, EDBHSCMA, EOVRSCMA, ESLYSCMA, ESTLSCXA, ETVLSCXA, FLBHSCMA, FNINSCES, FNVLSCMA, GFNYSCMA, GNVLSCWP, GNWDSCXB, HDGSSCXA, HLHLSCXA, HMPNSCXA, HNPHSCMA, HTVLSCMA, ISPLSCIS, JNVLSCMA, JONNSCES, LATTSCLS, LBRTSCMA, LKVWSCMA, LKWLSCRS, LRBYSCXA, LWCNSCAA, LYMNSCES, LYMNSCIP, |

(N)


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.53 Simpli-Voice 2.0 (continued) (N)

#### 4.1.53.1 Schedule Areas (continued)

| SCHEDULE | END OFFICES |
|---|---|
| Schedule D | MARNSCBN, MARNSCMA, MCCLSCMA, MLNSSCWP, MRTTSCMA, MTVLSCXA, NAGSSCMA, NTSXSCXA, NWBYSCMA, NWELSCMA, PCKNSCES, PCLTSCMA, PDMTSCES, PNTNSCMA, PRSRSCMA, RDLDSCXA, SALDSCXA, SALMSCMA, SBRKSCSK, SCHLSCES, SENCSCMA, SPBGSCBS, SPBGSCCV, SPBGSCHW, SPFDSCMA, STGRSCMA, STHLSCXA, SUVLSCMA, SXMLSCMA, TKNASCST, TMVLSCMA, TROYSCXA, TRRSSCMA, UNINSCMA, WCLMSCMA, WHTMSCMA, WLHLSCES, WMNSSCES, WMTNSCPW, WRSHSCXA, YORKSCMA |
| Schedule X | ARSNSCMA, CHTNSCDP, CHTNSCDT, CHTNSCJM, CHTNSCLB, CHTNSCNO, CHTNSCWA, CLMASCAR, CLMASCBQ, CLMASCCH, CLMASCDF, CLMASCSA, CLMASCSH, CLMASCSN, CLMASCSU, CLMASCSW, FLRNSCMA, GNVLSCBE, GNVLSCCH, GNVLSCCR, GNVLSCDT, GNVLSCWE, GNVLSCWR, GRERSCMA, MNPLSCES, SPBGSCMA, SPBGSCWV |

(N)


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.1 Business Rate Schedule (continued)

### 4.1.53 Simpli-Voice 2.0 (continued)

(N)

#### 4.1.53.2 Simpli-Voice 2.0 Line Rates*

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X |
|---|---|---|---|---|---|
| Simpli-Voice 2.0 Line | | | | | |
| Month-to-Month | $50.00 | $60.00 | N/A | $85.00 | $40.00 |
| 1 Year | $48.50 | $58.20 | N/A | $82.45 | $38.80 |
| 2 Year | $47.50 | $57.00 | N/A | $80.75 | $38.00 |
| 3 Year | $47.50 | $57.00 | N/A | $80.75 | $38.00 |

*Line installation charges are not applicable on the initial order. After service is installed, standard connection charges will apply as described in Section 4 of this tariff.

(N)


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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule**

**4.2.1 Monthly Recurring Charge for Infinity Service:** $18.86 (I)

**4.2.2 IntraLATA Local Toll Rate:** $.125
(Billed in 6 second increments after the initial 18 seconds of the call)

(Rate applies only if the customer does not subscribe to ITC^DeltaCom Long Distance service.)

**4.2.3 Dual Service Charge** $20.00

**4.2.4 Volume Discounts:**

**4.2.4.1** RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.5 Non-Recurring Charges:**

| | First Occurrence | Each Additional Occurrence | |
|---|---|---|---|
| Secondary Service Charge | $0.00 | N/A | (R) |
| Line Connection Charge | $0.00 | $0.00 | (R) |
| Line/Account/Feature Charge | $0.00 | $0.00 | (R) |
| PIC Change Charge | $0.00 | $0.00 | (R) |

**4.2.5.1 Network Call Forwarding (Customer Request)**

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge $15.00

**4.2.6 Service Calls (Billed per visit/1 hour minimum)**

**Per Customer Premises visit:** $150.00/hour (1 hour minimum)
$75.00/each additional 30-minute increment after minimum is met

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features:

| | RATE PER LINE | |
|---|---|---|
| Block BusyConnect | $0.00 | |
| Call Block | $5.95 | (I) |
| Call Forwarding-Busy Line | $1.50 | |
| Call Forwarding-Busy Line (Customer Controlled) | $3.50 | |
| Call Forwarding-Busy Line Multipath | $4.00 | |
| Call Forwarding-Don't Answer | $1.50 | |
| Call Forwarding-Don't Answer (Ring Control) | $1.50 | |
| Call Forwarding-Don't Answer (Multipath) | $3.00 | |
| Call Forwarding-Don't Answer (Customer Controlled) | $4.00 | |
| Call Forwarding-Variable | $5.95 | (I) |
| Call Forwarding-Variable (Remote Access) | $7.00 | (I) |
| Call Return | $6.95 | (I) |
| CallSaver (Basic) | $3.95 | |
| CallSaver 1 & 2 | $13.95 | |
| CallSaver (Extension) | $17.25 | |
| CallSaver Pager | $7.95 | |
| Call Selector | $5.95 | (I) |
| Call Tracing | $5.95 | (I) |
| Call Waiting | $6.50 | (I) |
| Call Waiting (Deluxe) | $7.95 | (I) |
| Hunting | $8.20 | |
| Message Waiting / Audible | $0.50 | |
| Message Waiting / Non-Rated | $0.00 | |
| Message Waiting / Audible/Visual | $0.50 | |
| Repeat Dialing | $5.95 | (I) |
| RightRing I | $5.00 | |
| RightRing II | $7.00 | |
| Signature (Basic) | $8.00 | (I) |
| Signature (Deluxe) | $9.00 | (I) |
| Speed Calling - 6 Code | $3.50 | |
| Speed Calling - 8 Code | $5.95 | (I) |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features:

| | RATE PER LINE | |
|---|---|---|
| Block Call Return Activation | N/C | |
| Block Repeat Dialing Activation | N/C | |
| Custom Code Restriction 1 | $4.00 | |
| Custom Code Restriction 2 | $4.00 | |
| Custom Code Restriction 3 | $4.00 | |
| Custom Code Restriction 4 | N/C | |
| Speed Calling – 30 Code | $5.95 | (I) |
| Surrogate Client Number | $0.00 | |
| (Part of CallSaver 1,2 and CallSaver Extension) | | |
| Three-Way Conference Calling | $6.00 | (I) |
| Three-Way Conference/Call Transfer | $3.65 | |
| Transfer Mailbox | $0.00 | |
| (to be used w/CallSaver 1,2 and CallSaver Extension) | | |
| **Non-recurring charge for optional features:** | $1.50 | |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | RATE | FEATURE PLAN | RATE |
|---|---|---|---|
| **Signature PLUS**<br>Call Block<br>Call Forwarding Don't Answer<br>Call Waiting<br>Signature Deluxe<br>Three-Way Calling | **$15.75** | **Call Saver PLUS**<br>Call Forwarding Don't Answer<br>Call Saver Extension<br>Call Waiting<br>Message Waiting<br>Three-Way Calling | **$23.15** |
| **RightRing PLUS**<br>Call Forwarding Don't Answer<br>Call Waiting<br>Repeat Dialing<br>RightRing II<br>Three-Way Calling | **$12.90** | **CallMover**<br>Call Transfer<br>Call Waiting<br>Three-Way Calling | **$6.00** |
| **ManyCall**<br>Call Waiting<br>Call Forwarding Variable<br>Three-Way Calling | **$11.70** | **FastCall**<br>Call Transfer<br>Call Waiting<br>Speed Calling -30 | **$9.50** |

*All features are subject to availability and some feature interactions prohibit their simultaneous use.

**Although All Local Feature Plans are no longer available to new customers, (N)
these plans are still available to ITC^DeltaCom Employees under the Employee (N)
Discount Program as described in Section 4.6 of this tariff. (N)

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | RATE | FEATURE PLAN | RATE |
|---|---|---|---|
| **Signature**<br>Call Forwarding Variable<br>Three-Way Calling<br>Signature Basic | **$14.50** | **RightRing**<br>Call Forwarding Variable<br>RightRing I<br>Three-Way Calling | **$11.50** |
| **Call Saver**<br>Call Forwarding Variable<br>CallSaver<br>Message Waiting<br>Three-Way Calling | **$21.50** | | |

(M)
(M)

*All features are subject to availability and some feature interactions prohibit their simultaneous use.

**Although All Local Feature Plans are no longer available to new customers, (N)
these plans are still available to ITC^DeltaCom Employees under the Employee (N)
Discount Program as described in Section 4.6 of this tariff. (N)

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | RATE | |
|---|---|---|
| **Infinity Plus** | **$35.00** | (I) |
| Call Block | Call Selector | |
| Call Forwarding Busy | Call Tracing | |
| Call Forwarding Busy – Customer Controlled | RightRing II | |
| Call Forwarding Don't Answer | Signature Deluxe | |
| Call Forwarding Don't Answer – Customer Controlled | Speed Calling 30 | |
| Call Return | Three Way Calling | |
| Call Forwarding Don't Answer – Ring Control | Call Waiting | |
| Call Forwarding Variable | Call Waiting Deluxe | |
| Call Forwarding Variable – Remote Access | RightRing I | |
| Preferred Call Forwarding | Signature Basic | |
| Repeat Dialing | Speed Calling 8 | |
| CallSaver 1 | Privacy Manager | |
| Star 98 Access | Custom Code Restriction 1 | |
| Surrogate Client Number | Custom Code Restriction 2 | |
| Message Waiting | Custom Code Restriction 3 | |
| CallSaver Extension | Custom Code Restriction 4 | |
| | Custom Code Restriction 5 | |
| | Custom Code Restriction 6 | |
| | Hunting | |

*All features are subject to availability and some feature interactions prohibit their simultaneous use.
**Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.7 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased. (N)

| FEATURE PLAN | RATE |
|---|---|
| **Infinity Plus Two-Line Credit** | **($14.05)** |

Residential customers that have two individual lines set up with Infinity Plus on the same account and at the same location are eligible to receive the above Infinity Plus Two-Line Credit.

*All features are subject to availability and some feature interactions prohibit their simultaneous use.

**Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.8 Operator Services

Operator service rates are based on initial increments of 30 seconds, or a fraction thereof, and subsequent 6 second increments, or a fraction thereof.

| Mileage | Initial Increment | Each Additional Increment |
|---|---|---|
| 1-10 | .20 | .04 |
| 11-16 | .20 | .04 |
| 17-22 | .20 | .04 |
| 23-30 | .20 | .04 |
| 31-40 | .20 | .04 |
| 41-55 | .20 | .04 |
| 56-70 | .20 | .04 |
| 71-124 | .20 | .04 |
| 125-196 | .20 | .04 |
| 197 + | .20 | .04 |

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.9 Surcharges:

| | RATE | |
|---|---|---|
| Directory Assistance | $1.00 | |
| Directory Assistance Call Completion | | |
| Per Call Completion Requested | $0.45 | (N) |
| The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call. | | (N) |
| Operator Assistance Billing Surcharges: | | |
| **1. Station to Station** | | |
| Customer dialed calling card[2] | $0.60 | |
| Operator services assisted[2] | $1.50 | |
| **2. Person-to-Person** | | |
| Each | $2.04 | |
| Collect Calling | $4.90 | |
| General Assistance | $0.60 | |
| Busy Line Verification (each request) | $1.25 | |
| Busy Line Interrupt (each request)[1] | $1.75 | |

The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

| | RATE |
|---|---|
| **1.** Station to Station | |
| Customer Dialed Calling Card[2] | $0.36 |
| Operator services assisted[2] | $0.84 |
| **2.** Person-to-Person | $2.04 |
| Each | |

Note 1: A charge for verification also applies.
Note 2: These charges also apply to Directory Assistance calls.

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

## 4.2 Residential Rate Schedule (continued)

### 4.2.10 Directory Listings

| | **RATE** |
|---|---|
| Recurring Charges | |
| Additional Listing (per listing) | $2.30 |
| Alternate Call Listing | $2.00 |
| Cross Reference Listing | $2.00 |
| Non-Published Listing | $3.00 |
| Non-Published w/ Special Conditions | $0.00 |
| Non-Listed Listing | $1.20 |
| Non-Listed w/ Special Conditions | $0.00 |
| Foreign Listings | $2.00 |
| Foreign Cross Reference Listing | $2.00 |
| Foreign Alternate Listing | $2.00 |
| Listing for Paging, Cellular, Wireless Carrier | $0.00 |
| 911 | N/C |
| All Upper Case Listing | $2.50 |
| Answering Service Listing | $1.20 |
| Bold | $2.00 |
| Bold Plus | $3.00 |
| Script | $2.00 |
| Script Plus | $3.00 |
| Designer Line Standard | $3.00 |
| Designer Line Bold | $4.00 |
| Designer Line Script | $4.00 |

### 4.2.11 Restoral Charges (N)

| | **Charge (per occurrence)** |
|---|---|
| Line Restored Charge | $125.00 |
| Suspension of Service Restoral Charge | $125.00 |

(N)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.3 Tax Surcharges:**

(to be determined)

**4.4 Area Calling Service**

Rates for Area Calling Service are set forth in Section A3.4 of BellSouth's tariff.

**4.5 (Reserved for Future Use)** (D) (T)

.

(D)

**4.6 Employee Discount Program**

Current ITC^DeltaCom employees are eligible to receive discounted residential local exchange access service subject to credit approval. In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.7 Large Corporate Contracts ***

**Local Service**

ITC^DeltaCom will make local telecommunication service available to corporate customers with more than 50 locations at the rates set forth in the rate table below:

| **Resale Exception Localities (Rate Center)** | *Infinity Line Rates* |
|---|---|
| Aiken, Anderson, Bamberg, Belton, Central, Clemson, Clover, Cowpens, Darlington, Hartsville, Honea Path, Lake View, Lake Wylie, Lake Wylie West, Liberty, Marion, Mullins, New Ellenton, Nichols, Orangeburg, Pacolet, Pelzer, Pendleton, Pickens, Seneca, Six Mile, Society Hill, Timmonsville, Williamston, York | $41.48 |
| Allendale, Antioch, Barnwell, Batesburg, Bennettsville, Blacksburg, Blackville, Blenheim, Camden, Cheraw, Clinton, Clio, Denmark, Dillon, Edgefield, Edisto Island, Gaffney, Graniteville, Hickory Grove, Joanna, Johnston, Johnsville, Latta, McColl, Newberry, Prosperity, Salem, Sharon, Springfield-Salley, St. George, Union, Walhalla, Westminster, Whitmire | $48.70 |
| Bath, Beech Island, Blue Ridge, Chapin-Little Mountain North, Chapin-Little Mountain South, Charleston, Columbia, Easley, Eastover, Florence, Folly Beach, Fountain Inn, Greenville, Greer, Island of Palms, Lyman, Mt. Pleasant, North Augusta, Piedmont, Spartanburg, Sullivan's Island, Summerville, Travelers Rest | $29.00 |

* These customers may elect to receive intraLATA rates of .0566/min.

**[AS OF MAY 18, 2007, LARGE CORPORATE CONTRACTS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N) (N) (N)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.8 RESERVED FOR FUTURE USE**

**4.9 Associations Program**

Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, assistance, directory assistance, regulatory line charges and/or surcharges.

**4.10 Move Fee** **(N)**

| | | |
|---|---|---|
| Move Fee | $1,000.00 | **(N)** |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES

| | | MAXIMUM RATE | |
|---|---|---|---|
| **5.1** | **Business Rate Schedules** | | |
| **5.1.1** | **Monthly Recurring Charge for Infinity Service** | $64.13 | |
| | **Infinity ECS, per line** | $40.00 | **(N)** |
| **5.1.2** | **Auxiliary Business Line** | $ 64.13 | |
| **5.1.3** | **IntraLATA Local Toll Rate** (Billed in 6 second increments after the initial 18 seconds of the call) | $ .190 | |
| **5.1.4** | **Infinity Trunk** | $ 80.82 | |
| **5.1.5** | **Dual Service Charge per Line or Trunk** | $ 30.00 | |
| | 5.1.5.1 (Reserved for Future Use) | | |
| **5.1.5.2** | **DID Monthly Recurring Charges for Infinity** | | |
| | **A.** Per DID Inward Trunk | $ 80.82 | |
| | **B.** Non-Consecutive DID Number | $ 0.50 | |
| **5.1.5.3** | **DID Installation Charges for Infinity:** | | |
| | **A.** Establishment of DID Number Block | $ 100.00 | |
| | **B.** DID Number Connection Charge | $ 30.00 | |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.6 ITC^DeltaCom MegaHub

| | |
|---|---|
| Maximum Installation Charge, per PRI or T-1** | $1,200.00 |
| Maximum Monthly Recurring Charges, per PRI or T-1 | $1,000.00 |

** Installation charges will apply to PRI's and/or T-1's.

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

**5.1.7** (Reserved for Future Use) (T)

(D)
|
|
|
(D)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1 Business Rate Schedules (continued)**

| | MAXIMUM RATE | |
|---|---|---|
| **5.1.8 Secretarial Line Service** | | (T) (T) |
| **A. Secretarial Line** | $ 0.00 | (T)(I) |
| **B. Secretarial Line Channel** | $ 0.00 | (T)(I) |
| **C. Secretarial Line Connection** | $ 5.78 | (T)(I) |
| **D. Secretarial Channel Terminal** | $ 8.55 | (T)(I) |
| (where interexchange mileage is 10 miles or less) | $ 59.70 | (T)(I) |
| (where the interexchange mileage is over 10 miles) | $ 71.78 | (T) |
| **E. Secretarial Line Mileage** (per ¼ mile) | $ 5.18 | |
| **5.1.9 Two-point channel** | $ 17.00 | |
| **5.1.10 Interoffice Channel Mileage** | | |
| A. (applies to the portion of the Channel between the client's serving CO in which the concentrator is located) | $ 11.10 | (T) (I) |
| B. (applies to the portion of the channel between the wire center where the concentrator is located and the primary wire center | $ 11.10 | (T) (I) |
| C. (applies for the portion of the channel between the client's serving CO) | $ 11.10 | (T) (I) |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES – (continued)

**5.1 Business Rate Schedules (continued)**

| | | MAXIMUM RATE | |
|---|---|---|---|
| **5.1.11** | **Interexchange channel mileage** | $ 5.00 | **(T)** |
| | Channels under 10 miles | $ 7.50 | **(T)(I)** |
| | Channels other than between 0.1mile to 10.0 miles | $ 5.00 | **(T)** |
| **5.1.12** | **Mileage-Private Line Channel** (for use w/ extension and Tie Line Service) | | |
| | 1st 1/10 mile | $ 4.50 | **(T)** |
| | Each additional 1/10 mile | $ 4.00 | **(T)** |
| **5.1.13** | **Mileage-tie line** | | |
| | 1st 1/10 mile | $ 5.00 | **(T)** |
| | Each additional 1/10 mile | $ 4.00 | **(T)** |
| **5.1.14** | **Private Line-Local Channel** (for use with Extension Service) | $ 21.30 | **(T) (I)** |
| **5.1.15** | **Extension station-off premises** | $ 2.00 | **(T)** |
| **5.1.16** | **ITC^DeltaCom DUNE Service** | | |
| | **(a)** Local Channel | $ 45.00 | **(T)** |
| | **(b)** Hunting | $ 5.00 | **(T)** |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES – (continued)

**5.1 Business Rate Schedules (continued)**

**5.1.16 ITC^DeltaCom DUNE Service (continued)** (T)

**(c)** Expanded Calling Service $50.00

**(d)** Integrated DID Channel $250.00

**(e)** DUNE Complete Bundle

| | **RATE** |
|---|---|
| BellSouth Zones 1 & 2 | $ 100 |
| BellSouth Zone 3 | $ 500 |

**(f)** DUNE Rural Bundle

| | |
|---|---|
| BellSouth Zones 1 & 2 | $100 |
| BellSouth Zone 3 | $250 * |
| Verizon 1-11 miles | $250 * |
| Verizon 12-22 miles | $750 ** |
| Expanded Calling Service | $25 per line |

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $100 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $500 T1 loop.

**(g)** T-1 Installation $3000.00 (N)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

5.1 **Business Rate Schedules (continued)**

**5.1.17 Unity Service**

| | **MAXIMUM RATE** | |
|---|---|---|
| **A. Monthly Recurring Charges** | | **(T)** |
| Basic Unity Service (plus applicable T-1 charge) | $900.00 | **(I)** |
| PRI ISDN and ANI delivery | $ 300.00 | **(I)** |
| PRI Name and Call Transfer* | $ 200.00 | |
| Per local telephone number (per trunk group) | $ 8.00 | |
| Each DID channel | $ 46.50 | **(I)** |
| Per block of 20 telephone numbers | $ 7.50 | **(I)** |
| Each additional number or path forwarded | $ 1.50 | |
| Per MF Did Signal | $ 13.50 | **(I)** |
| Per DTMF DID Signaling | $ 13.50 | **(N)** |
| Per DID Inward Trunk | $ 80.82 | |
| Non-Consecutive DID Number | $ 0.50 | |
| **B. Installation Charges** | | |
| Establishment of DID telephone number | $ 500.00 | |
| Service Connection Fee for Partitioning local trunk group | $ 50.00 | |
| Did Number Connection Charge | $ 30.00 | |
| T-1 | $3000.00 | |

*Customer must also subscribe to ISDN and ANI delivery

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY RESERVED CUSTOMERS AND WAS NOT AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1 Business Rate Schedules (continued)**

**5.1.17 Unity Service (continued)**

**C. Expanded Calling Service** ..... $500.00

**D. Unity Complete Bundle**

| | |
|---|---|
| BellSouth Zones 1 & 2 | $ 100 |
| BellSouth Zone 3 | $ 500 |

**E. Unity Rural Bundle**

| | |
|---|---|
| BellSouth Zones 1 & 2 | $100 |
| BellSouth Zone 3 | $250 * |
| Verizon 1-11 miles | $250 * |
| Verizon 12-22 miles | $750 ** |
| Expanded Calling Service | $25 per line |

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $100 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $500 T1 loop.

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)**
**RESERVED CUSTOMERS AND WAS NOT AVAILABLE TO NEW CUSTOMERS.] (N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.18 Unity Plus

**MAXIMUM RATE** **(T)** **(T)** **(T)**

**A. Monthly Recurring Charges**

| | | |
|---|---|---|
| Basic Unity Service (plus applicable T-1 Charge) | $1575.00 | **(I)** |
| PRI ISDN and ANI delivery | $ 300.00 | **(I)** |
| PRI Name and Call Transfer* | $ 200.00 | |
| Per block of 20 telephone numbers | $ 7.50 | **(I)** |
| Per each additional number or path forwarded | $ 1.50 | |
| Per Non-Consecutive DID Number | $ 0.50 | |

**B. Installation Charges**

| | |
|---|---|
| Establishment of DID telephone numbers | $ 500.00 |
| Service connection fee for partitioning local trunk group | $ 70.00 |
| DID Number Connection Charge | $ 30.00 |
| T-1 | $3000.00 |

* Customer must also subscribe to ISDN and ANI delivery

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY RESERVED CUSTOMERS AND WAS NOT AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1 Business Rate Schedules (continued)**

**5.1.18 Unity Plus (continued)**

**C. Expanded Calling Service** ..... $500.00

**D. Unity Plus Complete Bundle**

| | |
|---|---|
| BellSouth Zones 1 & 2 | $ 100 |
| BellSouth Zone 3 | $ 500 |

**E. Unity Plus Rural Bundle**

| | |
|---|---|
| BellSouth Zones 1 & 2 | $100 |
| BellSouth Zone 3 | $250 * |
| Verizon 1-11 miles | $250 * |
| Verizon 12-22 miles | $750 ** |
| Expanded Calling Service | $25 per line |

* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a $100 T1 loop.

** Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a $500 T1 loop.

**[AS OF JULY 20, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)**
**RESERVED CUSTOMERS AND WAS NOT AVAILABLE TO NEW CUSTOMERS.] (N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.18 Digital Line (T)

#### A. Maximum Monthly Recurring Charges

| | | | |
|---|---|---|---|
| Local service | $ | 48.00 | (T) |
| Each number and/or path forwarded | $ | 0.50 | (T) |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.20 Maximum Non-Recurring Charges:

| | First Occurrence | Each Additional Occurrence |
|---|---|---|
| Secondary Service Charge | $20.00 | N/A |
| Line Connection Charge | $71.00 | $32.00 |
| Line Change Charge (per move, addition, etc.) | $31.00 | $15.00 |
| Secondary Service Charge | $31.00 | $31.00 |
| PIC - 2 Change (per line) | $ 3.00 | $ 3.00 |

### 5.1.20.1 Network Call Forwarding (Customer Request) (N)

Maximum Non-recurring Charge $50.00 | (N)

### 5.1.21 Service Calls (per visit/1 hour minimum)

Bundled or Unbundled: $210.00 maximum

### 5.1.22 Restoral Charges

| | Charge (per occurrence) |
|---|---|
| Line Restored Charge | $300.00 |
| Suspension of Service Restoral Charge | $300.00 |

### 5.1.23 Traffic Study $44.00 per request

Traffic Study Surcharge $10.00 per request

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.24 Optional Features

| | MAXIMUM RATE PER LINE | |
|---|---|---|
| Block Name Number Delivery per Activation | $ 5.00 | |
| Block Three Way Call Activation | $ 5.00 | |
| Call Block | $ 9.00 | |
| Call Forwarding Busy Line | $ 7.50 | |
| Call Forwarding Busy Line (Customer Controlled) | $ 10.50 | |
| Call Forwarding Busy Line - Multipath | $ 6.00 | |
| Call Forwarding Don't Answer | $ 7.50 | |
| Call Forwarding Don't Answer (Ring Control) | $ 5.25 | |
| Call Forwarding Don't Answer (Customer Controlled) | $ 10.50 | |
| Call Forwarding Don't Answer - Multipath | $ 6.00 | |
| Call Forwarding Preferred | $ 9.00 | |
| Call Forwarding – Multipath. | $ 18.00 | (T) |
| Call Forwarding Variable | $ 9.00 | |
| Call Forwarding Variable (Remote Access) | $ 12.00 | |
| Call Return | $ 9.75 | |
| CallSaver (Basic) | $ 7.43 | |
| CallSaver 1 & 2 | $ 20.93 | |
| CallSaver 3 | $ 19.43 | |
| CallSaver (Extension) | $ 20.00 | |
| CallSaver Family | $ 10.00 | |
| CallSaver Pager | $ 14.93 | |
| Call Selector | $ 9.00 | |
| Call Tracing | $ 9.00 | |
| Call Waiting | $ 9.00 | |
| Custom Call Transfer | $ 14.00 | |
| Hunting | $ 15.98 | |
| Intercom, Call Hold, Pickup, Transfer, Conference Combo* | $ 9.00 | |

(*Available to Select 100 customers only)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.24 Optional Features (continued)

| | MAXIMUM RATE PER LINE | |
|---|---|---|
| Message Waiting / Audible | $ 1.00 | |
| Message Waiting / Non-Rated | $ 0.00 | |
| Repeat Dialing | $ 9.75 | |
| RightRing I | $ 12.00 | |
| RightRing II | $ 16.50 | |
| Signature (Basic) | $ 20.00 | |
| Signature (Deluxe) | $ 20.00 | |
| Signature (Enhanced) | $ 25.50 | |
| Signature Enhanced w/ Call Management | $ 27.00 | |
| Speed Calling - 6 or 8 Code | $ 7.50 | |
| Speed Calling - 30 Code | $ 8.00 | |
| Star 98 Access | $ 3.00 | |
| Three-Way Conference Calling | $ 9.00 | |
| Three-Way Conference/Call Transfer | $ 10.50 | |
| Block Call Return Activation | N/C | |
| Block Repeat Dialing Activation | N/C | |
| Custom Code Restriction 1 | $ 6.38 | |
| Custom Code Restriction 2 | $ 6.38 | |
| Custom Code Restriction 3 | $ 6.38 | |
| Custom Code Restriction 4, 5, 6, and X | N/C | |
| Custom Code Restriction 14 | $ 11.00 | |
| Surrogate Client Number part of CallSaver 1,2 and CallSaver Extension) | $ 2.00 | |
| Transfer Mailbox (to be used w/ CallSaver 1,2 and CallSaver Extension) | $ 2.00 | |
| Virtual Mailbox | $ 1.50 | |
| Virtual Call Forwarding Number | $ 12.00 | **(N)** |
| Virtual Call Forwarding Receiver | $ 5.00 | **(N)** |
| **Maximum non-recurring charge for "per use" optional features** | $ 2.50 | |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.24 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | MAXIMUM RATE | FEATURE PLAN | MAXIMUM RATE | |
|---|---|---|---|---|
| **Signature PLUS**<br>Call Block<br>Call Forwarding Don't Answer<br>Call Waiting<br>Signature Deluxe<br>Three-Way Calling | **$51.30** | **Call Saver PLUS**<br>Call Forwarding Don't Answer<br>Call Saver Extension<br>Call Waiting<br>Three-way Calling | **$36.83** | **(I)** |
| **RightRing PLUS**<br>Call Forwarding Don't Answer<br>Call Waiting<br>Repeat Dialing<br>RightRing II<br>Three Way Calling | **$29.00** | **CallMover**<br>Call Transfer<br>Call Waiting<br>Three Way Calling | **$11.63** | **(I)** |
| **ManyCall**<br>Call Waiting<br>Call Forwarding Variable<br>Three-Way Calling | **$21.15** | **FastCall**<br>Call Transfer<br>Call Waiting<br>Speed Calling-30 | **$18.38** | **(I)** |

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.24 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | MAXIMUM RATE | FEATURE PLAN | MAXIMUM RATE | |
|---|---|---|---|---|
| **Signature**<br>Call Forwarding Variable<br>Three-Way Calling<br>Signature Basic | **$27.15** | **RightRing**<br>Call Forwarding Variable<br>RightRing I<br>Three-Way Calling | **$25.65** | **(I)** |
| **Call Saver**<br>Call Forwarding Variable<br>CallSaver<br>Message Waiting<br>Three-Way Calling | **$34.73** | | | **(I)** |

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1 Business Rate Schedules (continued)**

**5.1.25 Miscellaneous Feature Charges** (T)

Mileage Zone $2.00 maximum

-LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.26 Operator Services (T)

Operator service rates are based on initial increments of 30 seconds, or a fraction thereof, and subsequent 6 second increments, or a fraction thereof.

| Mileage | Initial Increment - Maximum Rate | Each Additional Increment - Maximum Rate |
|---|---|---|
| 1-10 | .50 | .10 |
| 11-16 | .50 | .10 |
| 17-22 | .50 | .10 |
| 23-30 | .50 | .10 |
| 31-40 | .50 | .10 |
| 41-55 | .50 | .10 |
| 56-70 | .50 | .10 |
| 71-124 | .50 | .10 |
| 125-196 | .50 | .10 |
| 197 + | .50 | .10 |

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.27 Surcharges:

| | MAXIMUM RATE | |
|---|---|---|
| Directory Assistance | $1.00 | |
| Directory Assistance Call Completion | | |
| Per Call Completion Requested | $0.90 | (N) |
| The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call. | | (N) |
| Operator Assistance Billing Surcharges: | | |
| **1. Station to Station** | | |
| Customer dialed calling card[2] | $1.20 | |
| Operator services assisted[2] | $3.00 | |
| **2. Person-to-Person** | | |
| Each | $4.15 | |
| Collect Calling | $6.10 | |
| General Assistance | $1.20 | |
| Busy Line Verification (each request) | $1.25 | |
| Busy Line Interrupt (each request)[1] | $1.50 | |

The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

| | |
|---|---|
| **1. Station to Station** | |
| Customer Dialed Calling Card[2] | $1.00 |
| Operator Service Assisted[2] | $1.50 |
| **2. Person to Person** | $4.15 |

Note 1: A charge for verification also applies.
Note 2: These charges also apply to Directory Assistance calls.


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.1 Business Rate Schedules (continued)

### 5.1.27 Surcharges (continued):

| **DIRECTORY LISTINGS** (Monthly Recurring) | **MAXIMUM RATE** | |
|---|---|---|
| | | **(T)** |
| 800 Listing | $ 3.00 | **(M)(T)** |
| 911 Listing | N/C | **(M)(T)** |
| Additional Listing (per listing) | $ 3.50 | **(T)(I)** |
| Alternate Call Listing | $ 3.00 | **(T)** |
| All Upper Case Listing | $ 5.25 | **(M)(T)(I)** |
| Answering Service Listing | $ 2.50 | **(M)(T)** |
| Cross Reference Listing | $ 3.00 | **(M)(T)** |
| Foreign Listings | | **(M)(T)** |
| Foreign Cross Reference Listing | $ 3.00 | **(M)(T)** |
| Foreign Alternate Listing | $ 3.00 | **(M)(T)** |
| Foreign Special Text Listing | $ 3.00 | **(M)(T)** |
| Non-List | $ 1.20 | **(N)** |
| Non-Published | $ 3.38 | **(N)** |
| Paging, Cellular, Wireless Carrier Listing | $ 3.00 | **(M)(T)** |
| Special Text | $ 3.00 | **(M)(T)** |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1 Business Rate Schedules (continued)**

**(D)**

**5.1.28 RESERVED FOR FUTURE USE**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

5.1 Business Rate Schedules (continued)

**5.1.28 RESERVED FOR FUTURE USE** **(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

5.1 Business Rate Schedules (continued)

**5.1.29 Select 100 Rates**

Depending on term plan chosen, customer subscribing to Select 100 local service will receive the following discounts off the Infinity single line business rate as well as certain optional features as described in Section 3.26 of this tariff. * Customers will also receive discounts to Hunting as specified below.

| | Month to-Month | 12-Month | 24-Month | 36-Month | |
|---|---|---|---|---|---|
| Local Lines & Features (excluding Hunting) | 12% | 12% | 17% | 22% | |
| Hunting | 12% | 50% | 75% | 100% | (T) |

New customers electing to enter into 24 or 36-month terms will receive a credit equal to one month's Select 100 local service monthly recurring charges. This credit, to be applied in the 6th month of service based on monthly recurring charges billed during Month 5, does not apply to local and/or toll usage, per use charges, calling card, operator services or directory assistance charges.

Maximum Monthly Recurring Charge ..... $ 11.90

* Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of ITC^DeltaCom's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

**5.1.29.1 Select 100 PLUS Feature Package Rates**

Maximum Monthly Recurring Charge ..... $ 35.00

* All calling features are subject to availability in the serving central office.

**5.1.29.2 Select 100 Expanded Calling Service**

Maximum Monthly Recurring Charge ..... $ 15.00

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

5.1 Business Rate Schedules (continued)

**5.1.30 RESERVED FOR FUTURE USE** **(D)** | | | **(D)**

**5.1.31 T-PAC**

**5.1.31.1 Package Installation** $ 300.00

**5.1.31.2 T-PAC Additional Line and/or DID Channel Charge**

| | Monthly Recurring | Non-Recurring |
|---|---|---|
| Additional Line | $150.00 | 75.00 |
| Additional Channel | $150.00 | 75.00 |

**5.1.31.3 T-PAC Access Loop Charges**
Non-Recurring Installation Charge $ 3000.00

Monthly Recurring Charge (see table below)

*Total Monthly Revenue Commitment, After Discounts*

| | *Less than $600* | *More than $600* |
|---|---|---|
| BellSouth Zone 1 | $0 | $0 |
| BellSouth Zone 2 | $0 | $0 |
| BellSouth Zone 3 | $100 | $0 |

*Loop Charges do not receive term discounts


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1.31 T-PAC (continued)**

**5.1.31.4 Internet Access Charges**

| | *Monthly Recurring* |
|---|---|
| T-PAC 6 Lines 256K Internet | $1,170.00 |
| T-PAC 4 Lines 384K Internet | $ 995.00 |
| T-PAC 4 Lines 512K Internet | $1,225.00 |
| T-PAC 4 Lines 768K Internet | $1,450.00 |
| T-PAC 4 Lines 1.024M Internet | $1,800.00 |
| T-PAC Full T | $1,800.00 |

(T)

**5.1.31.5 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

**5.1.31.6 Data Connectivity Option**

| | Monthly Recurring |
|---|---|
| Host Location | $ 300.00 |
| Remote Location, per location | $ 200.00 |

**5.1.31.7 Secure Access Option**

| | Monthly Recurring |
|---|---|
| Host Location | $ 200.00 |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.1.32 T-1 Expedite Request Charge**

T-1 Expedite Request Charge.....$4,500.00

**5.1.33 T-1 Idle Fee**

Monthly Recurring Charge .....$390.00

**5.1.34 CallSaver Auto Attendant**

Non-Recurring Charge *.....$200.00

Monthly Charge (per mailbox)..... $ 19.80

**5.1.35 RESERVED FOR FUTURE USE** **(D)**

**5.1.36 Simplici-T Service**

**5.1.36.1 Package Installation** .....$300.00

**5.1.36.2 Simplici-T/Simplici-T PRI Access Loop Charges**
Non-Recurring Installation Charge :.....$2,000.00

**5.1.36.3 Simplici-T Package**

| Monthly Recurring Charges | **Schedule A** | **Schedule B** | **Schedule C** | **Schedule D** |
|---|---|---|---|---|
| Voice Only line channels (min. 10) | $1083.00 | $1158.00 | $1233.00 | $1458.00 |
| Each additional channel | $ 42.00 | $ 42.00 | $ 42.00 | $ 42.00 |
| Full T-1, Voice Only Trunk | $1224.00 | $1299.00 | $1374.00 | $1608.00 |
| Full T-1, Integrated Trunk | $1224.00 | $1299.00 | $1374.00 | * |

***Schedule D Pricing for Simplici-T Full T-1 Trunk = Scheule Pricing + special access loop (ICB)**

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

## 5.1.36 Simplici-T Service (continued)

### 5.1.36.4 Simplici-T PRI Package

| **Monthly Recurring Charges** | **Schedule A** | **Schedule B** | **Schedule C** | **Schedule D** |
|---|---|---|---|---|
| Full PRI, Voice Only or Integrated | $1224.00 | $1299.00 | $1374.00 | * |
| Optional B Channel Transfer & Name Delivery | $ 200.00 | $ 200.00 | $ 200.00 | $200.00 |

Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

### 5.1.36.5 Fax/Alarm Line

| | **Schedule A** | **Schedule B** | **Schedule C** | **Schedule D** |
|---|---|---|---|---|
| **Monthly Recurring Charges** | $68.00 | $87.00 | $125.00 | $135.00 |

### 5.1.36.6 Internet Access Charges

| | Monthly Recurring |
|---|---|
| 256K Internet | $ 166.00 |
| 384K Internet | $ 264.00 |
| 512K Internet | $ 352.00 |
| 768K Internet | $ 528.00 |

### 5.1.36.7 Data Connection Option

| | Monthly Recurring |
|---|---|
| Host Location | $400.00 |
| Remote Location, per location | $200.00 |

### 5.1.36.8 Secure Access Option

| | Monthly Recurring |
|---|---|
| Host Location | $ 148.50 |

**[AS OF JULY 18, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.37 T-Remote**

| | |
|---|---|
| Monthly Recurring Charge, per line | $150.00 |
| Non-recurring Charge, per line | $75.00 |

**5.1.38 Simplici-T Plus Service**

**5.1.38.1 Simplici-T Plus Access Loop**

| | |
|---|---|
| Non-Recurring Installation Charge: | $2,500.00 |

**5.1.38.2 Simplici-T Plus Package**

| | **Monthly Recurring** | |
|---|---|---|
| | 6 voice lines | 24 voice lines |
| Schedule A | $1,000.00 | $1,500.00 |
| Schedule B | $1,100.00 | $1,600.00 |
| Schedule C | $1,200.00 | $1,700.00 |
| Schedule D | $1,300.00 | $1,800.00 |
| Schedule X | $800.00 | $1,300.00 |

**5.1.38.3 Package Installation** $300.00

**5.1.38.4 Additional Lines - Simplici-T Plus 6 Voice Line Package**
(above the six lines included in base package price)

| | Monthly Recurring | Non-Recurring |
|---|---|---|
| Per Voice Line, per order | $60.00 | $75.00 (first) |
| | $60.00 | $40.00 (add'l) |

**5.1.38.5 RESERVED FOR FUTURE USE** **(T)**

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.38 Simplici-T Plus Service (continued)**

| | | |
|---|---|---|
| **5.1.38.6** | **Data Connectivity Option** | Monthly Recurring |
| | Host Location | $ 300.00 |
| | Remote Location, per location | $ 200.00 |
| **5.1.26.7** | **Secure Access Option** | Monthly Recurring |
| | Host Location | $ 200.00 |
| **5.1.26.8** | **Healthcare Bundle Option** | Monthly Recurring |
| | Monthly Recurring Charge | $1,400.00 |

**[AS OF MARCH 12, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** | **(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.39 SimpliVoice**

**5.1.39.1 SimpliVoice Line Rates**

| **Monthly Recurring Charges** | **Schedule A** | **Schedule B** | **Schedule C** | **Schedule D** | **Schedule X** | |
|---|---|---|---|---|---|---|
| SimpliVoice Line | | | | | | |
| Month-to-Month | $90.00 | $100.00 | $110.00 | $130.00 | $80.00 | |
| 12-Month Term | $87.30 | $97.00 | $106.70 | $126.10 | $77.60 | |
| 24-Month Term | $85.50 | $95.00 | $104.50 | $123.50 | $76.00 | |
| 36-Month Term | $85.50 | $95.00 | $104.50 | $123.50 | $76.00 | **(N)** |
| SimpliVoice Fax | | | | | | |
| Month-to-Month | $80.00 | $90.00 | $100.00 | $120.00 | $70.00 | |
| 12-Month Term | $77.60 | $87.30 | $97.00 | $116.40 | $67.90 | |
| 24-Month Term | $76.00 | $85.50 | $95.00 | $114.00 | $66.50 | |
| 36-Month Term | $76.00 | $85.50 | $95.00 | $114.00 | $66.50 | **(N)** |

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

## 5.1.40 Simplici-T 3.0 Service

### 5.1.40.1 Package Installation $ 400.00

### 5.1.40.2 Simplici-T 3.0/Simplici-T 3.0 PRI Access Loop Charges

Non-Recurring Installation Charge: $3,000.00

### 5.1.40.3 Simplici-T 3.0 Package

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X | |
|---|---|---|---|---|---|---|
| 10 Line Voice Only (min. 6) | $1,297.00 | $1,497.00 | $1,697.00 | $1,997.00 | $1,070.52 | |
| 8 Line 128K | $1,297.00 | $1,497.00 | $1,697.00 | $1,997.00 | $1,070.52 | |
| 6 Line 256K | $1,297.00 | $1,497.00 | $1,697.00 | $1,997.00 | $1,070.52 | |
| 6 Line 384K | $1,407.18 | $1,599.68 | $1,792.18 | $2,080.93 | $1,189.19 | |
| 6 Line 512K | $1,565.99 | $1,758.49 | $1,950.99 | $2,239.74 | $1,348.00 | |
| 6 Line 768K | $1,883.61 | $2,076.11 | $2,268.61 | $2,557.36 | $1,665.63 | |
| 6 Line 1.024M | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | |
| 12 Line 768K | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | (N) |
| 16 Line 512 K | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | (N) |
| 18 Line 384 K | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | (N) |
| 20 Line 256K | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | (N) |
| 22 Line 128K | $2,042.43 | $2,234.93 | $2,427.43 | $2,716.18 | $1,824.44 | (N) |
| Trunk Voice Only | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 128K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 256K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 384K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 512K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 768K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full T-1, Integrated Trunk with 1.024M | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| 24 Line Package | $2,122.00 | $2,322.00 | $2,522.00 | $2,822.00 | $1,949.52 | |
| Additional DID channel | $82.50 | $82.50 | $82.50 | $82.50 | $82.50 | |
| Each additional channel | $82.50 | $82.50 | $82.50 | $82.50 | $82.50 | |

**Information originally appearing on this page has been moved to Page 153.11.1.**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

## 5.1.40 Simplici-T 3.0 Service

### 5.1.40.4 Simplici-T 3.0 PRI Package

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X | |
|---|---|---|---|---|---|---|
| Full PRI with Voice Only | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI NFAS with Voice Only | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 128K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 256K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 384K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 512K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 768K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Full PRI with 960K | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | **(N)** |
| Full PRI with 1.024M | $1,700.00 | $1,900.00 | $2,044.00 | $2,344.00 | $1,600.00 | |
| Optional B Channel Transfer & Name Delivery | $100.00 | $100.00 | $100.00 | $100.00 | $100.00 | |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.40 Simplici-T 3.0 (continued)** **(N)**

**5.1.40.5 DID Channel Number Blocks**

| | |
|---|---|
| Monthly | |
| Recurring | |
| Block of 20 numbers | $10.00 |

**5.1.40.6 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

**5.1.40.7 Data Connectivity Option**

| | |
|---|---|
| Monthly | |
| Recurring | |
| Host Location | $210.00 |
| Remote Location, per location | $210.00 |

**5.1.40.8 Secure Access Option**

| | |
|---|---|
| Monthly | |
| Recurring | |
| Host Location | $208.00 |

**(N)**


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.41 T1 Overflow** **(N)**

(See Section 2.1.6.5 for Regulations concerning this charge.)

| | **Monthly Recurring Rate** |
|---|---|
| T1 Overflow | $20.00 |

| **Overflow Call Forwarding Arrangement** | **Per Minute Rate** |
|---|---|
| Local Calls | No charge |
| Long Distance Calls | Billed at appropriate toll rate |

**5.1.42 IVP**

**5.1.42.1 IVP Access Loop**

Non-Recurring Installation Charge: $3,600.00

**5.1.42.2 IVP Package**

| **Schedule** | **Monthly Recurring*** |
|---|---|
| Schedule X | $1070.00 |
| Schedule A | $1300.00 |
| Schedule B | $1500.00 |
| Schedule C | $1700.00 |
| Schedule D | $2000.00 |

* Discount may apply

**5.1.42.3 Data Connectivity Option**

| | **Monthly Recurring*** |
|---|---|
| Host Location | $210.00 |
| Remote Location, per Location | $210.00 |

*Discounts may apply **(N)**


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.42 IVP (continued)**

(N)

**5.1.42.4 Secure Access Option**

| | **Monthly Recurring*** |
|---|---|
| Host Location | $208.00 |

*Discounts may apply

**5.1.43 DVP**

**5.1.43.1 DVP Access Loop**

Non-Recurring Installation Charge: $1,800.00

**5.1.43.2 DVP Package**

| **Schedule** | **Monthly Recurring*** |
|---|---|
| Schedule X | $1070.00 |
| Schedule A | $1300.00 |
| Schedule B | $1500.00 |
| Schedule C | $1700.00 |
| Schedule D | $2000.00 |

* Discount may apply

**5.1.43.3 Secure Access Option**

| | **Monthly Recurring*** |
|---|---|
| Host Location | $208.00 |

*Discounts may apply

(N)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.44 Simpli-Business T**

**5.1.44.1 Simpli-Business T Installation Charges:**

Non-Recurring Installation Charge: $3500.00*
*Installation charge may be waived

**5.1.44.2 Simpli-Business T**

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $1800.00 |
| Schedule A | $1950.00 |
| Schedule B | $2250.00 |
| **Schedule C** | $2700.00 |
| Schedule D | $3,200.00 |

**5.1.44.3 Other Charges**

| Item | Monthly Recurring |
|---|---|
| Additional Analog Line | $60.00 |
| Additional COIB 4 Port Line Cards | $24.00 |
| Additional IP Addresses | |
| 05 Additional | $30.00 |
| 13 Additional | $60.00 |
| 29 Additional | $90.00 |
| 61 Additional | $120.00 |
| Additional Domain Name Registrations | $105.00 |
| Additional e-mail boxes | $10.00 |

**[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**(N)**

**5.1.45 Simpli Analog**

| Fax/Alarm Line | Monthly Recurring |
|---|---|
| Schedule A | $68.00 |
| Schedule B | $87.00 |
| Schedule C | $125.00 |
| Schedule D | $135.00 |
| Schedule X | $68.00 |

**(N)**


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SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.46 Simpli-Business PRI**

**5.1.46.1 Simpli-Business PRI Installation Charges:**

Non-Recurring Installation Charge: $5000.00*
*Installation charge may be waived

**5.1.46.1 Simpli-Business PRI**

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $ 12,640.00 |
| Schedule A | $ 13,140.00 |
| Schedule B | $ 14,140.00 |
| **Schedule C** | $ 15,640.00 |
| Schedule D | $ 17,140.00 |

**[AS OF FEBRUARY 20, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.47 Simpli-Business T 2.0**

**5.1.47.1 Simpli-Business T 2.0 Installation Charges:**

Non-Recurring Installation Charge: $3500.00*
*Installation charge may be waived

**5.1.47.2 Simpli-Business T 2.0**

| Schedule | Monthly Recurring |
|---|---|
| Schedule X | $1800.00 |
| Schedule A | $1950.00 |
| Schedule B | $2250.00 |
| **Schedule C** | $2700.00 |
| Schedule D | $3,200.00 |

**5.1.47.3 Other Charges**

| Item | Monthly Recurring |
|---|---|
| Additional Analog Line | $60.00 |
| Additional COIB 4 Port Line Cards | $24.00 |
| Additional IP Addresses | |
| 05 Additional | $30.00 |
| 13 Additional | $60.00 |
| 29 Additional | $90.00 |
| 61 Additional | $120.00 |
| Additional Domain Name Registrations | $105.00 |
| Additional e-mail boxes | $10.00 |

**[AS OF JANUARY 28, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N) | (N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.48 Business Reach**

**5.1.48.1 Monthly Base Rates**

| | 3 LINES | 4 LINES | 5 LINES |
|---|---|---|---|
| 2-Year Term | $885.00 | $945.00 | $1,005.00 |
| 3-Year Term | $825.00 | $876.00 | $927.00 |

**5.1.48.2 Package Installation** **$297.00**
*Installation Charge may be waived

**5.1.48.3 Non-Recurring T1 Installation Charge** **$5,000.00**
*Installation Charge may be waived

**5.1.48.4 Additional Optional Features** **(N)**

| Feature | Monthly Recurring |
|---|---|
| Virtual Call Forwarding | $15.00 |

**(N)**

**TRANSMITTAL NO. 113**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.49 Simpli-Business T v.3** **(N)**

**4.1.49.1 Simpli-Business T v.3 Installation Charges:**

Non-Recurring Installation Charge: $5,000.00*
*Installation charge may be waived

**4.1.49.2 Simpli-Business T v.3 Monthly Base Rates**

| **Schedule** | **3-Year Term** | **4-Year Term** |
|---|---|---|
| Schedule X | $1,797.00 | $1,440.00 |
| Schedule A | $1,947.00 | $1,560.00 |
| Schedule B | $2,247.00 | $1,800.00 |
| **Schedule C** | $2,697.00 | $2,160.00 |
| Schedule D | $3,147.00 | $2,520.00 |

**(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.50 Business Allegiance**

**5.1.50.1 Monthly Base Rates**

| | 3 LINES | 4 LINES | 5 LINES |
|---|---|---|---|
| 2-Year Term | $885.00 | $945.00 | $1,005.00 |
| 3-Year Term | $825.00 | $876.00 | $927.00 |

**5.1.50.2 Additional Monthly Features** **(N)**

| Feature | Monthly Recurring |
|---|---|
| Virtual Call Forwarding | $15.00 |

**(N)**

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.51 Simpli-Business PRI v.3**

**5.1.51.1 Simpli-Business PRI v.3 Installation Charges:** **(T)**

Non-Recurring Installation Charge: $5,000.00*
*Installation charge may be waived

**5.1.51.2 Simpli-Business PRI v.3 Monthly Base Rates** **(T)**

| Schedule | 3-Year Term | 4-Year Term |
|---|---|---|
| Schedule X | $ 3,792.00 | $ 3,036.00 |
| Schedule A | $ 3,942.00 | $ 3,150.00 |
| Schedule B | $ 4,242.00 | $ 3,396.00 |
| Schedule C | $ 4,692.00 | $ 3,750.00 |
| Schedule D | $ 5,142.00 | $ 4,116.00 |


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.52 IP Complete PRI** **(T)**

**5.1.52.1 Monthly Base Rates**

| | **Base Package Price*** | **Each Additional 1.5 MB** |
|---|---|---|
| Schedule X | $1,650.00 | $1,125.00 |
| Schedule A | $1,800.00 | $1,275.00 |
| Schedule B | $2,100.00 | $1,575.00 |
| Schedule C | $2,400.00 | $1,875.00 |
| Schedule D | $2,850.00 | $2,175.00 |

***Base Package Price includes up to 1.5 MB bandwidth**

- Discounts may apply

**5.1.52.2 Additional Pricing**

| | |
|---|---|
| Additional T1 channel, per channel | $30.00 |
| Additional DID Number Blocks, per block | $15.00 |

- Discounts may apply

**5.1.52.3** Non-Recurring T1 Installation Charge, per T-1 $5,000.00
*Installation charge may be waived

**5.1.52.4 Additional Optional Features**

| **Feature** | **Monthly Recurring** |
|---|---|
| Virtual Call Forwarding | $15.00 |

**TRANSMITTAL NO. 126**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A - MAXIMUM RATES (continued)

**5.1.53 Simpli-Voice 2.0** (N)

**5.1.53.1 Simpli-Voice 2.0 Line Rates**

| Monthly Recurring Charges | Schedule A | Schedule B | Schedule C | Schedule D | Schedule X |
|---|---|---|---|---|---|
| Simpli-Voice 2.0 Line | | | | | |
| Month-to-Month | $150.00 | $180.00 | N/A | $255.00 | $120.00 |
| 1 Year | $145.50 | $174.60 | N/A | $247.35 | $116.40 |
| 2 Year | $142.50 | $171.00 | N/A | $242.25 | $114.00 |
| 3 Year | $142.50 | $171.00 | N/A | $242.25 | $114.00 |

(N)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.2 Residential Rate Schedule**

**5.2.1 Monthly Recurring Charge for Infinity Service:** $20.00 Maximum

**5.2.2 IntraLATA Local Toll Rate:** $.150 Maximum
(Billed in 6 second increments after the initial 18 seconds of the call)

**5.2.3 Dual Service Charge per Line or Trunk** $27.00 Maximum

**5.2.3.1 Telecommunications Relay Surcharge**

( D )


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LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.2 Residential Rate Schedule (continued)**

| **5.2.4 Maximum Non-Recurring Charges:** | **First Occurrence** | **Each Additional Occurrence** |
|---|---|---|
| Secondary Service Charge | $10.50 | N/A |
| Line Connection Charge | $47.00 | $25.00 |
| Line Change Charge (per move, addition, etc.) | $27.00 | $18.00 |
| Secondary Service Charge | $18.00 | $18.00 |
| PIC - 2 Change (per line) | $ 3.00 | $ 3.00 |

**5.2.4.1 Network Call Forwarding (Customer Request)** **(N)**

Maximum Non-recurring Charge $50.00 **(N)**

**5.2.5 Service Calls (per visit/1 hour minimum)**

Service Call Fee: $210.00 maximum

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.6 Optional Features:

| | MAXIMUM RATE PER LINE | |
|---|---|---|
| Call Block | $ 7.50 | (T)(I) |
| Call Forwarding-Busy Line | $ 2.50 | (T) |
| Call Forwarding-Busy Line (Customer Controlled) | $ 5.25 | (T)(I) |
| Call Forwarding-Busy Line Multipath | $ 6.00 | (T)(M)(I) |
| Call Forwarding-Don't Answer | $ 2.50 | (T) |
| Call Forwarding-Don't Answer (Ring Control) | $ 3.25 | (T) |
| Call Forwarding-Don't Answer (Customer Controlled) | $ 6.00 | (T)(I) |
| Call Forwarding-Variable | $ 6.00 | (T)(I) |
| Call Forwarding-Variable (Remote Access) | $ 9.75 | (T)(I) |
| Call Return | $ 7.50 | (T) |
| CallSaver (Basic) | $ 5.93 | (T)(I) |
| CallSaver 1 & 2 | $ 20.93 | (T)(I) |
| CallSaver (Extension) | $ 25.88 | (T)(I) |
| CallSaver Pager | $ 11.93 | (T)(I) |
| Call Selector | $ 7.50 | (T)(I) |
| Call Tracing | $ 7.50 | (T)(I) |
| Call Waiting | $ 6.75 | (T)(I) |
| Call Waiting (Deluxe) | $ 9.75 | (T)(I) |
| Hunting | $ 12.30 | (T) |
| Message Waiting / Audible | $ 0.80 | (T) |
| Message Waiting / Non-Rated | $ 0.00 | (T) |
| Message Waiting / Audible/Visual | $ 0.80 | (T) |
| Repeat Dialing | $ 7.50 | (T) |
| RightRing I | $ 9.00 | (T) |
| RightRing II | $ 8.00 | (T) |
| Signature (Basic) | $ 12.00 | (T) |
| Signature (Deluxe) | $ 12.00 | (T)(I) |
| Speed Calling - 6 Code | $ 5.25 | (T)(I) |
| Speed Calling - 8 Code | $ 6.00 | (T)(I) |
| Speed Calling – 30 Code | $ 7.50 | |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.6 Optional Features:

| | MAXIMUM RATE PER LINE | |
|---|---|---|
| Block Calling Name/Number | $ 2.00 | (T) |
| Block Call Return Activation | N/C | (T) |
| Block Repeat Dialing Activation | N/C | (T) |
| Custom Code Restriction 1 | $ 5.25 | (T)(I) |
| Custom Code Restriction 2 | $ 5.25 | (T)(I) |
| Custom Code Restriction 3 | $ 5.25 | (T)(I) |
| Custom Code Restriction 4 | N/C | (T) |
| Surrogate Client Number (Part of CallSaver 1,2 and CallSaver Extension) | $ 2.00 | (T) |
| Three-Way Conference Calling | $ 7.50 | (T)(I) |
| Three-Way Conference/Call Transfer | $ 5.48 | (T)(I) |
| Transfer Mailbox (to be used w/CallSaver 1,2 and CallSaver Extension) | $ 2.00 | (T) |
| **Non-recurring charge for optional features:** | $ 2.50 | (T) |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.6 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | MAXIMUM RATE | FEATURE PLAN | MAXIMUM RATE | |
|---|---|---|---|---|
| **Signature PLUS** | **$23.63** | **Call Saver PLUS** | **$34.73** | **(I)** |
| Call Block | | Call Forwarding Don't Answer | | **(T)** |
| Call Forwarding Don't Answer | | Call Saver Extension | | **(T)** |
| Call Waiting | | Call Waiting | | |
| Signature Deluxe | | Message Waiting | | |
| Three-Way Calling | | Three-Way Calling | | |
| **RightRing PLUS** | **$20.00** | **CallMover** | **$ 9.00** | **(I)** |
| Call Forwarding Don't Answer | | Call Transfer | | |
| Call Waiting | | Call Waiting | | |
| Repeat Dialing | | Three-Way Calling | | |
| RightRing II | | | | |
| Three-Way Calling | | | | |
| **ManyCall** | **$17.55** | **FastCall** | **$14.25** | |
| Call Waiting | | Call Transfer | | **(I)** |
| Call Forwarding Variable | | Call Waiting | | |
| Three-Way Calling | | Speed Calling -30 | | |

***All features are subject to availability and some feature interactions prohibit their simultaneous use.** **(N)** **(N)**

**[PER SECTION 4.2.7, AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.6 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | MAXIMUM RATE | FEATURE PLAN | MAXIMUM RATE | |
|---|---|---|---|---|
| **Signature**<br>Call Forwarding Variable<br>Three-Way Calling<br>Signature Basic | **$21.75** | **RightRing**<br>Call Forwarding Variable<br>RightRing I<br>Three-Way Calling | **$17.25** | (I) |
| **Call Saver**<br>Call Forwarding Variable<br>CallSaver<br>Message Waiting<br>Three-Way Calling | **$32.25** | | | (I) |

***All features are subject to availability and some feature interactions prohibit their simultaneous use.**

**[PER SECTION 4.2.7, AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]** **(N)** **(N)** **(N)**

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.6 Optional Features (continued)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

| FEATURE PLAN | MAXIMUM RATE |
|---|---|
| **Infinity Plus** | **$35.00** |
| Call Block | Call Selector |
| Call Forwarding Busy | Call Tracing |
| Call Forwarding Busy – Customer Controlled | RightRing II |
| Call Forwarding Don't Answer | Signature Deluxe |
| Call Forwarding Don't Answer – Customer Controlled | Speed Calling 30 |
| Call Return | Three Way Calling |
| Call Forwarding Don't Answer – Ring Control | Call Waiting |
| Call Forwarding Variable | Call Waiting Deluxe |
| Call Forwarding Variable – Remote Access | RightRing I |
| Preferred Call Forwarding | Signature Basic |
| Repeat Dialing | Speed Calling 8 |
| CallSaver 1 | Privacy Manager |
| Star 98 Access | Custom Code Restriction 1 |
| Surrogate Client Number | Custom Code Restriction 2 |
| Message Waiting | Custom Code Restriction 3 |
| CallSaver Extension | Custom Code Restriction 4 |
| | Custom Code Restriction 5 |
| | Custom Code Restriction 6 |
| | Hunting (N) |

| FEATURE PLAN | MAXIMUM RATE |
|---|---|
| **Infinity Plus Two-Line Credit** | **($36.10)** |

Residential customers that have two individual lines set up with Infinity Plus on the same account and at the same location are eligible to receive the above Infinity Plus Two-Line Credit.

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.7 Operator Services

Operator service rates are based on initial increments of 30 seconds, or a fraction thereof, and subsequent 6 second increments, or a fraction thereof.

| Mileage | Initial Increment | Each Additional Increment |
|---|---|---|
| 1-10 | .50 | .10 |
| 11-16 | .50 | .10 |
| 17-22 | .50 | .10 |
| 23-30 | .50 | .10 |
| 31-40 | .50 | .10 |
| 41-55 | .50 | .10 |
| 56-70 | .50 | .10 |
| 71-124 | .50 | .10 |
| 125-196 | .50 | .10 |
| 197 + | .50 | .10 |

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule

### 5.2.8 Surcharges:

| | **MAXIMUM RATE** | |
|---|---|---|
| Directory Assistance | $1.00 | |
| Directory Assistance Call Completion | | |
| Per Call Completion Requested | $0.90 | (N) |
| The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call. | | (N) |
| Operator Assistance Billing Surcharges: | | |
| **1. Station to Station** | | |
| Customer dialed calling card[2] | $1.20 | |
| Operator services assisted[2] | $3.00 | |
| **2. Person-to-Person** | | |
| Each | $4.15 | |
| Collect Calling | $6.10 | |
| General Assistance | $1.20 | |
| Busy Line Verification (each request) | $1.25 | |
| Busy Line Interrupt (each request)[1] | $1.50 | |

The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

| | |
|---|---|
| **3. Station to Station** | |
| Customer Dialed Calling Card[2] | $0.36 |
| Operator services assisted[2] | $0.84 |
| **4. Person-to-Person** | |
| Each | $4.15 |

Note 1: A charge for verification also applies.
Note 2: These charges also apply to Directory Assistance calls.

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

## 5.2 Residential Rate Schedule (continued)

### 5.2.8 Surcharges (continued):

**MAXIMUM RATE**

**DIRECTORY LISTINGS** (Monthly Recurring)

| | | |
|---|---|---|
| 911 | | N/C |
| Additional Listing (per listing) | $ | 3.45 |
| All Upper Case Listing | $ | 3.75 |
| Alternate Call Listing | $ | 3.00 |
| Answering Service Listing | $ | 2.50 |
| Bold | $ | 3.00 |
| Bold Plus | $ | 4.50 |
| Cross Reference Listing | $ | 3.00 |
| Designer Line Bold | $ | 6.00 |
| Designer Line Script | $ | 6.00 |
| Designer Line Standard | $ | 4.50 |
| Foreign Alternate Listing | $ | 3.00 |
| Foreign Listing | $ | 3.00 |
| Foreign Cross Reference Listing | $ | 3.00 |
| Foreign Listing w/ Special Text | $ | 3.00 |
| Listing for Paging, Cellular, Wireless Carrier | $ | 3.00 |
| Non-Published Listing | $ | 3.00 |
| Non-Listed Listing | $ | 1.50 |
| Script | $ | 3.00 |
| Script Plus | $ | 4.50 |

### 5.2.9 Restoral Charges (N)

| | Charge (per occurrence) |
|---|---|
| Line Restored Charge | $300.00 |
| Suspension of Service Restoral Charge | $300.00 |

(N)

LOCAL EXCHANGE SERVICE

SECTION 5 – APPENDIX A – MAXIMUM RATES (continued)

**5.3 Large Corporate Contracts**

| | |
|---|---|
| Maximum Line Rate | $97.40 |
| Maximum IntraLATA rate | .1132/min. |

**5.4 Special Bill Handling Fee** $250.00

**5.5 Move Fee** $3,000.00 **(N)**

LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.1 RESERVED FOR FUTURE USE**

**(D)**

**6.2 RESERVED FOR FUTURE USE**

**6.3 RESERVED FOR FUTURE USE**

**6.4 RESERVED FOR FUTURE USE**

**(D)**


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LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.5 RESERVED FOR FUTURE USE**

**(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.6 RESERVED FOR FUTURE USE**

**(D)**

**(D)**


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SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.6 RESERVED FOR FUTURE USE**

**(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.7 RESERVED FOR FUTURE USE**

**(D)**

**(D)**


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LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.7 RESERVED FOR FUTURE USE**

**(D)**

**(D)**

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.8 RESERVED FOR FUTURE USE**

**(D)**

**6.9. RESERVED FOR FUTURE USE**

**6.10 RESERVED FOR FUTURE USE**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.11 RESERVED FOR FUTURE USE**

**(D)**

**(D)**

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.11 RESERVED FOR FUTURE USE**

**(D)**

**(D)**

LOCAL EXCHANGE SERVICE

SECTION 6 – APPENDIX B – RESERVED FOR FUTURE USE

**6.12 RESERVED FOR FUTURE USE** **(D)**

**6.13 RESERVED FOR FUTURE USE** **(D)**